

2024

# Account Receivables Admin Guide



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# Guide Usage and Disclosures

## **Guide Information**

This guide is designed based on Oracle Cloud ERP Module; some fields may differ from your instance configurations. For example, some fields may be required in this guide that are not required in your instance. Additionally, some of the training topics discussed in this guide may not apply to your organization, but we know you'll find it helpful. If you would like a custom guide for your organization, please contact our Training team at <a href="mailto:learn@camptratech.com">learn@camptratech.com</a>.

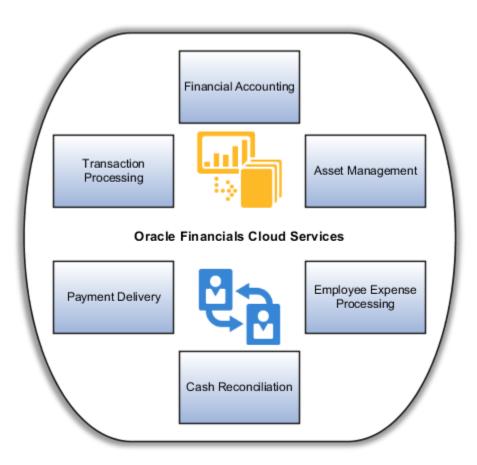
#### How To Use This Guide

This guide is intended to assist Admin users with their day-to-day tasks in Oracle Cloud. A few notes before you begin:

- Any fields with an asterisk are required fields.
- Based on your configurations, approval workflows may in place for the training topics below; those tasks would need to be approved before the additions or updates are visible in your instance.
- You may have specific flexfields in your instance that require inputs; this guide is a generic tool and will not include those specific flexfields. You will see those fields as a context segment or not visible at all in our Oracle instance.

# **Overall Process Flow**

Before we begin with the training content, It's important to understand the overall process flow of information in Oracle Cloud for the ERP module.



# **Glossary of Terms**

Here we've included common terms associated to the ERP module. Please review the terms below to familiarize yourself with the Oracle Cloud terms used throughout this guide.

#### **Account Generator**

A feature that uses Oracle Workflow to provide various Oracle Applications with the ability to construct Accounting Flexfields combinations automatically using custom construction criteria. You define a group of steps that determine how to fill in your Accounting Flexfields segments. You can define additional processes and/or modify the default process(es), depending on the application.

#### Adjustment

A Receivables feature that allows you to increase or decrease the amount due of your invoice, debit memo, chargeback, deposit, or guarantee. Receivables lets you create manual or automatic adjustments.

#### Aging buckets

Time periods you define to age your debit items. Aging buckets are used in the Aging reports to see both current and outstanding debit items. For example, you can define an aging bucket that includes all debit items that are 1 to 30 days past due.

#### **Batch source**

A source you define in Oracle Receivables to identify where your invoicing activity originates. The batch source also controls invoice defaults and invoice numbering. Also known as transaction batch sources.

#### Consolidated billing invoice

An invoice that you send to a customer to provide a summary of their receivables activity for the month. This invoice includes a beginning balance, the total amount of any payments received since the prior consolidated billing invoice, an itemized list of new charges (for example, invoices, credit memos, and adjustments) in either summary or detail format, a separate reporting of consumption tax, and the total balance due for this customer.

#### **Debit memos**

Debits that you assign to your customer for additional charges that you want to collect. For example, you may want to charge your customers for unearned discounts taken, additional freight charges, taxes, and finance charges.

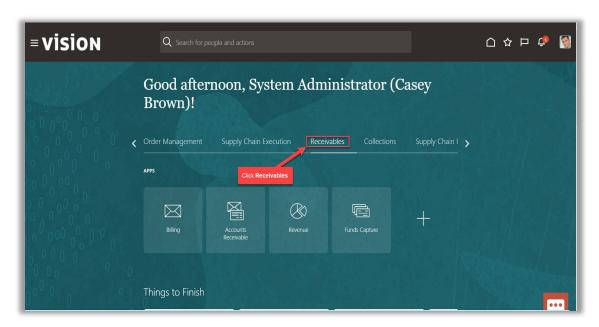
# Day to Day Operations Guide

# **Managing Customer Account Information**

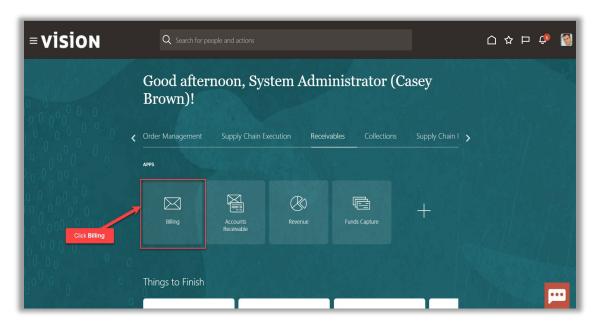
### **Creating A Customer**

Navigation: Receivables>Billing>Tasks>Create Customer>Organization Information>Account Information>Account Address Set>Address>City, State, Postal Code and Country>Purpose, select the value of Bill to>Save and Close>Select Option 1 or Option 2>OK

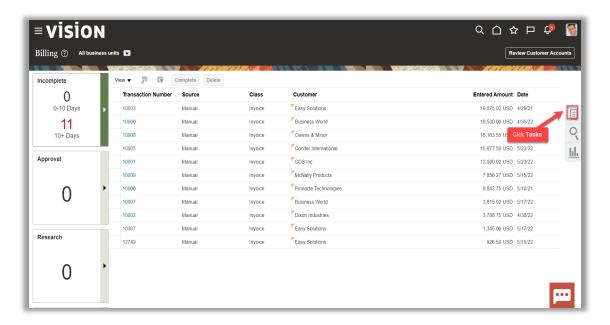
From home screen, click Receivables



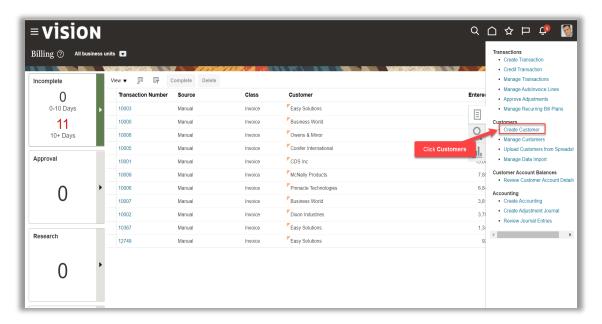
# Click Billing



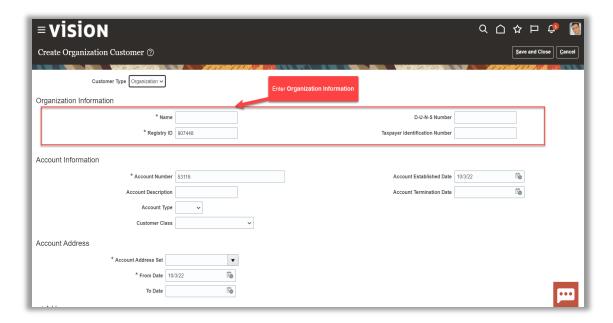
Click Tasks



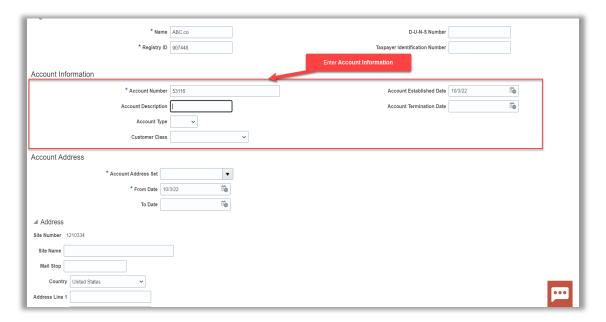
#### Click Create Customer



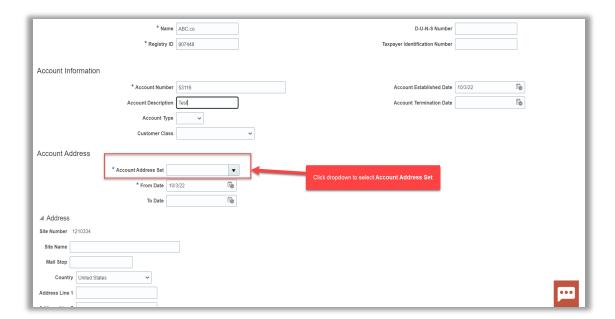
**Enter Organization Information** 



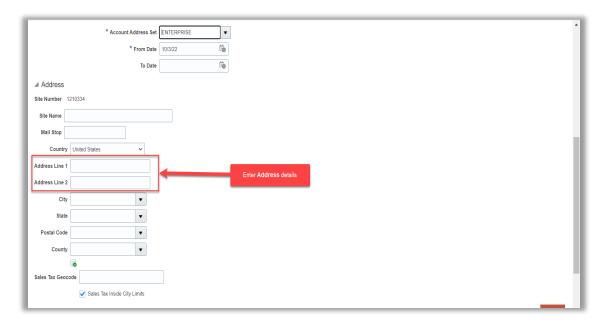
#### **Enter Account Information**



Click dropdown to select Account Address Set



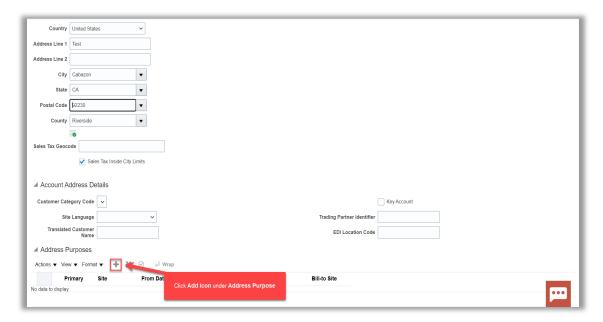
#### Enter Address details



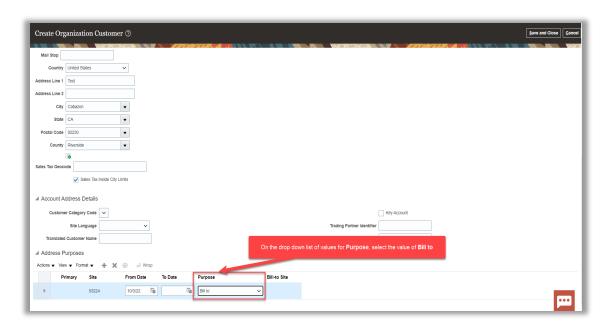
Click dropdown to select City, State, Postal Code and Country



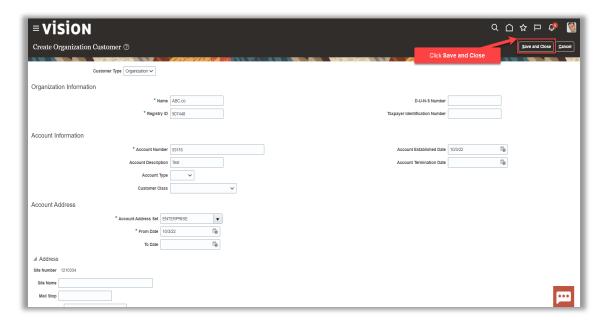
#### Click Add icon under Address Purpose



On dropdown list of values for **Purpose**, select the value of **Bill to** 



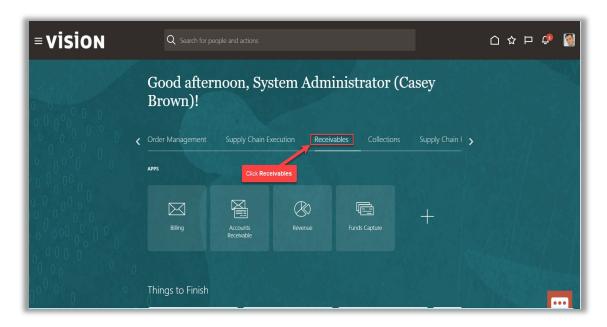
#### Click Save and Close



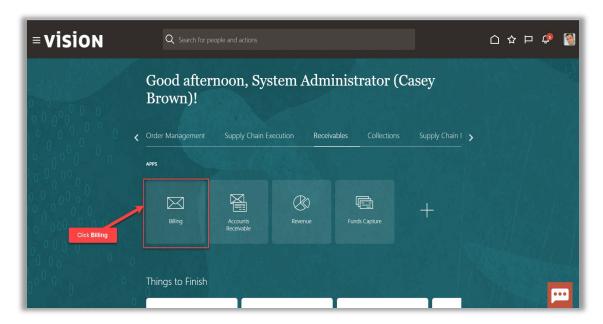
## **Creating A Customer Account**

Navigation: Receivables>Billing>Tasks>Manage Customers>Under Search>Organization Name field>Click Search>Click Create Icon>Account Address Set>Address>City, State, Postal Code and Country>Click Add Icon under Address Purpose>Purpose>Click Save>Close

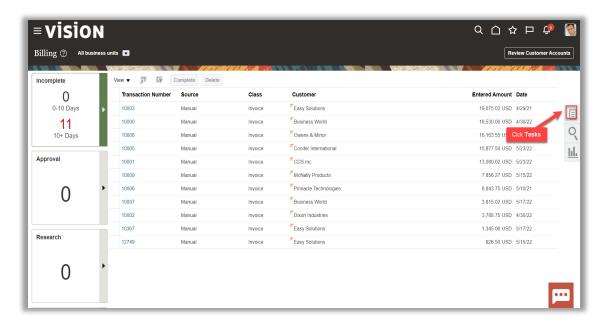
From home screen, click **Receivables** 



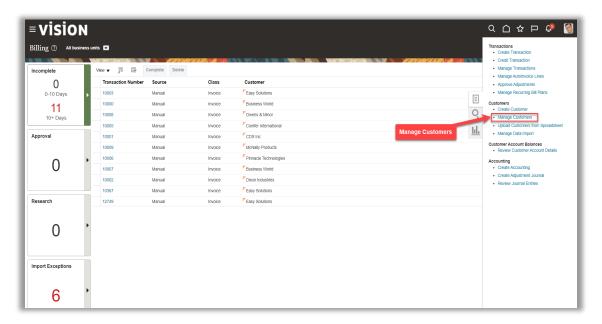
# Click Billing



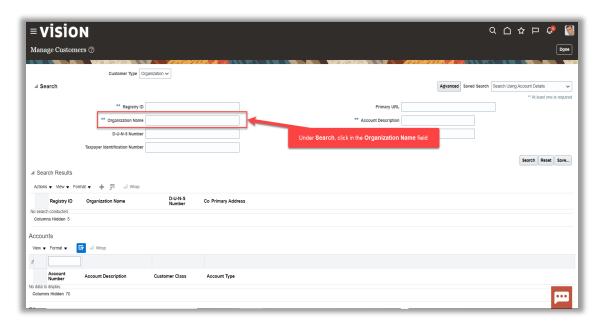
Click Tasks



#### Click Manage Customers

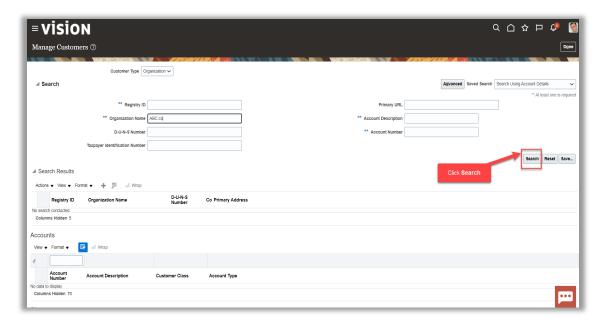


Under Search, click in the Organization Name field

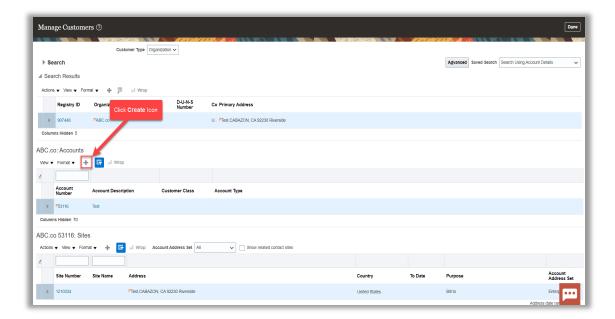


#### Click Search

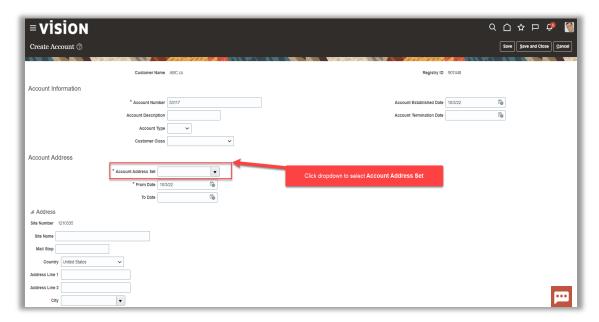
Note: Use the Search Results sections of the Manage Customers page to review and update customer accounts and sites.



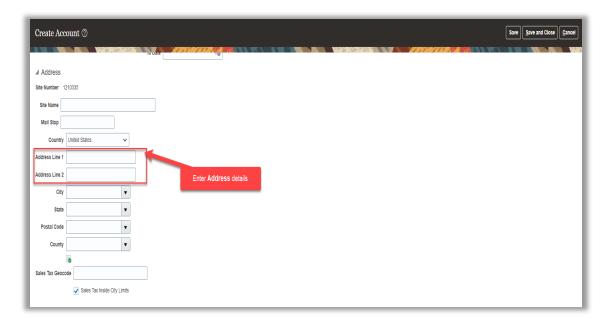
Click Create Icon



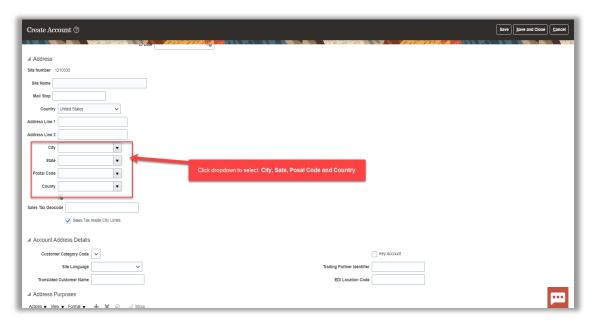
# Click dropdown to Account Address Set



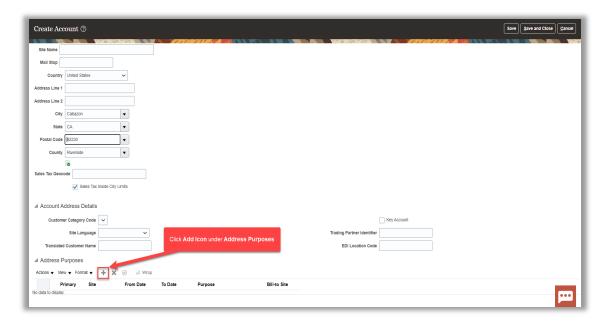
Enter Address details



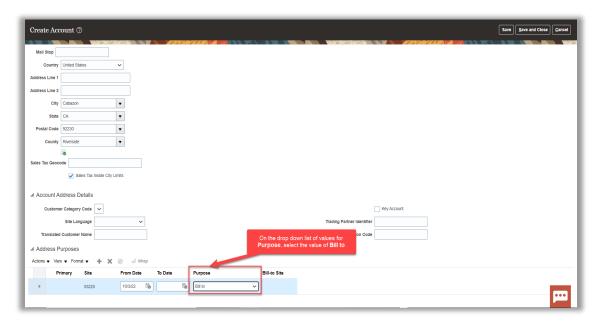
Click dropdown to select City, State, Postal Code and Country



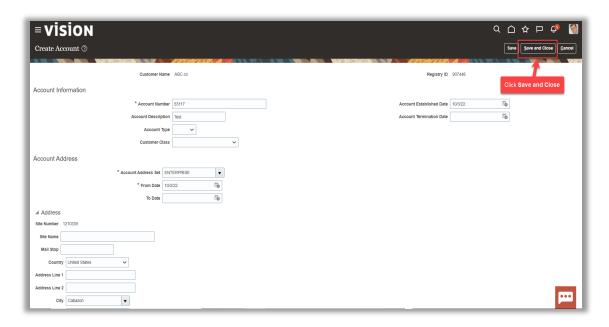
Click Add Icon under Address Purpose



On the dropdown list of values for Purpose, select the value of Bill to



Click Save and Close

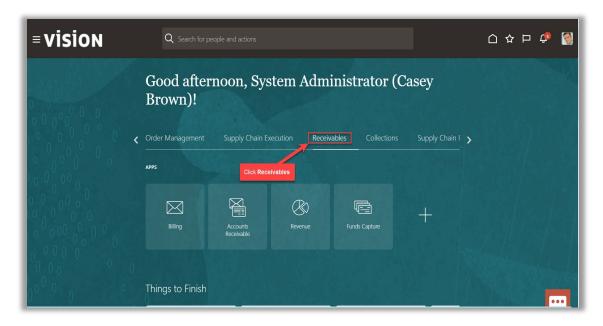


# **Creating and Processing Transactions**

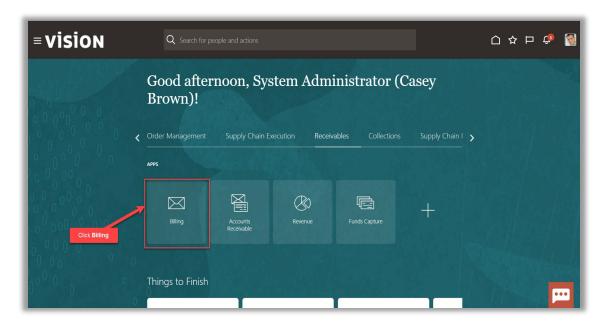
# **Creating An Invoice**

Navigation: Receivables>Billing>Tasks>Create Transactions>Business Unit, Transaction Source, Transaction Type>Search icon for the Bill-to Name under the Customer area>Search>Select Name>OK>Payment Terms> Search icon for the Item>Quantity and Unit Price>Complete and Create Another

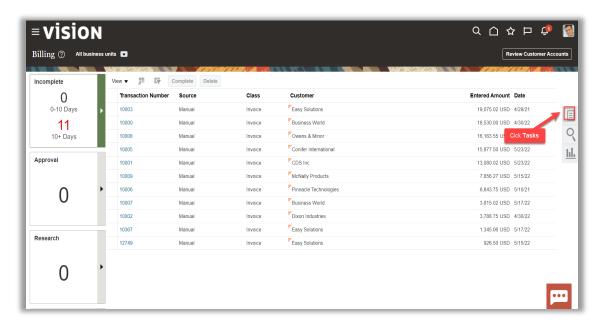
From home screen, click Receivables



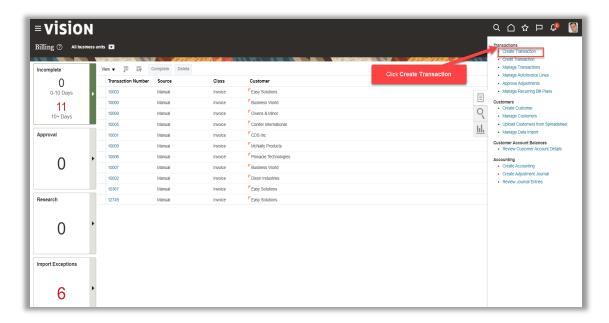
Click Billing



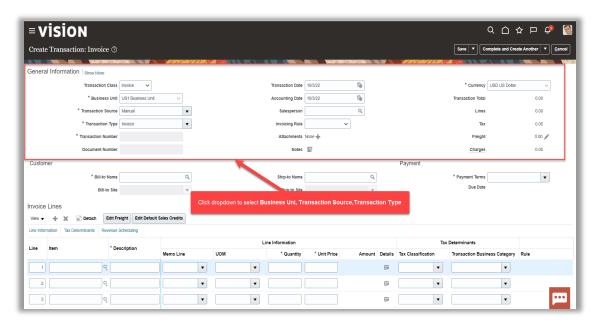
#### Click Tasks



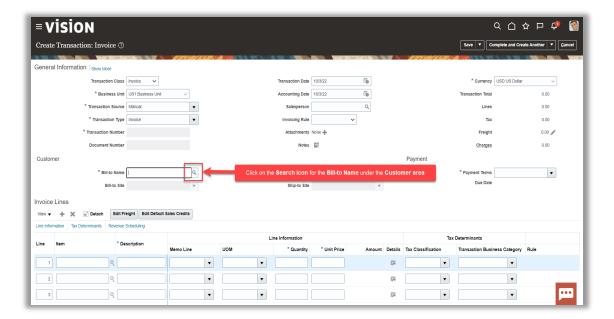
**Click Create Transactions** 



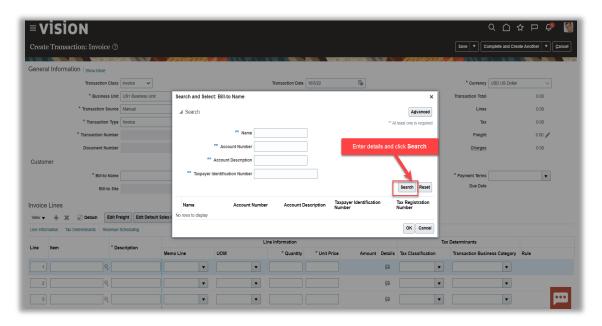
Click dropdown to select Business Unit, Transaction Source, Transaction Type



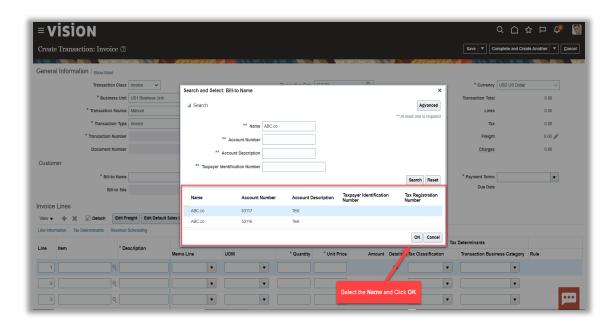
Click on the Search icon for the Bill-to Name under the Customer area



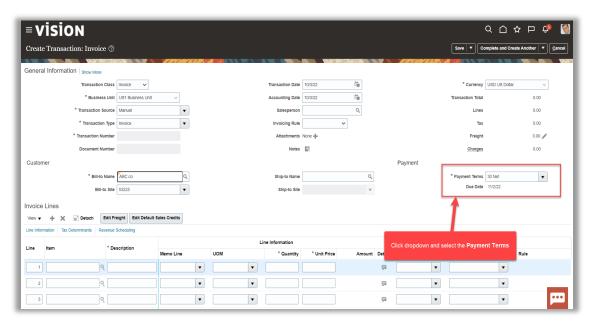
#### Enter details and click Search



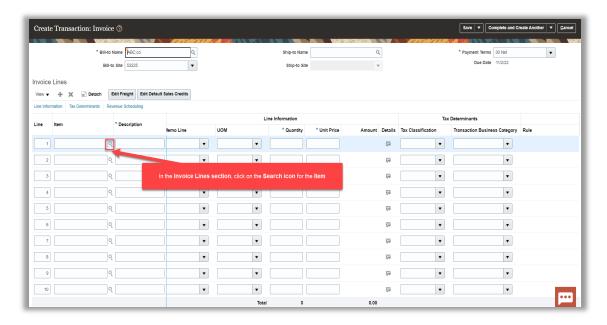
Select Name and Click OK



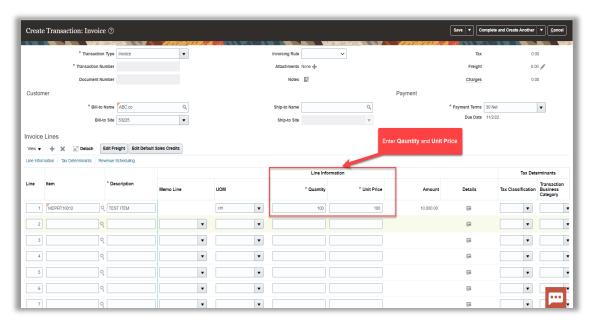
Click dropdown and select Payment Terms



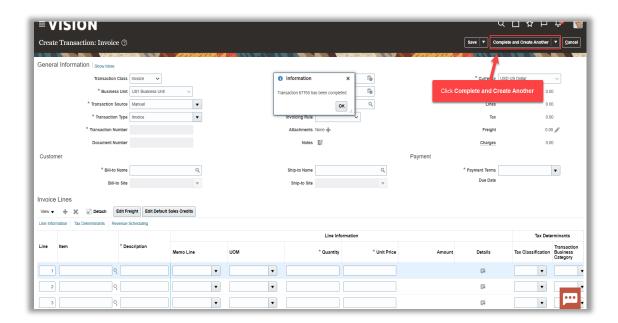
In the Invoice Lines section, click on the Search icon for the Item



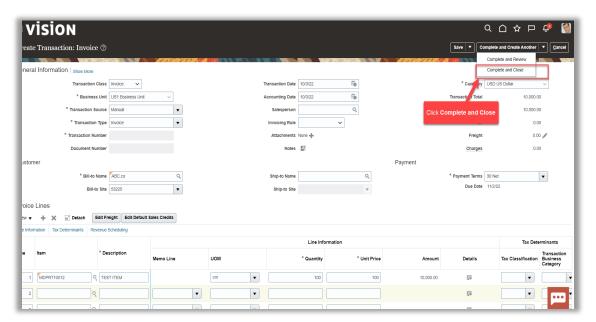
# Enter **Quantity** and **Unit Price**



**Click Complete and Create Another** 



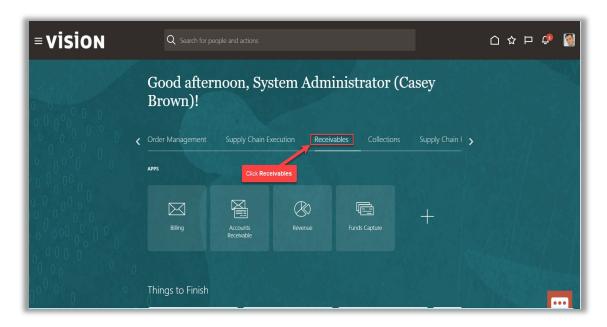
Note: To save the transactions and add another click **Complete and Create Another**, to save and close click the dropdown and select **Complete and Close** 



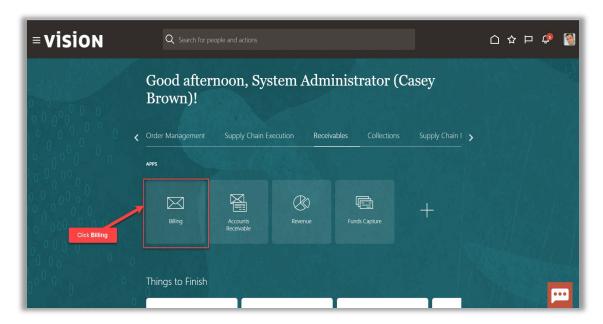
## Reviewing An Invoice

Navigation: Receivables>Billing>Tasks>Manage Transaction>Transaction Number> Search>Transaction Number>Search>Review Invoice

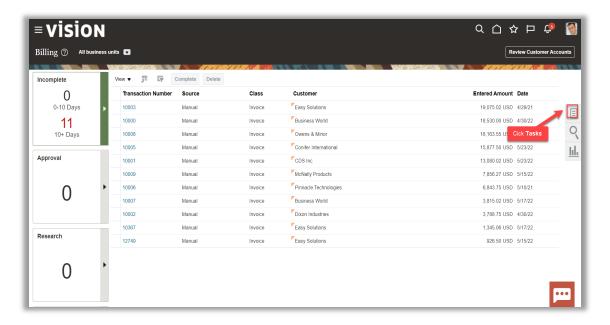
From home screen, click Receivables



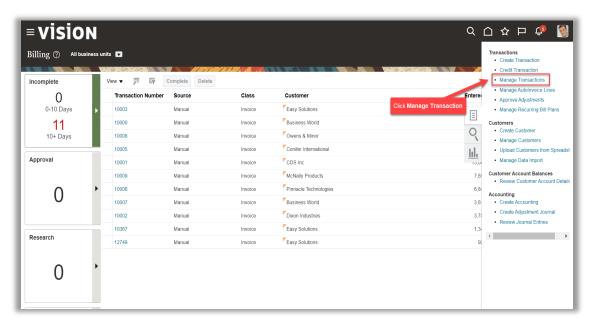
# Click Billing



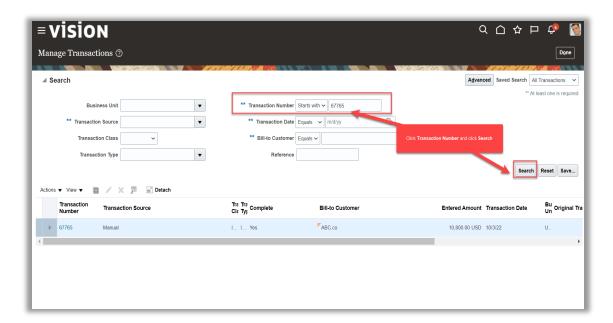
Click Tasks



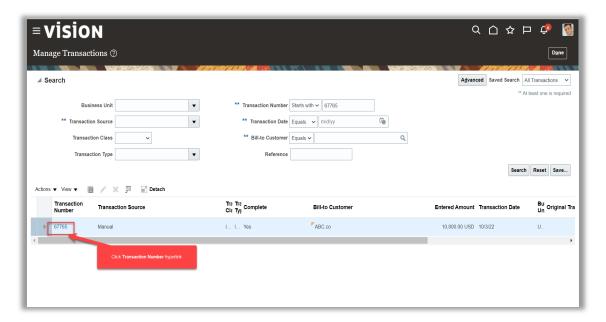
# Click Manage Transaction



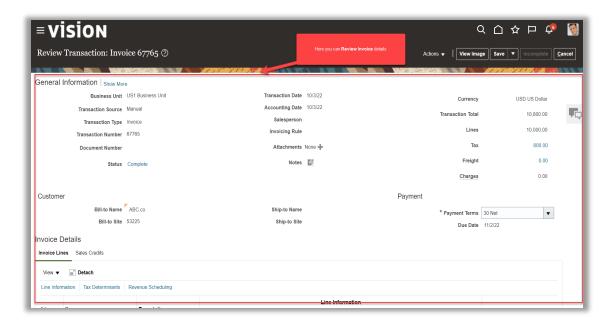
Enter Transaction Number and click Search



# Click Transaction Number hyperlink



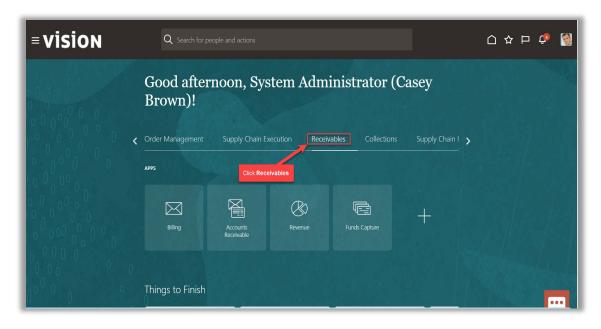
Here you can Review Invoice details



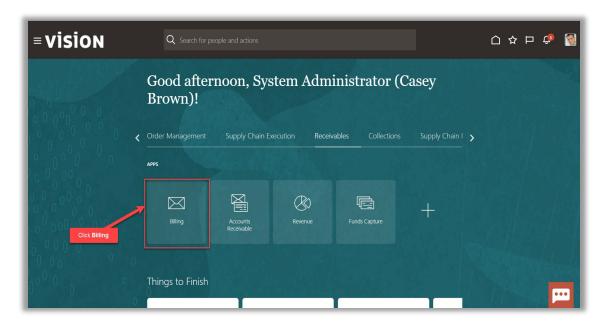
# **Duplicating An Invoice**

Navigation: Receivables>Billing>Tasks>Manage Transaction>Transaction Number and Click Search>Actions and Duplicate>Transaction Source>Quantity field>Complete and Review>Save and Close

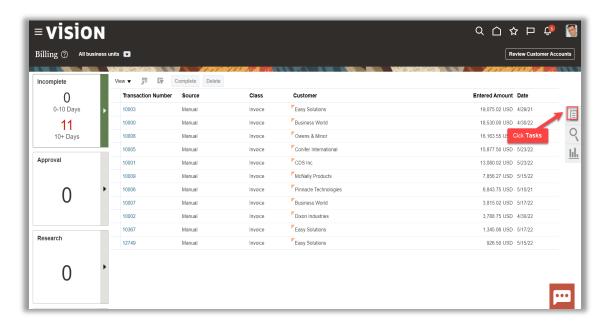
From home screen, click Receivables



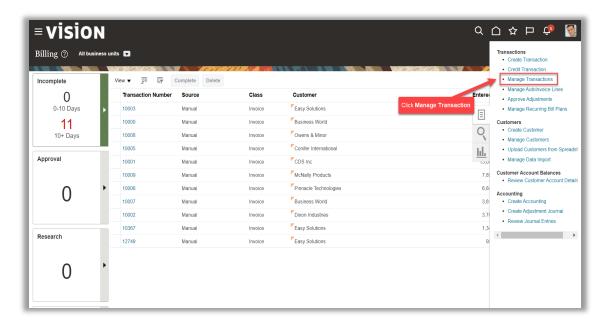
Click Billing



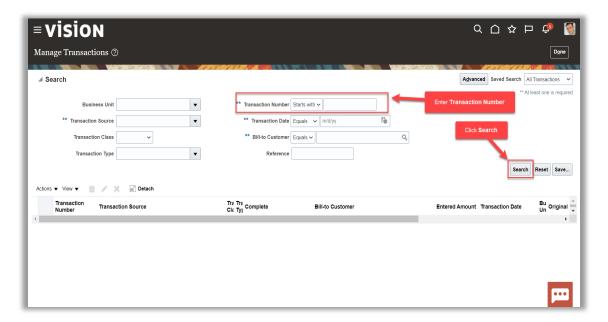
#### Click Tasks



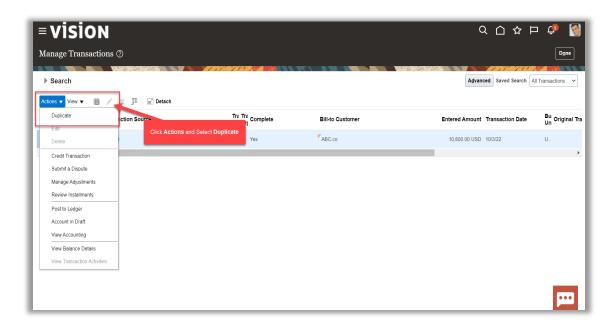
Click Manage Transaction



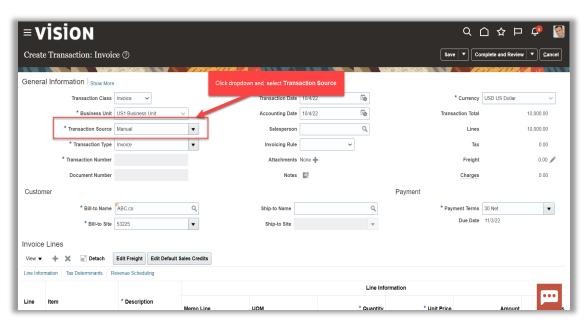
#### Enter Transaction Number and Click Search



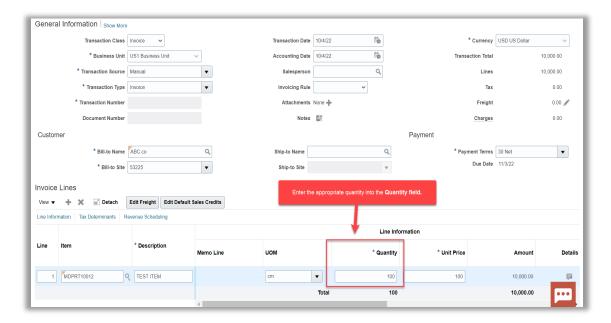
Click Actions and Duplicate



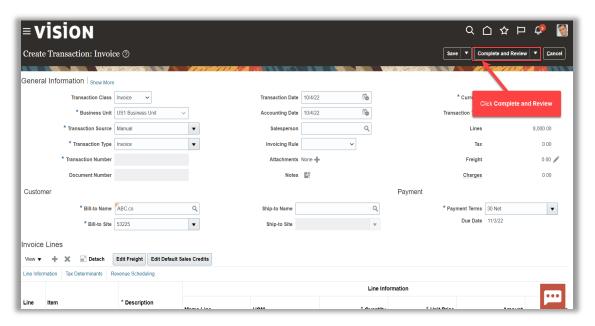
Click dropdown and select **Transaction Source** 



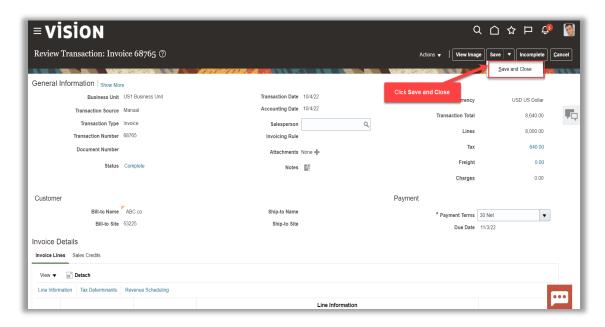
Enter the appropriate quantity into the Quantity field



# Click Complete and Review



Note: Use the Review Transactions page to review and update the duplicated transaction Click **Save and Close** 

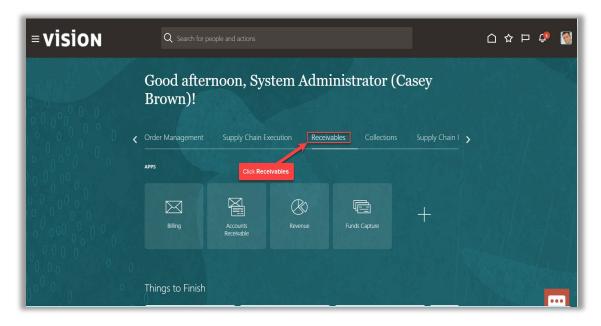


# **Processing Bill Adjustments**

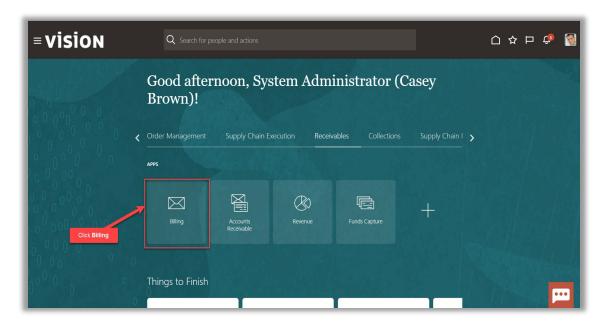
## **Crediting A Transaction**

Navigation: Receivables>Billing>Tasks>Credit Transaction>Search icon next to the Number under the Original Transaction section>Search>OK>Credit Entire Balance>Close and Complete>OK

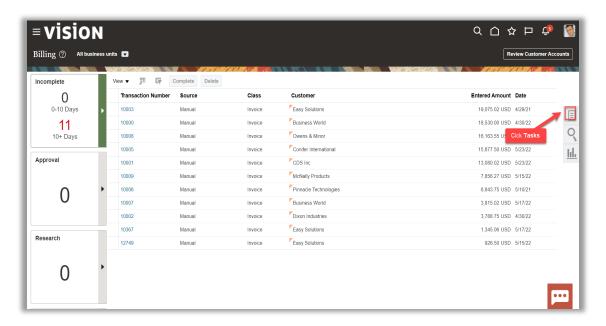
From home screen, click Receivables



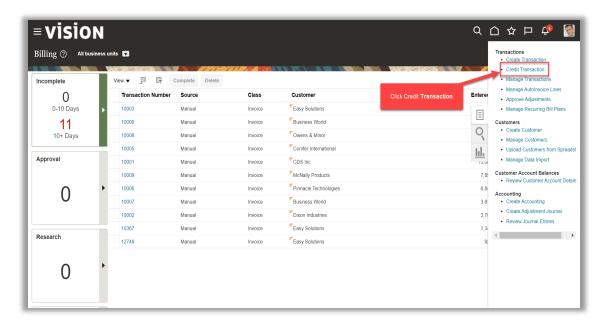
Click Billing



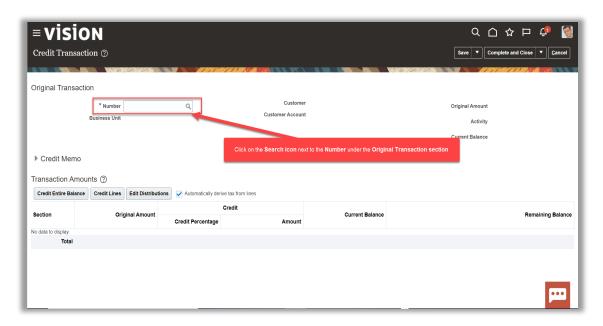
#### Click Tasks



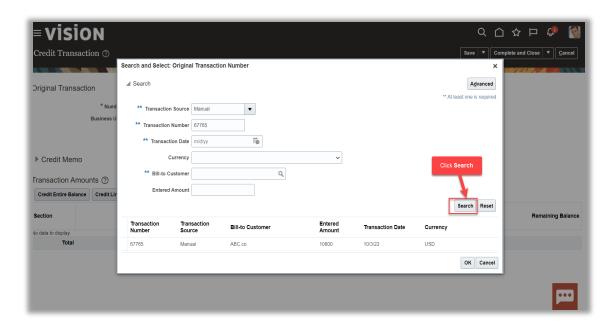
Click Credit Transaction



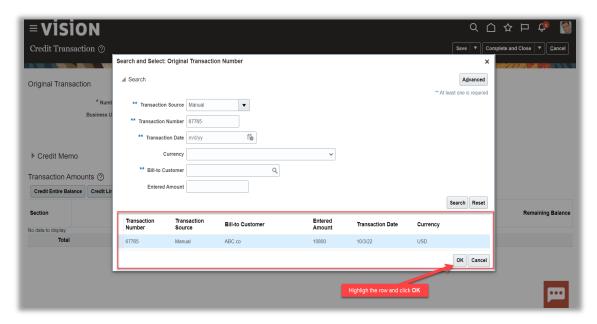
Click on the Search icon next to the Number under the Original Transaction section



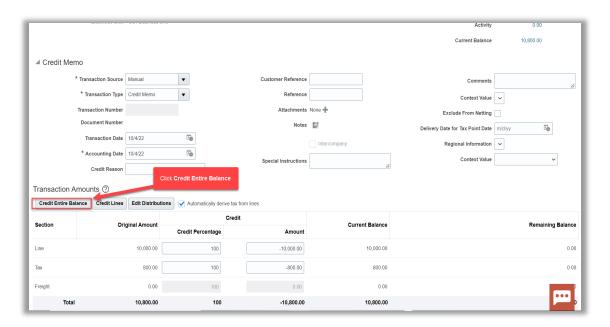
Click Search



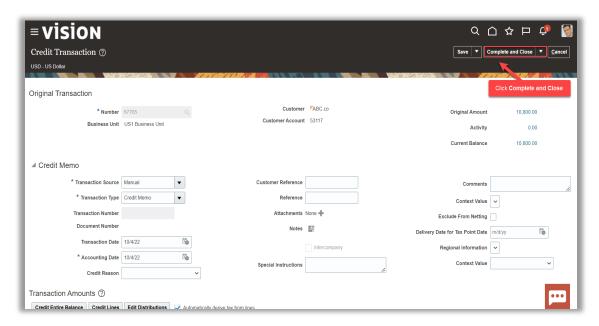
# Highlight the row and click $\mathbf{O}\mathbf{K}$



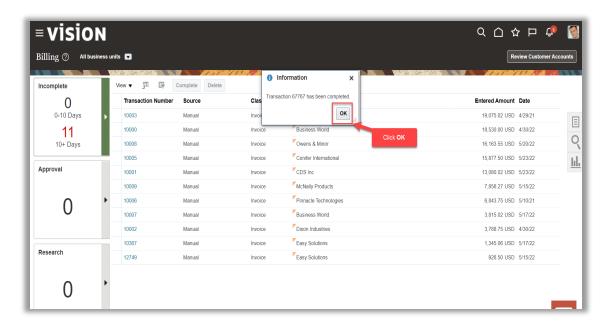
Click Credit Entire Balance



### Click Close and Complete



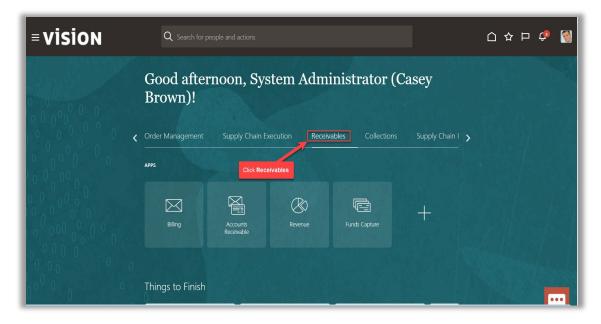
Click **OK** 



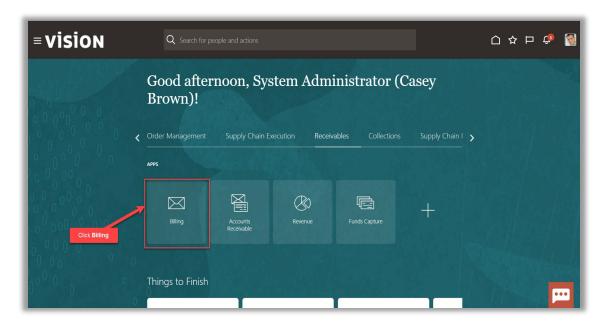
## Creating An On-Account Credit Memo

Navigation: Receivables>Billing>Tasks>Create Transactions>Select Business Unit, Transaction Source and Transaction Type>Bill-to Name search button>Search>OK>Memo Line>Enter Quantity and Enter Unit Price>Complete and Review>Save and Close>OK

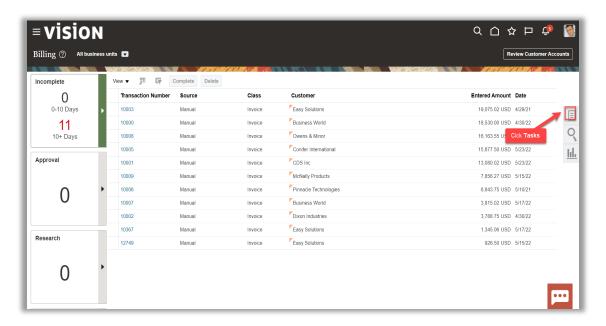
From home screen, click Receivables



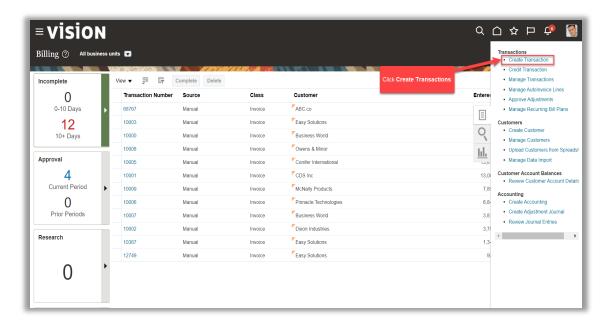
Click Billing



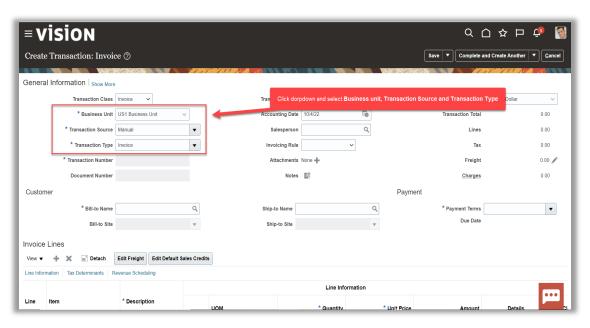
#### Click Tasks



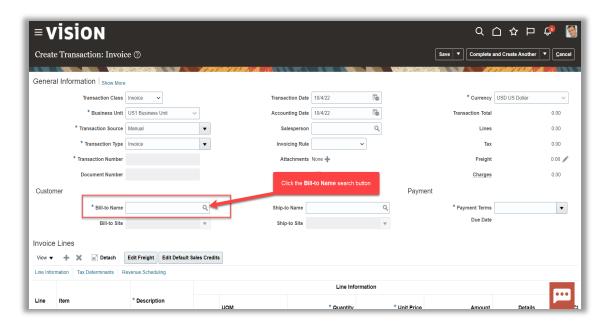
**Click Create Transactions** 



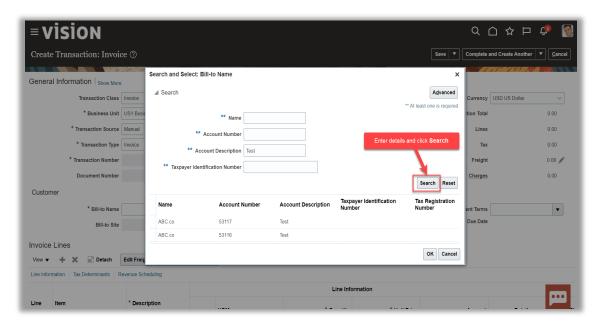
Click dropdown and select Business Unit, Transaction Source and Transaction Type



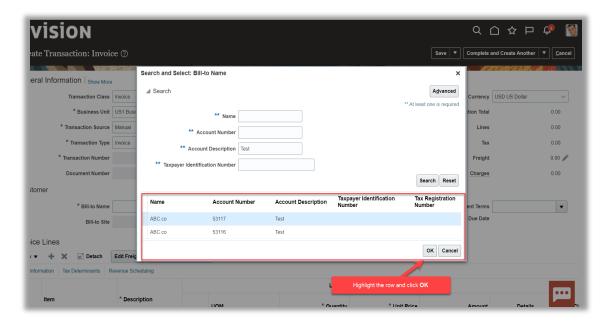
Click the Bill-to Name search button



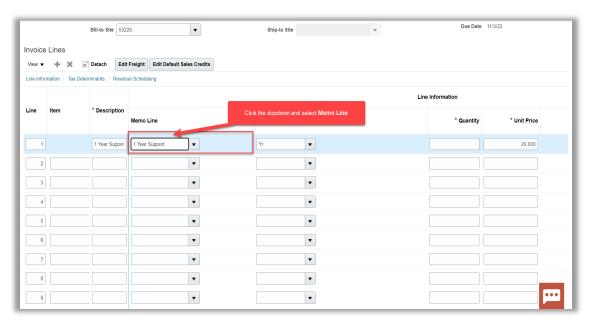
Enter details and click Search



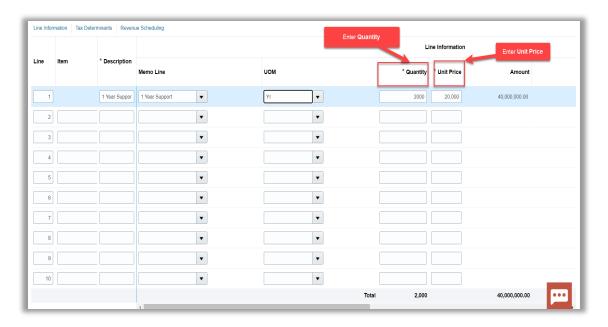
Highlight the row and click **OK** 



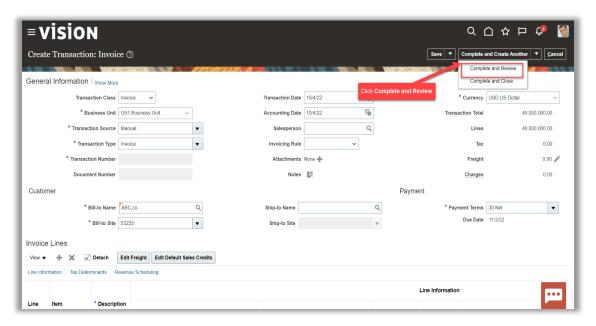
# Click the dropdown and select Memo Line



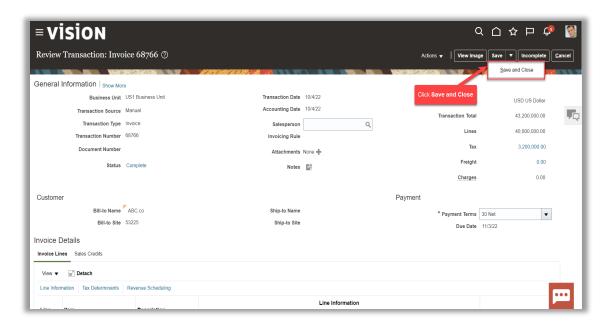
Enter Quantity and Enter Unit Price



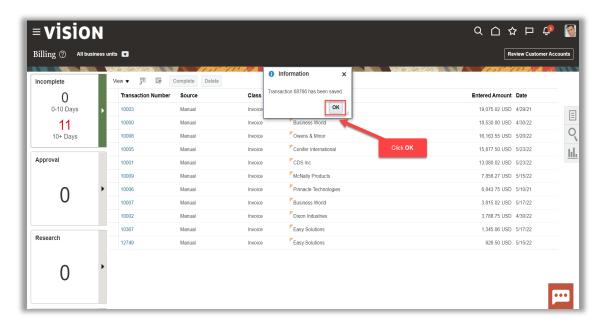
## Click Complete and Review



Click Save and Close



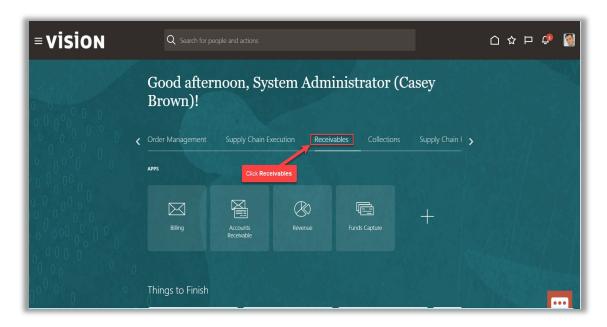
#### Click OK



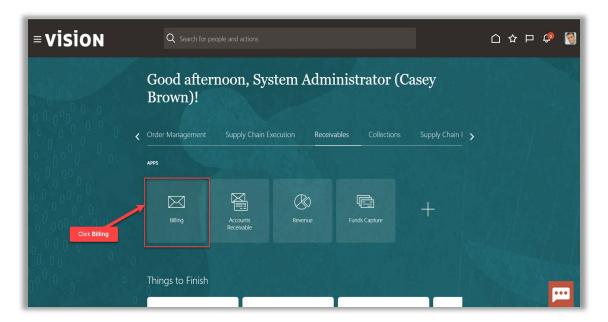
### Creating An Adjustment

Navigation: Receivables>Billing>Tasks>Manage Transaction>Transaction Number and click Search>Actions and select Manage Adjustments>Actions and select Create>Receivables Activity>Adjustment Type>Adjustment Amount>Adjustment Reason>Submit>OK

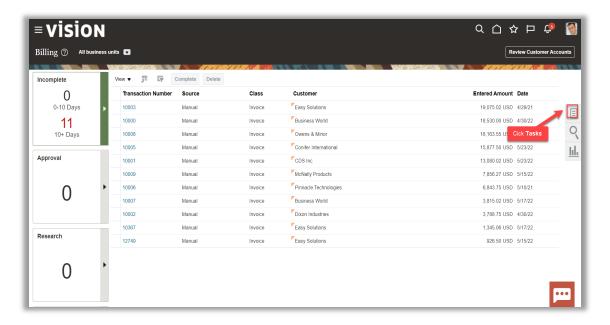
From home screen, click Receivables



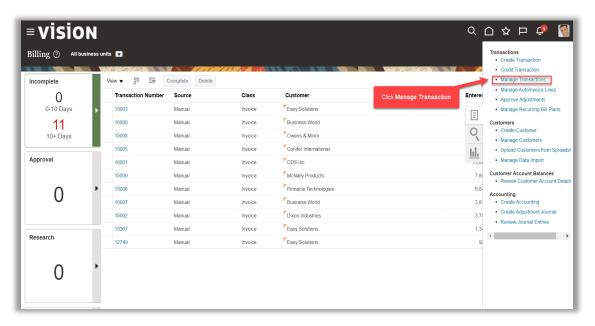
# Click Billing



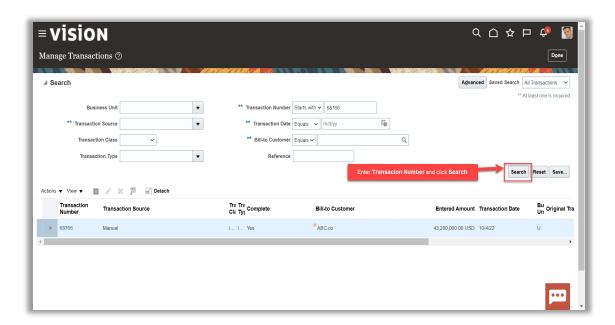
Click Tasks



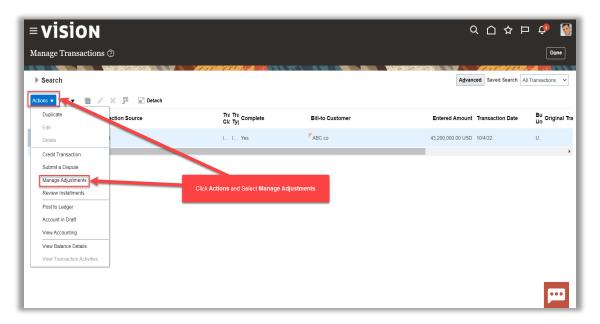
# Click Manage Transaction



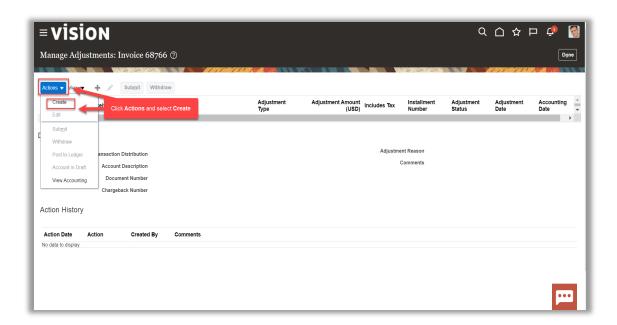
Enter Transaction Number and click Search



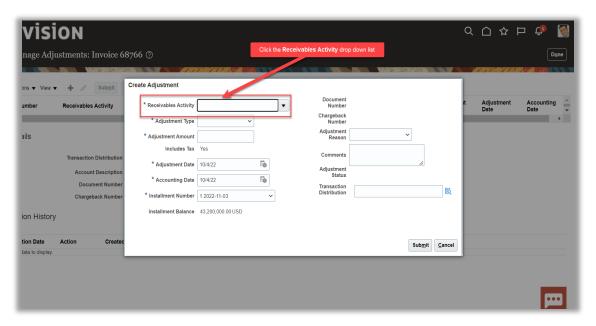
# Click Actions and select Manage Adjustments



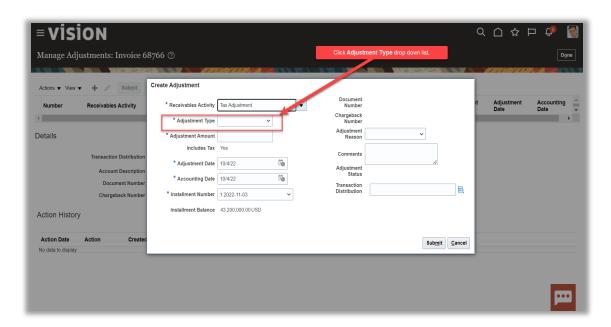
Click Actions and select Create



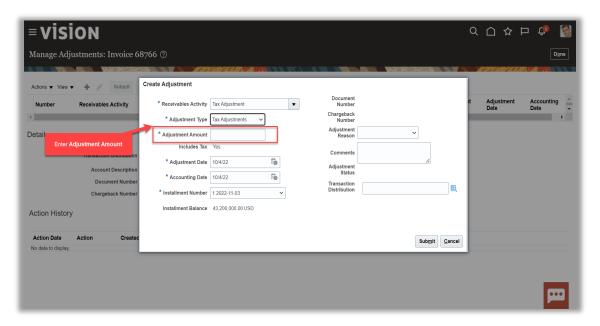
# Click the Receivables Activity drop down list



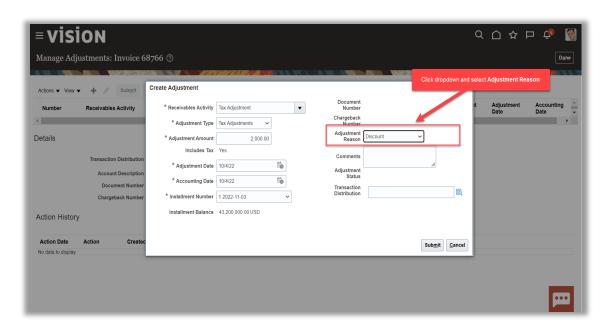
Click Adjustment Type drop down list



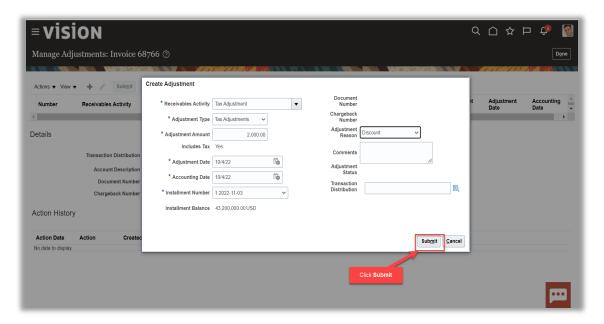
## **Enter Adjustment Amount**



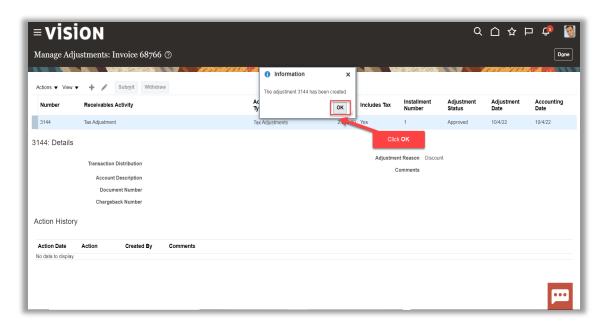
Click dropdown and select Adjustment Reason



#### Click Submit



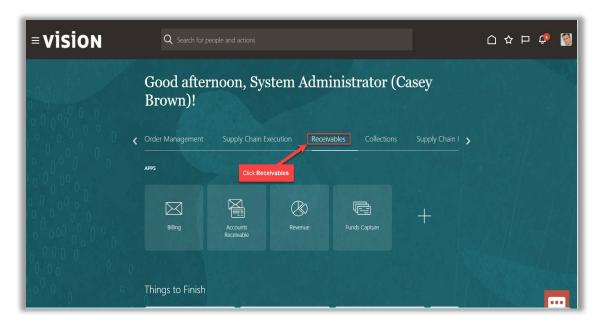
Click **OK** 



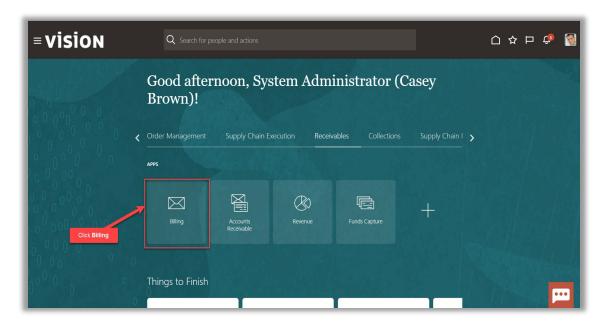
# Approving An Adjustment

Navigation: Receivables>Billing>Tasks>Approve Adjustments>Search>Approve>Comments>Submit>OK

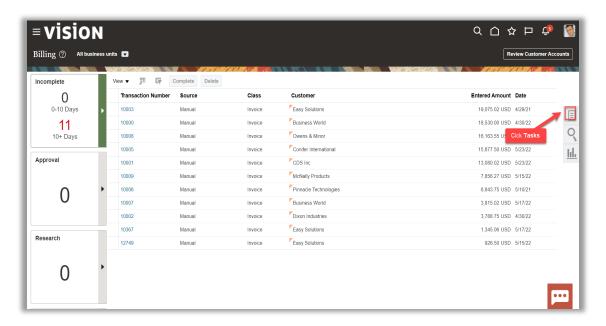
From home screen, click Receivables



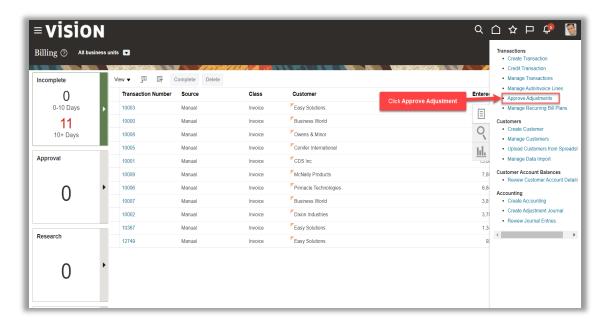
Click Billing



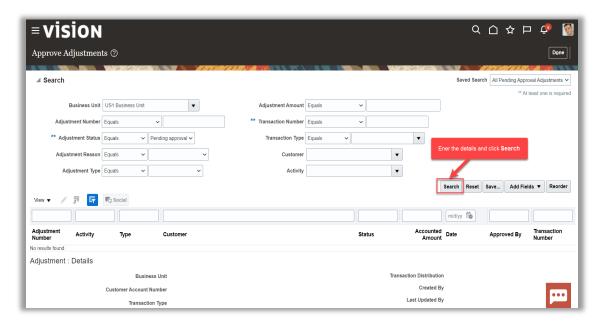
### Click Tasks



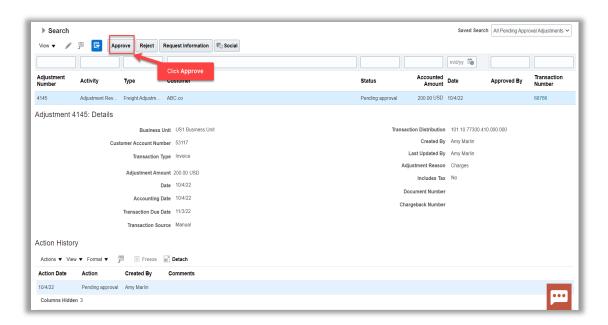
**Click Approve Adjustments** 



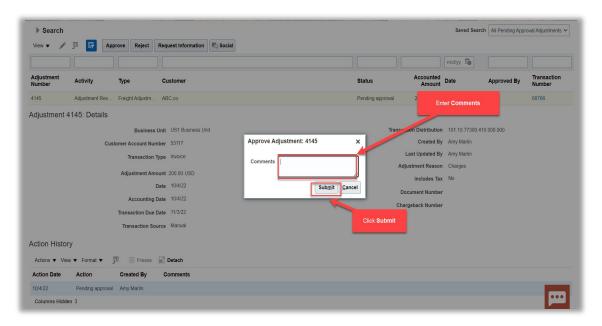
#### Enter details and click Search



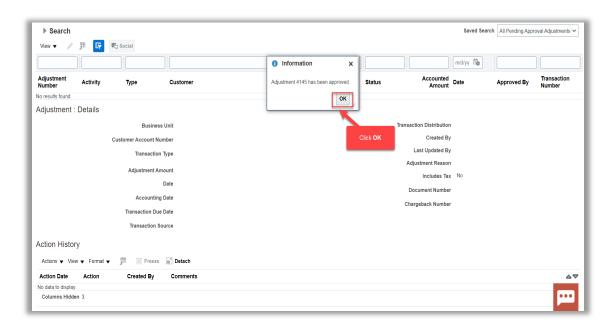
Click Approve



#### Enter Comments and Click Submit



Click OK

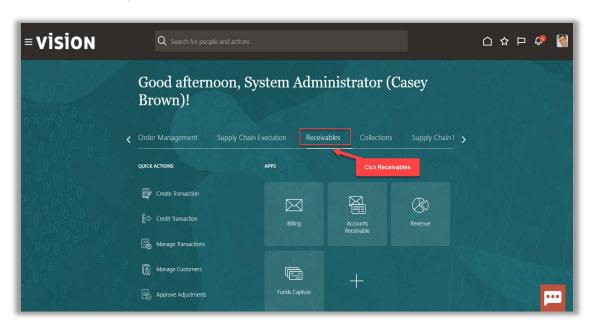


# **Creating and Processing Receipts**

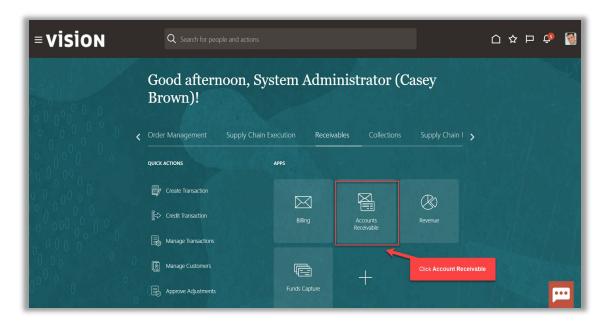
### **Creating A Standard Receipt**

Navigation: Receivables>Accountable Receivables>Tasks> Create Receipt>Business Unit> Receipt Method from dropdown and enter the Receipt Number>Entered Amount>Remittance Bank>Add Row icon under the Remittance Reference Detail region>Transaction Number> Reference Number and Reference Amount>Submit and AutoApply>Save and Close

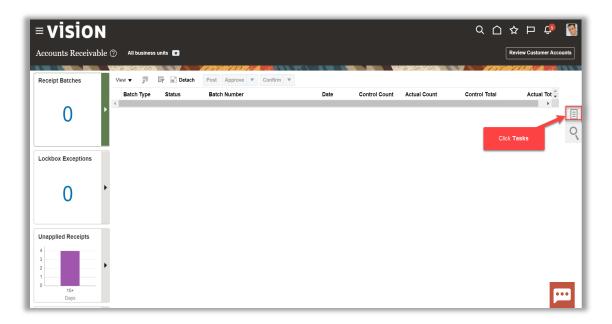
From home screen, click Receivables



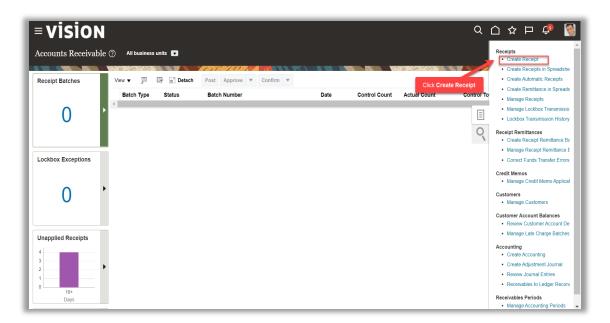
Click Accountable Receivables



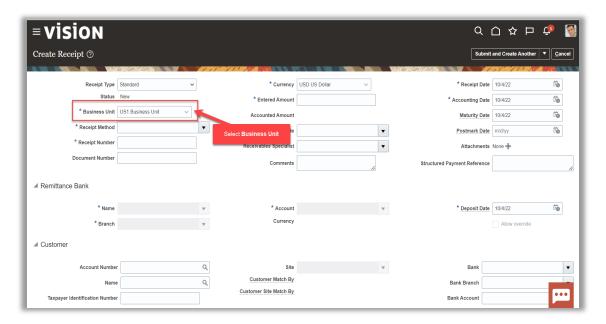
### Click Tasks



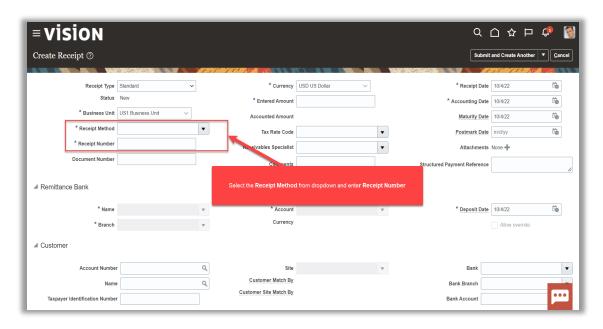
Click Create Receipt



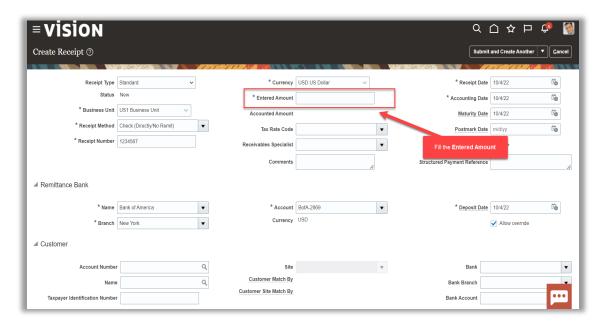
#### Select Business Unit



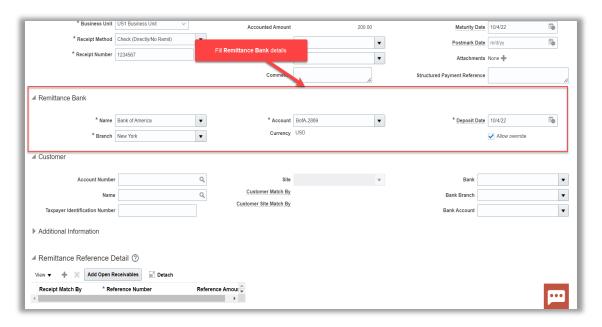
Select the Receipt Method from dropdown and enter the Receipt Number



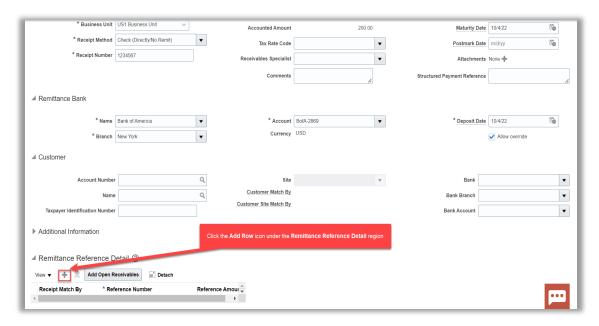
#### Fill Entered Amount



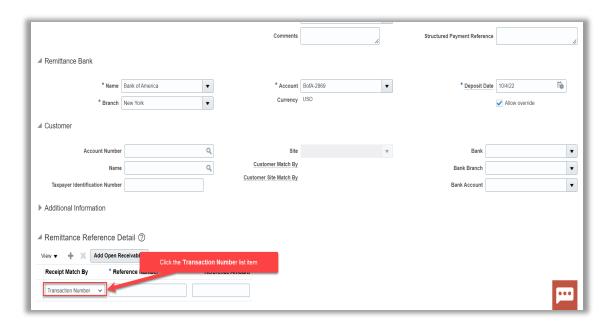
Fill Remittance Bank details



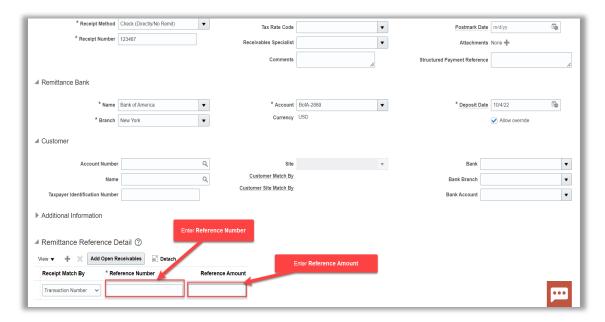
### Click the Add Row icon under the Remittance Reference Detail region



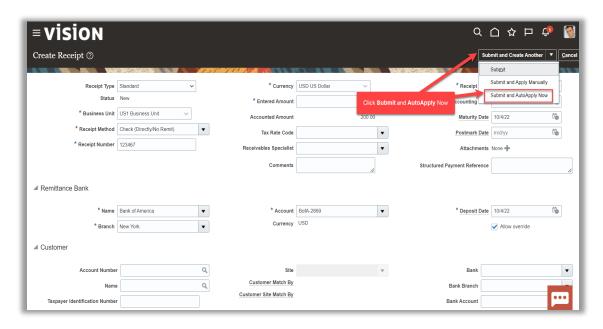
Click the Transaction Number list item



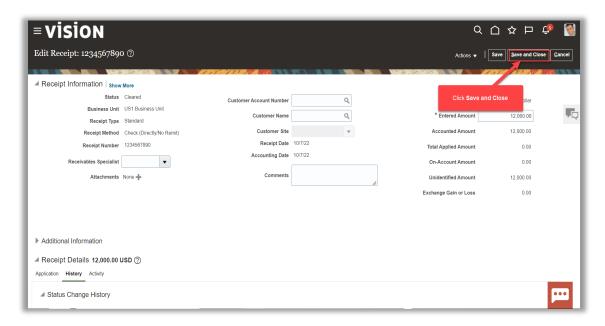
#### Enter Reference Number and Reference Amount



Click Submit and AutoApply Now



#### Click Save and Close



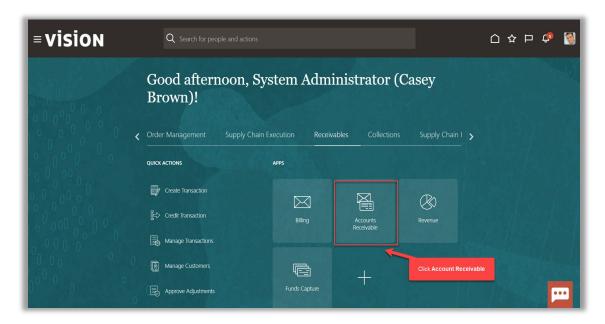
### Creating A Miscellaneous Receipt

Navigation: Receivables>Accountable Receivables>Tasks>Create Receipt>Receipt Type as Miscellaneous>Select Receipt Method, and enter Receipt Number Receivables Activity and fill Entered Amount>Comments>Save>OK

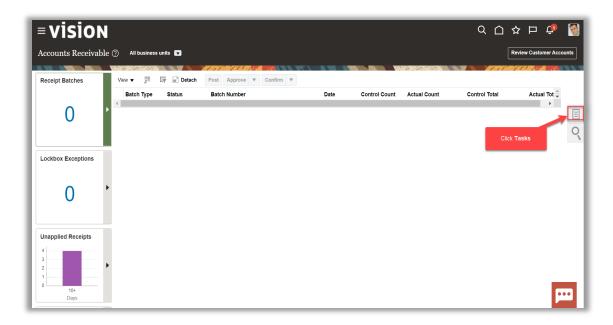
From home screen, click Receivables



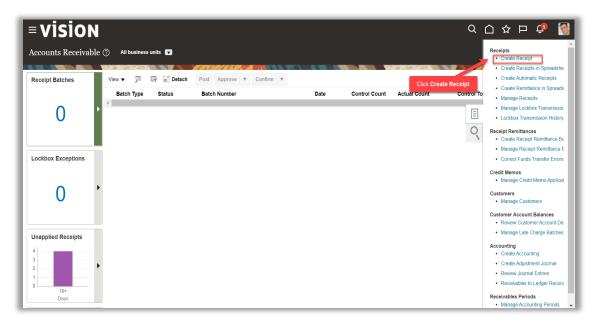
#### **Click Accountable Receivables**



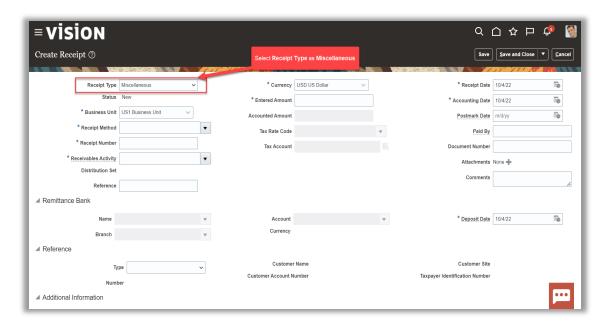
Click Tasks



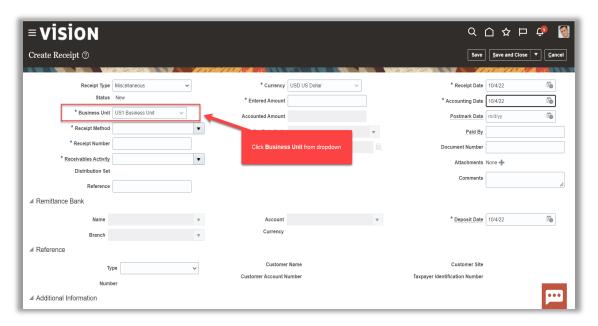
## Click Create Receipt



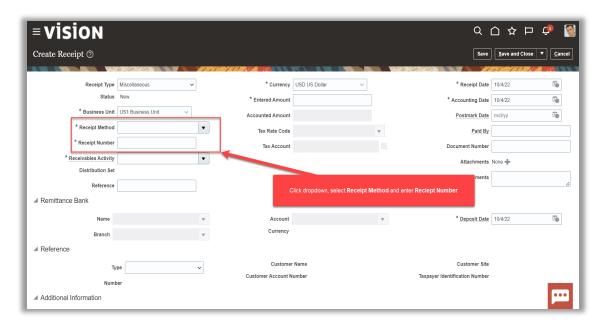
Select Receipt Type as Miscellaneous



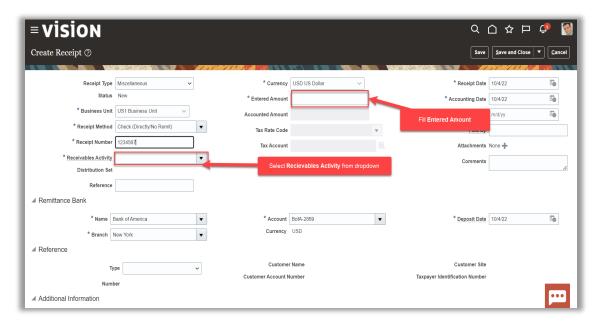
# Click Business Unit from dropdown



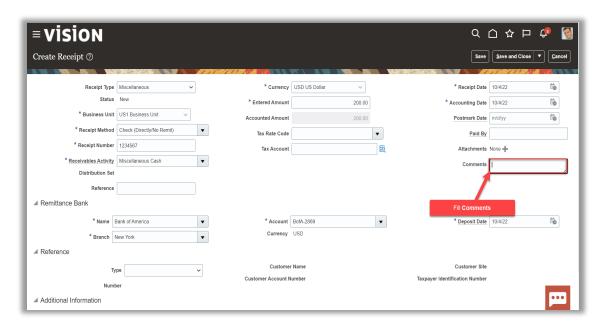
Click dropdown, select Receipt Method, and enter Receipt Number



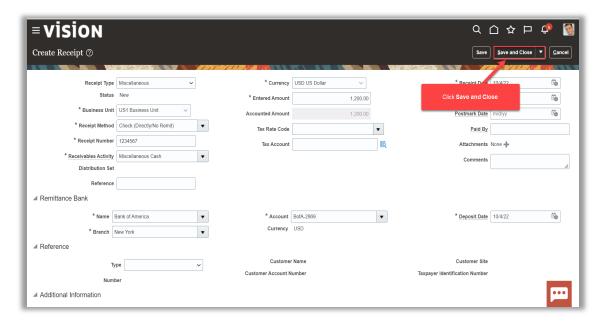
### Select Receivables Activity and fill Entered Amount



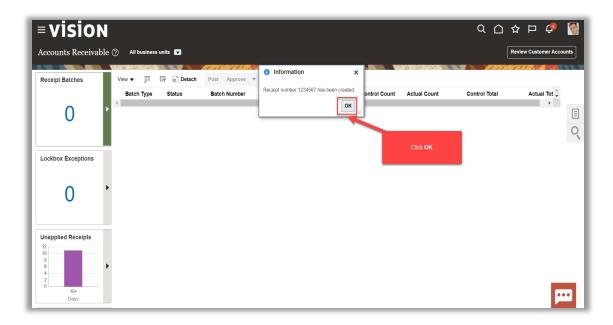
**Fill Comments** 



#### Click Save and Close



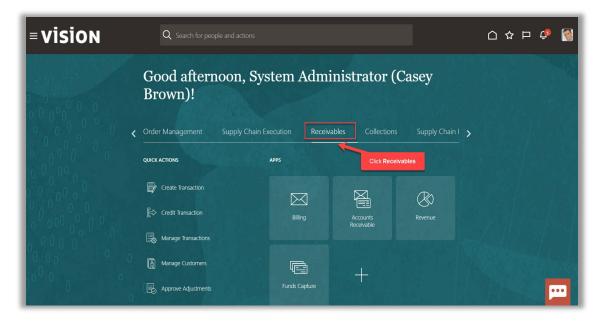
Click **OK** 



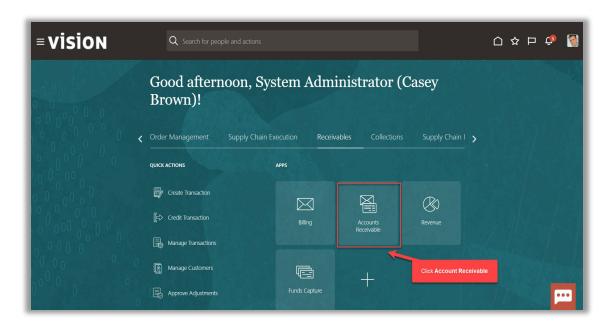
## Applying A Standard Receipt

Navigation: Receivables>Accountable Receivables>Tasks>Manage Receipts>Receipt Number> Search>Receipt Number Link>Add Application>Search: Application Reference icon>Transaction Number and Click Search>Applied Amount>Save and Close

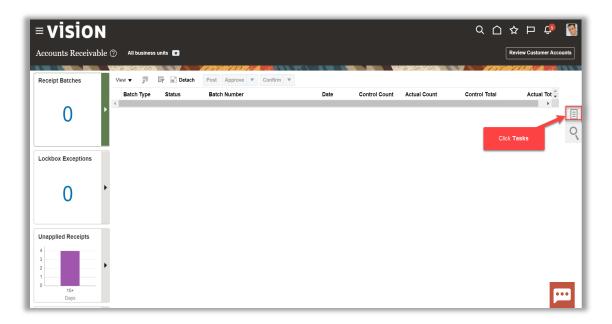
From home screen, click Receivables



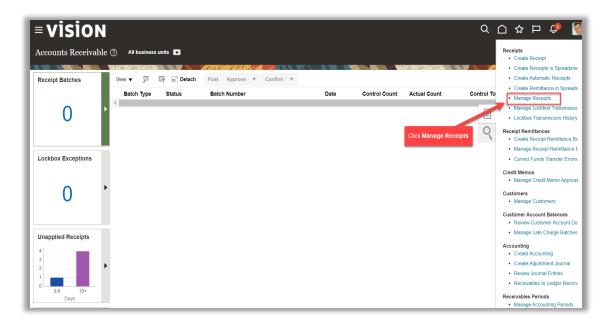
Click Accountable Receivables



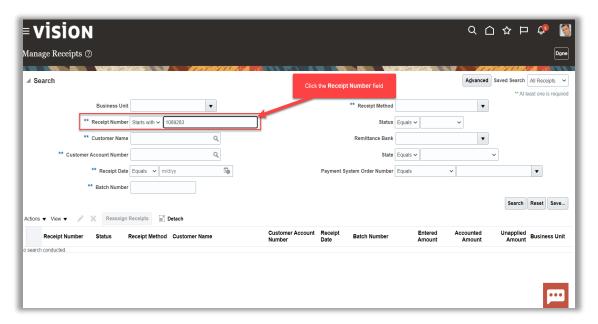
### Click Tasks



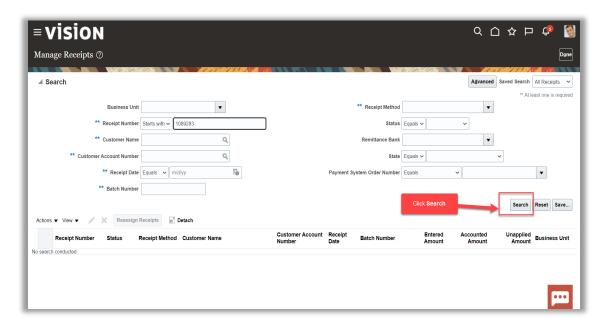
Click Manage Receipts



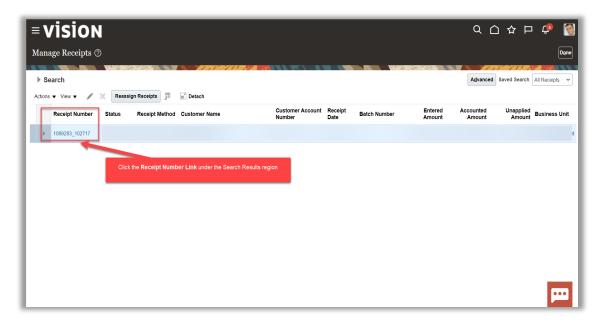
## Click the Receipt Number field



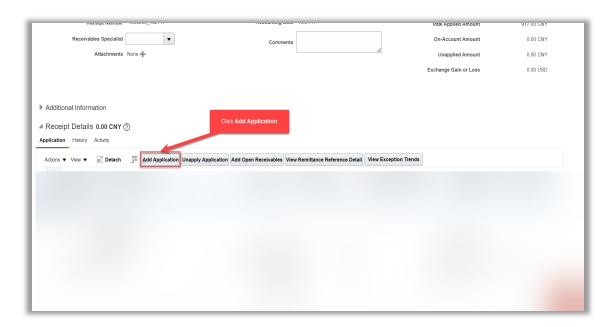
Click Search



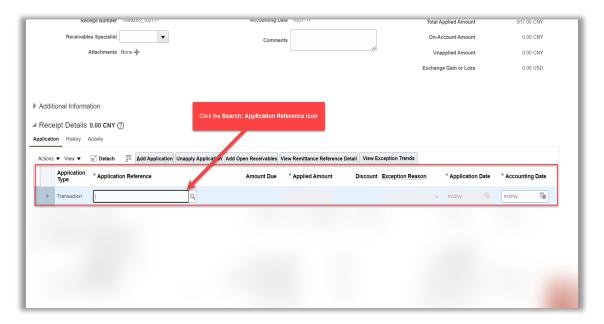
Click the Receipt Number Link under the Search Results region



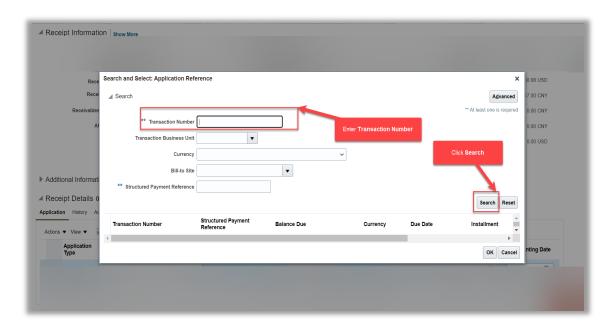
Click Add Application



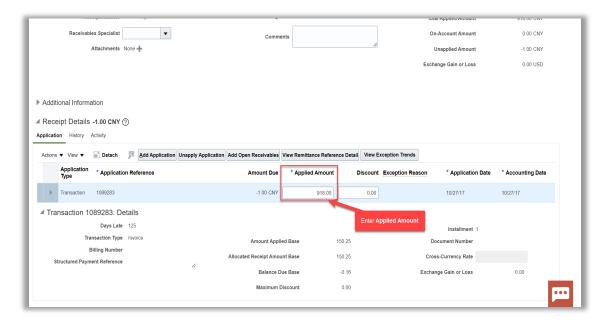
# Click the Search: Application Reference icon



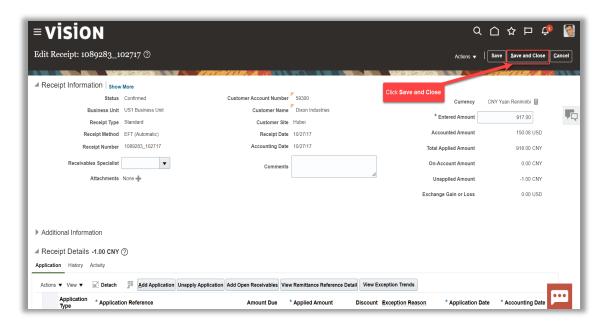
Enter Transaction Number and Click Search



## **Enter Applied Amount**



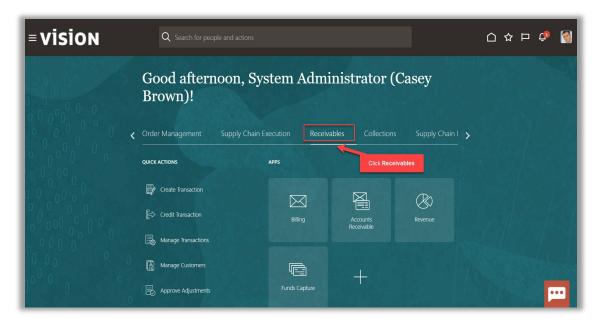
Click Save and Close



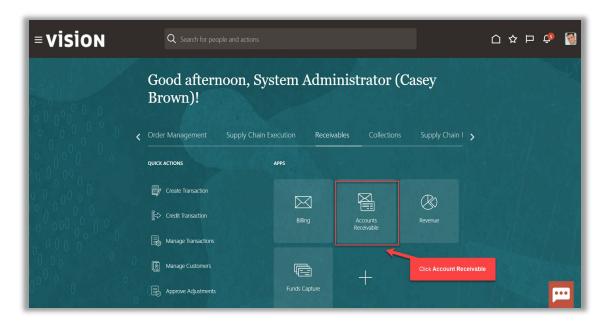
## Unapplying A Standard Receipt

Navigation: Receivables>Accountable Receivables>Tasks>Manage Receipts>Receipt Number>Search>Receipt Number Link>Unapply Application>Save and Close

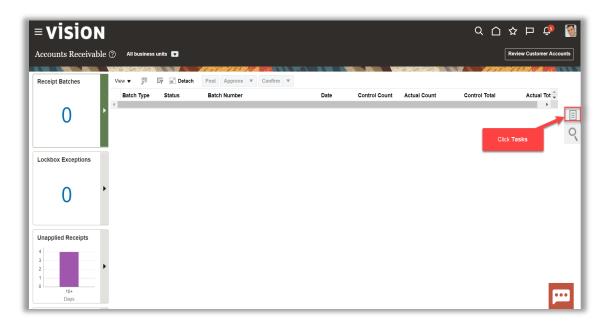
From home screen, click Receivables



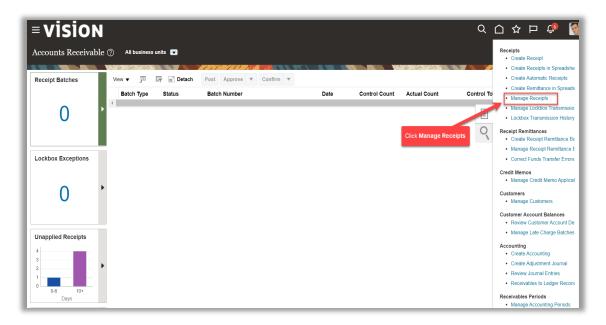
**Click Accountable Receivables** 



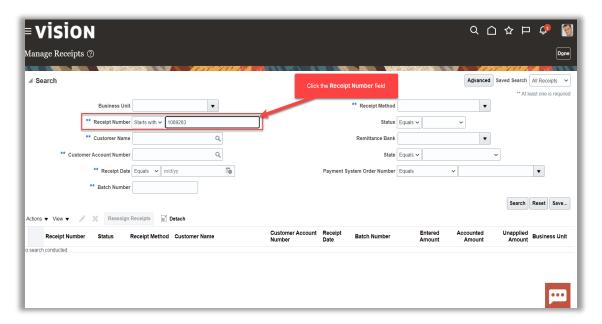
## Click Tasks



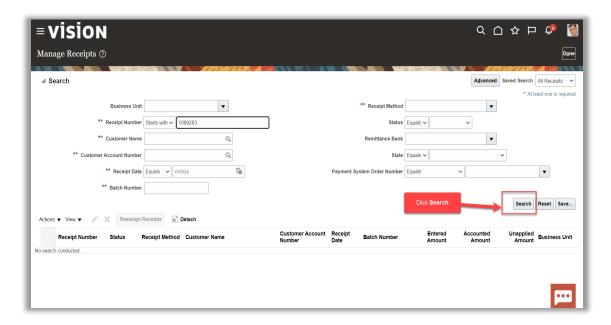
Click Manage Receipts



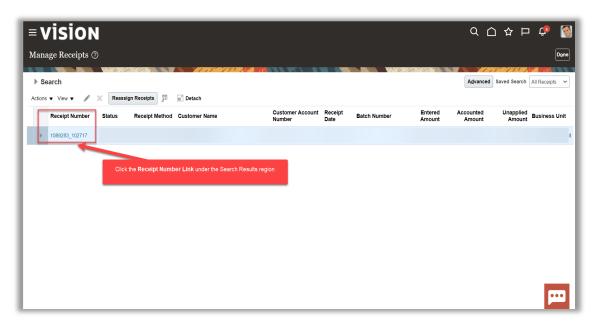
## Click the Receipt Number field



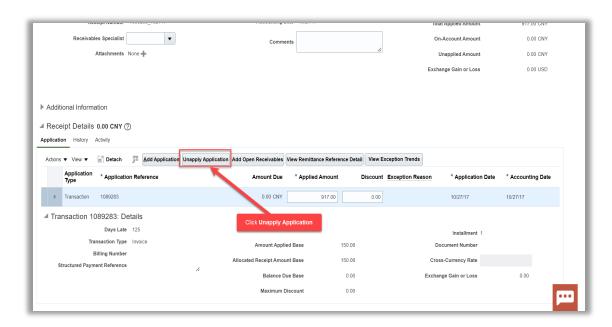
Click Search



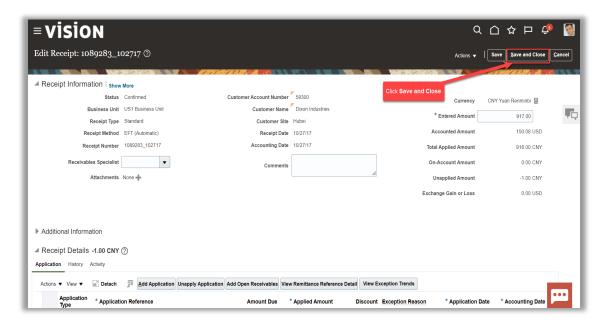
Click the Receipt Number Link under the Search Results region



Click Unapply Application



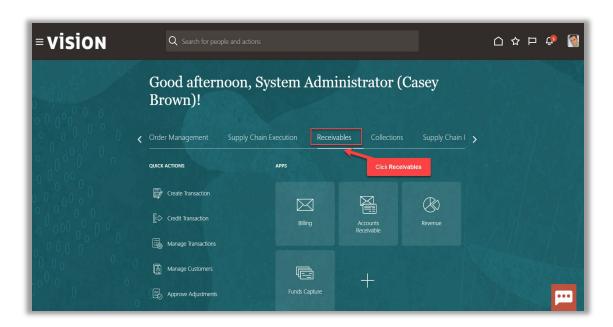
### Click Save and Close



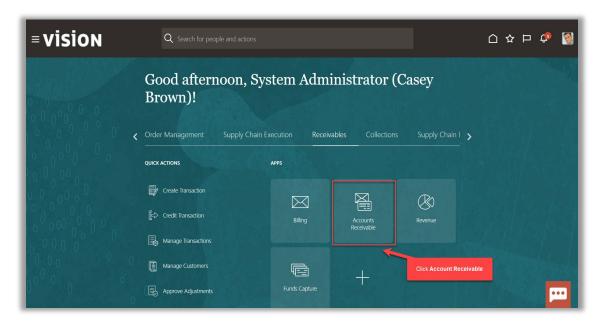
## Reversing A Receipt

Navigation: Receivables>Accountable Receivables>Tasks>Manage Receipts>Receipt Number> Search>Receipt Number Link>Click Actions and select Reverse>Click dropdown and select Category and Reason>Reverse

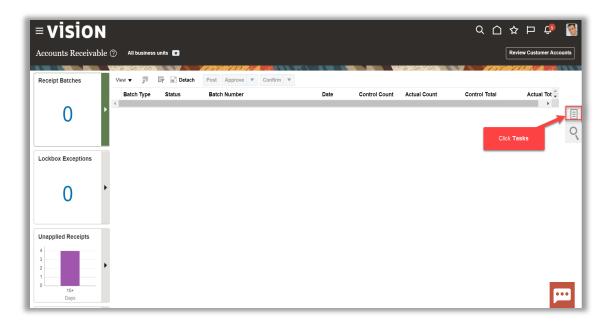
From home screen, click Receivables



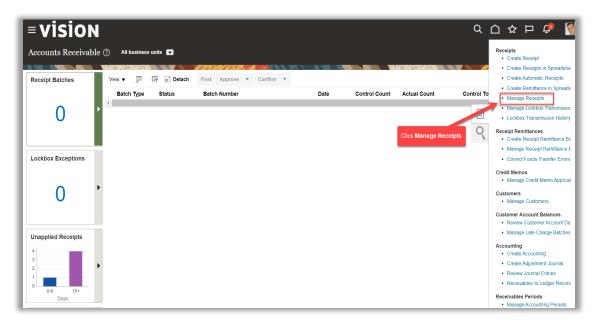
### **Click Accountable Receivables**



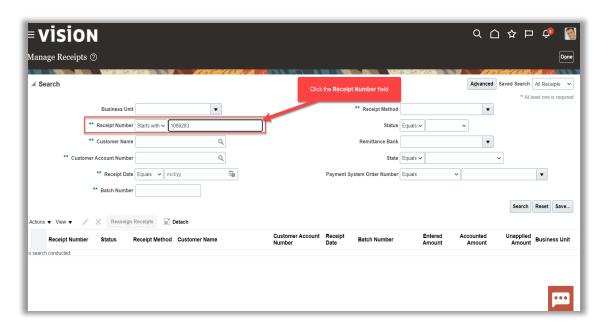
Click Tasks



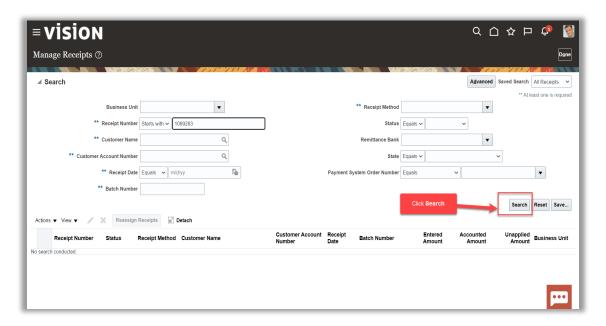
# Click Manage Receipts



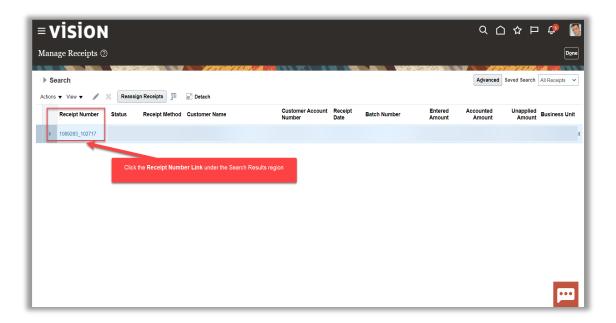
Click the Receipt Number field



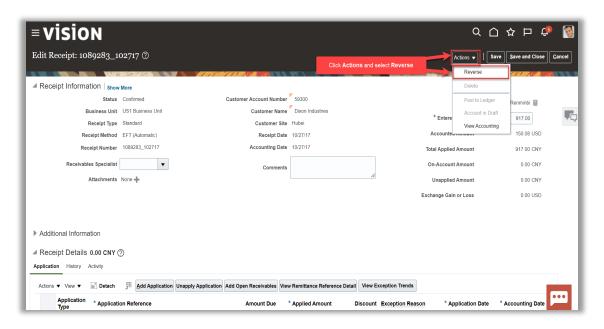
### Click Search



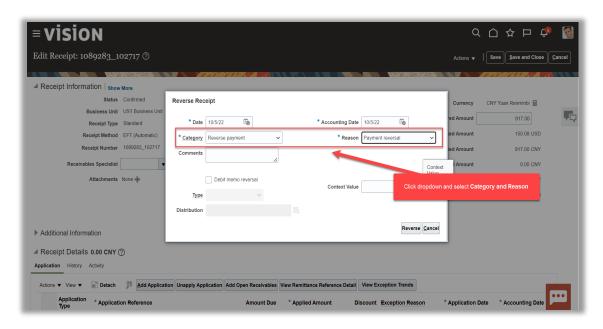
Click the Receipt Number Link under the Search Results region



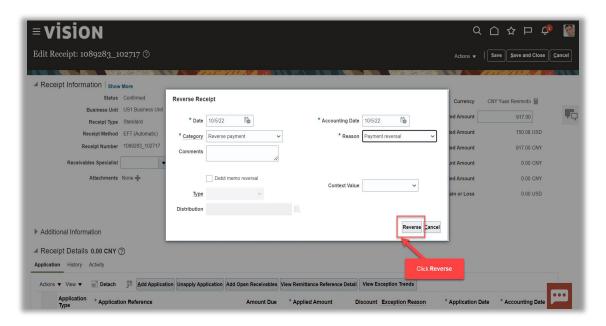
### Click Actions and select Reverse



Click dropdown and select Category and Reason



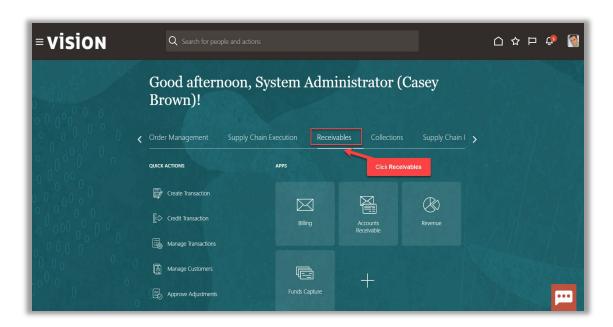
### Click Reverse



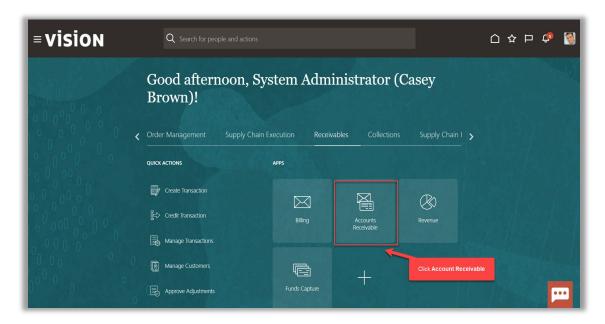
## Writing Off A Receipt

Navigation: Receivables>Accountable Receivables>Tasks>Manage Receipts>Receipt Number>Search>Receipt Number Link>Click Actions and select More>Create Write-Off>Write Off - Amount>Receivables Activity>OK>Save

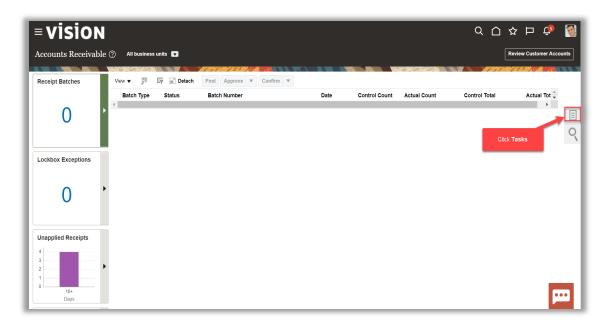
From home screen, click Receivables



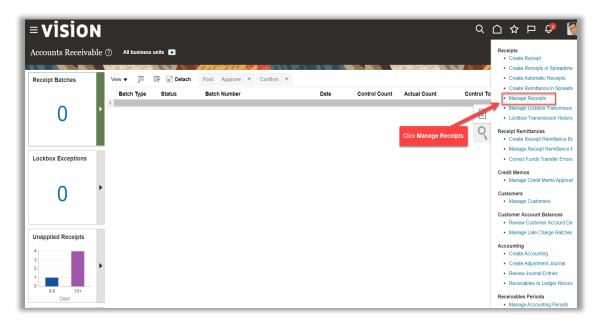
### **Click Accountable Receivables**



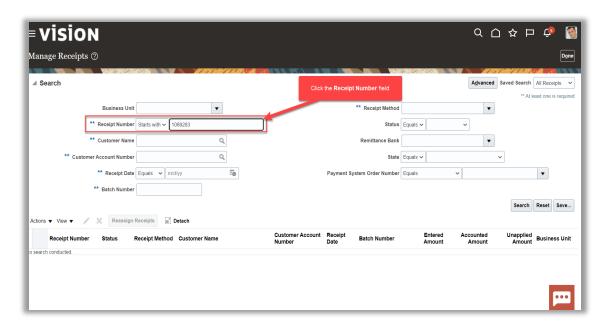
Click Tasks



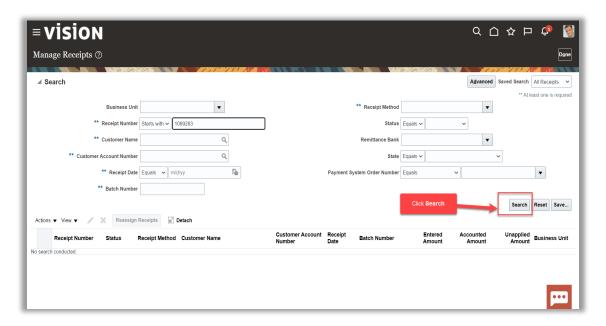
## Click Manage Receipts



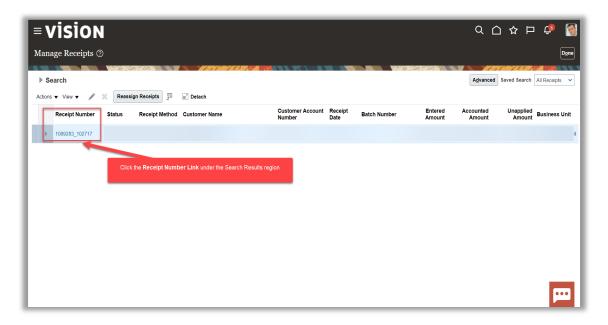
Click the Receipt Number field



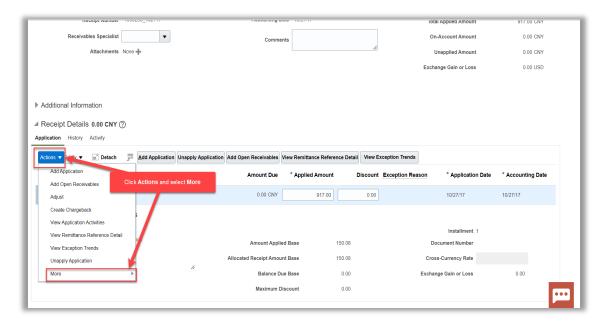
### Click Search



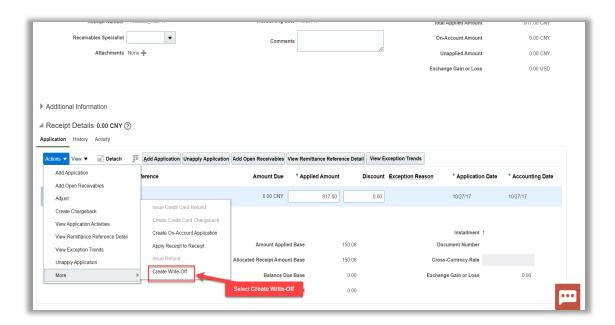
Click the Receipt Number Link under the Search Results region



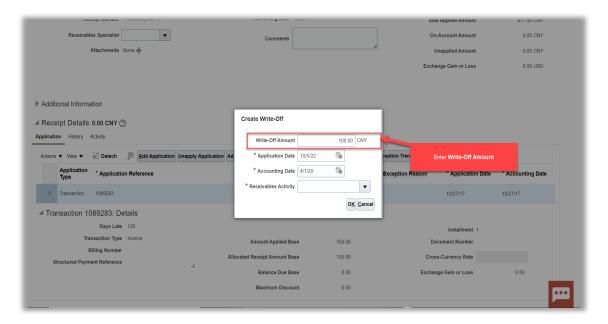
## Click Actions and select More



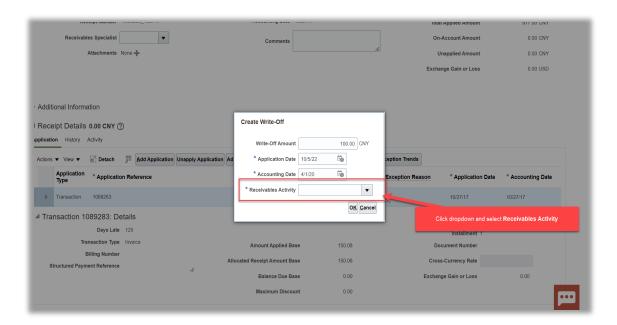
Select Create Write-Off



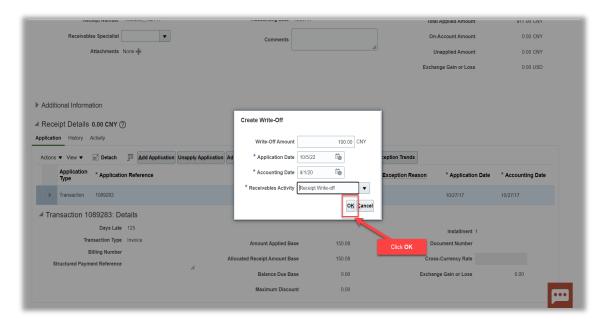
### **Enter Write Off- Amount**



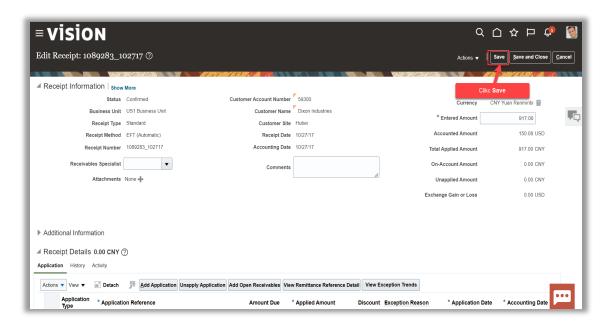
Click dropdown and select Receivables Activity



### Click **OK**



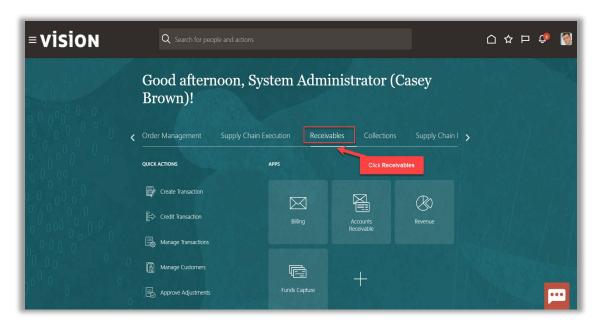
Click Save



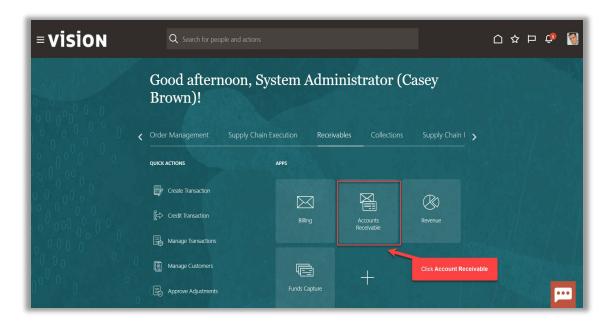
## **Creating A Refund**

Navigation: Receivables>Accountable Receivables>Tasks>Manage Receipts>Receipt Number> Search>Receipt Number Link>Unapply Application>Click Actions and select More>Issue Refund>Refund Payment Method>Check>OK

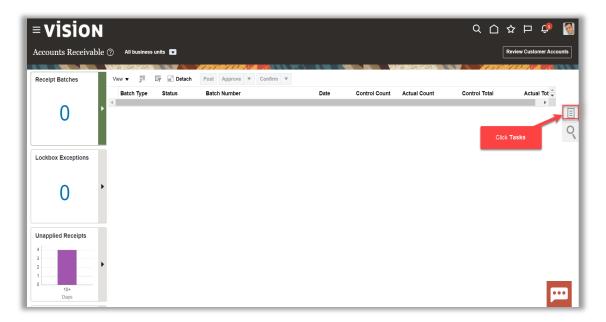
From home screen, click Receivables



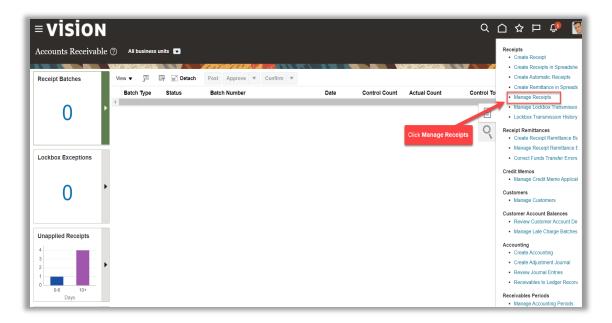
Click Accountable Receivables



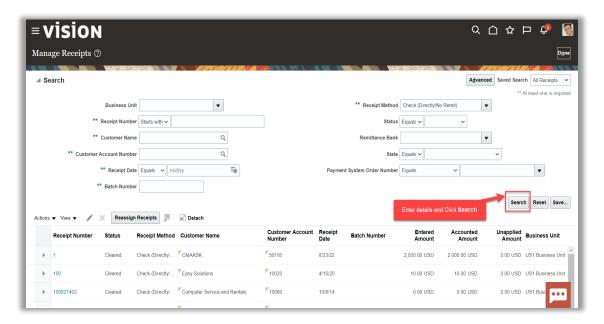
## Click Tasks



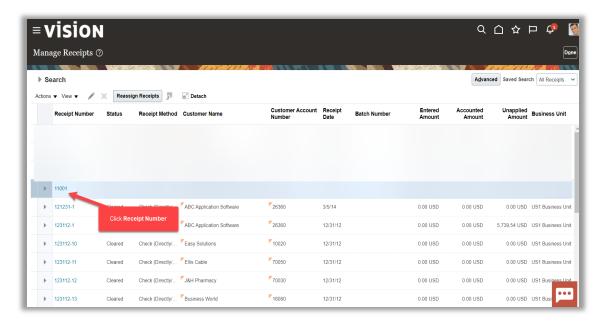
Click Manage Receipts



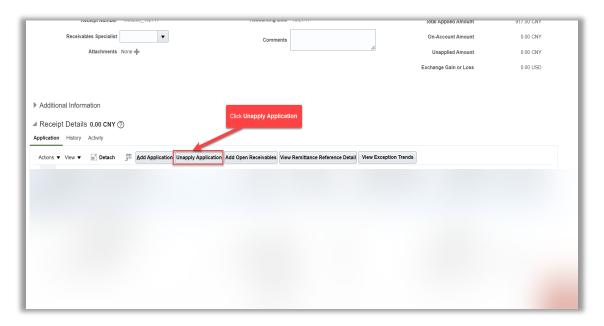
### Enter details and Click Search



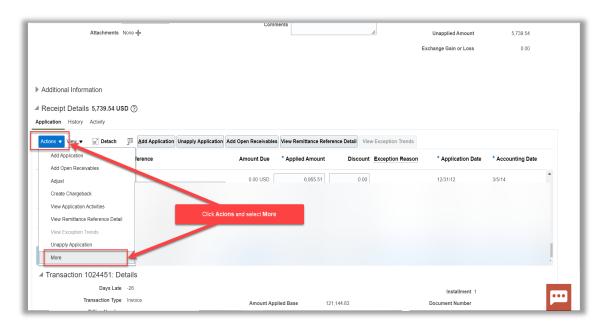
Click Receipt Number Link



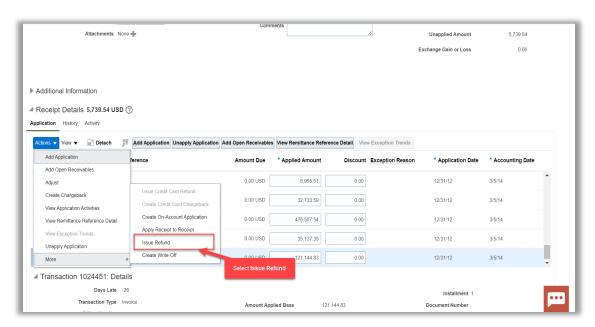
## **Click Unapply Application**



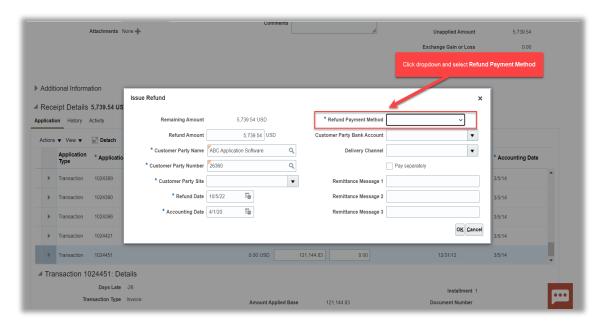
Click Actions and select More



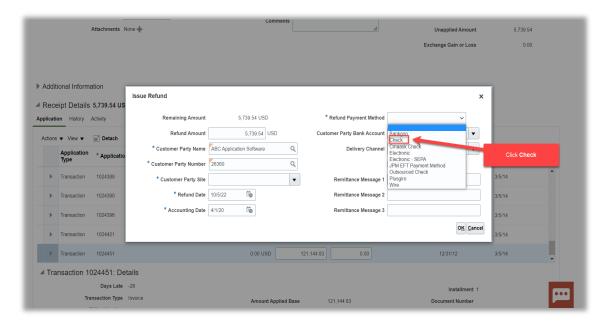
### Select Issue Refund



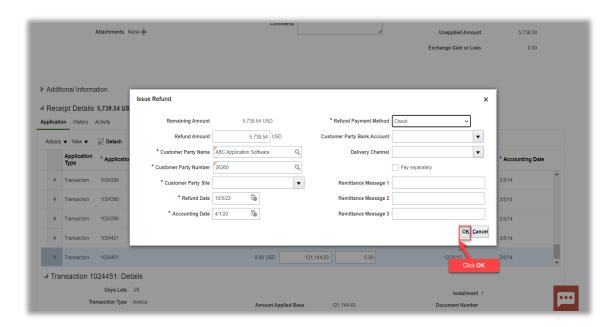
Click dropdown and select Refund Payment Method



## Click Check



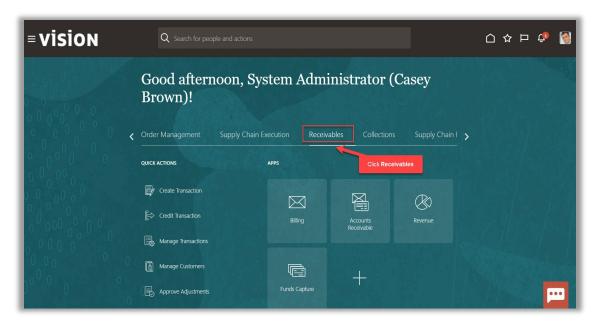
Click **OK** 



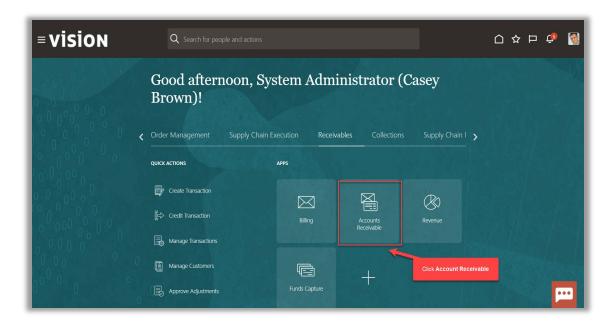
## Apply An On-Account Credit Memo

Navigation: Receivables>Accountable Receivables>Unapplied Credits tab>Number link>Actions and select Add Application>Application Reference>Search>OK>Save and Close

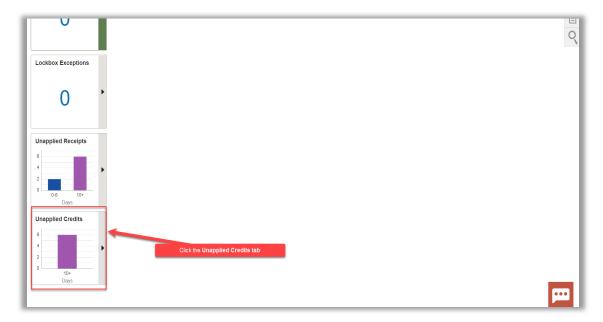
From home screen, click Receivables



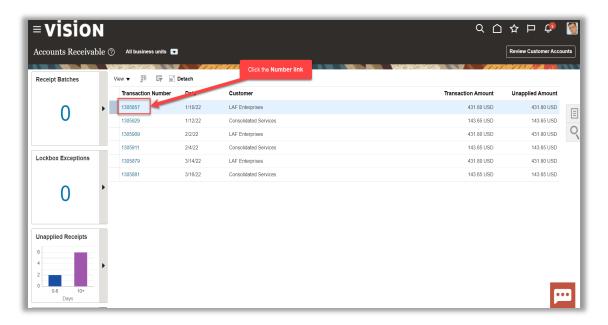
Click Accountable Receivables



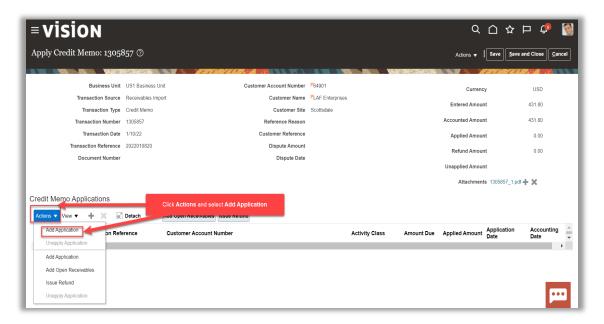
# Click the Unapplied Credits tab



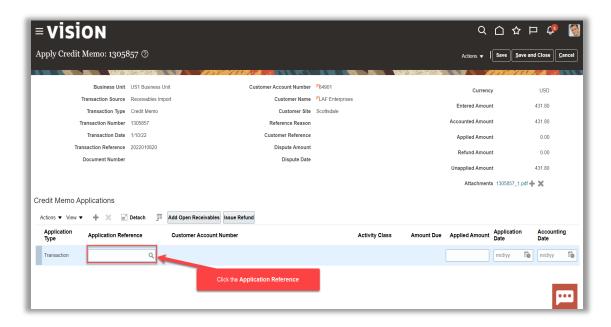
Click the Number link



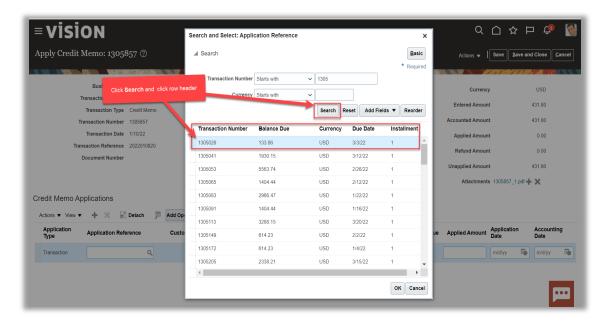
## Click Actions and select Add Application



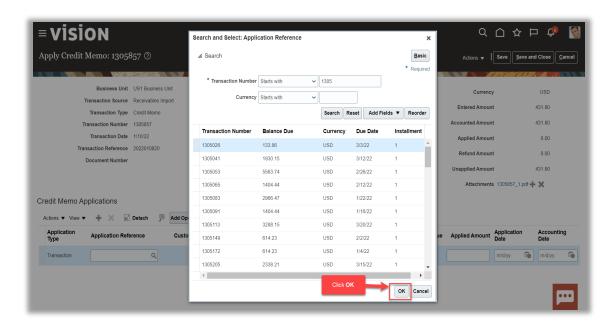
Click the **Application Reference** 



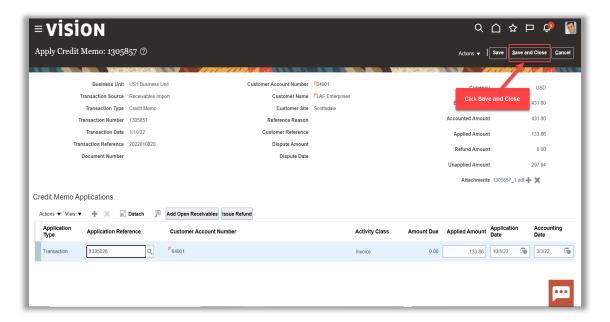
### Click Search and click row header



Click **OK** 



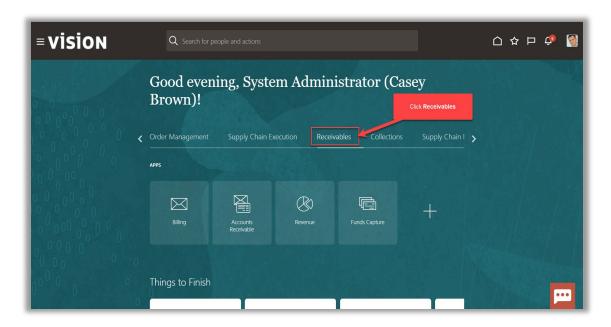
### Click Save and Close



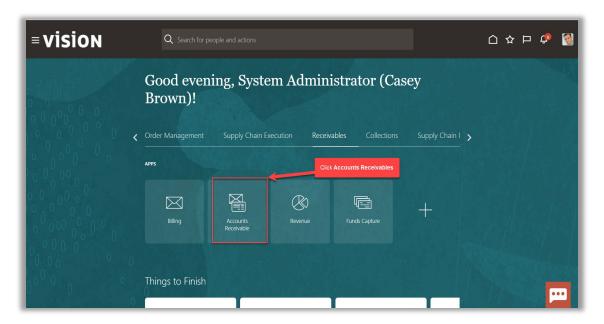
## Creating A Standard Receipt In A Spreadsheet

Navigation: Receivables>Account Receivables>Tasks>Create Receipts in a spreadsheet>Enable Editing>Enter user credentials to sign in>Batch Source>Batch Name>Receipt Method and Remittance Bank>Sequence Number, Receipt Number, Receipt Amount and Accounting Date> Customer Information>Upload

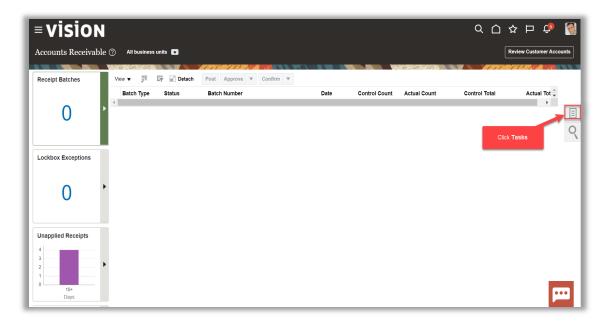
From home screen, click Receivables



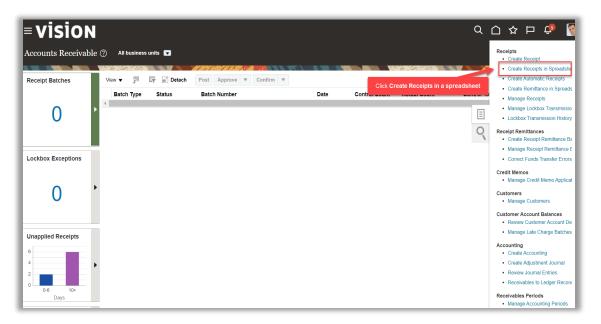
## **Click Account Receivables**



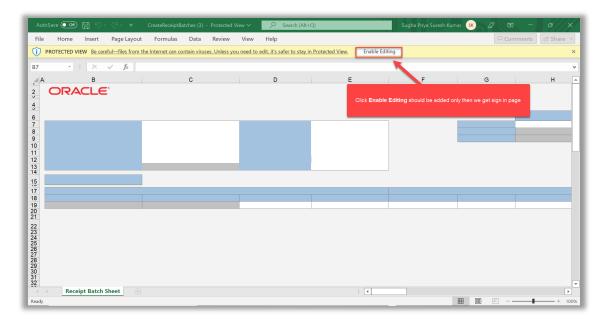
Click Tasks



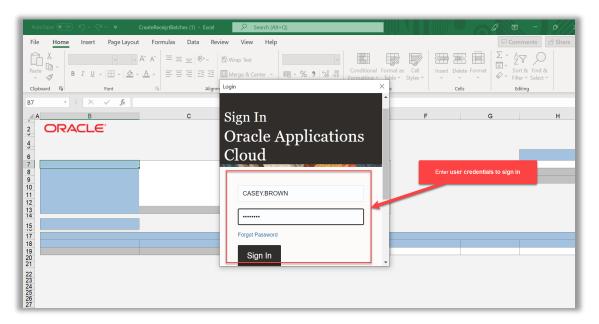
## Click Create Receipts in a spreadsheet



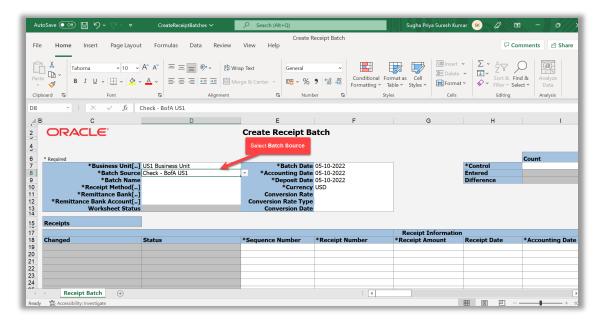
**Click Enable Editing** 



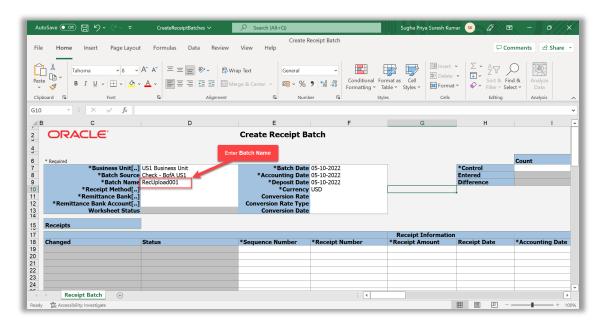
## Enter user credentials to sign in



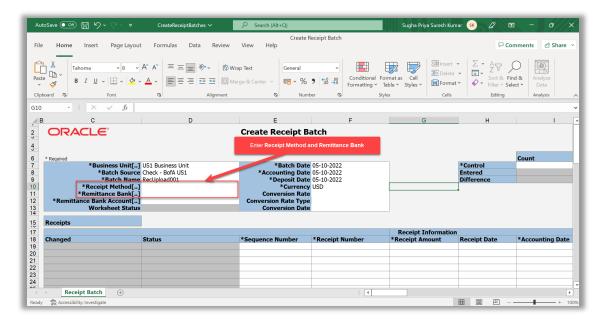
Select Batch Source



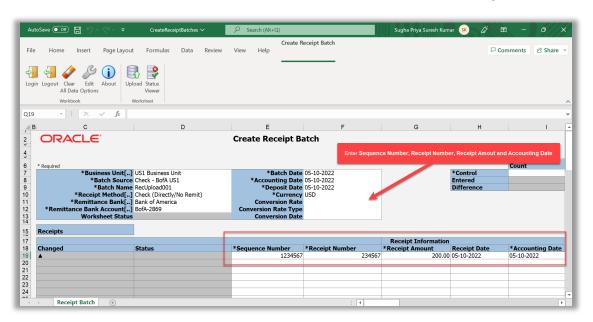
#### **Enter Batch Name**



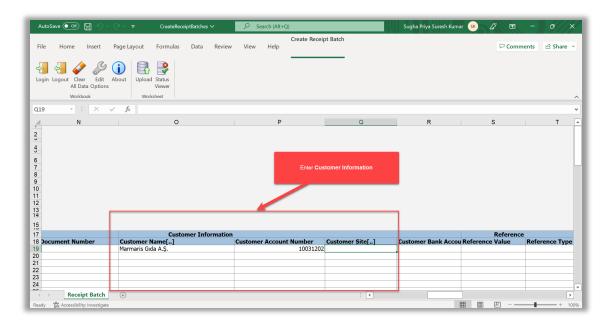
**Enter Receipt Method and Remittance Bank** 



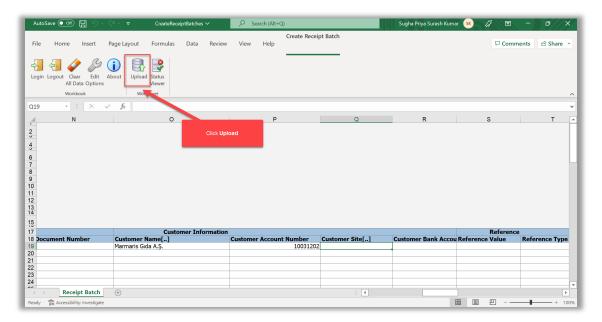
Enter Sequence Number, Receipt Number, Receipt Amount and Accounting Date



**Enter Customer Information** 



## Click Upload

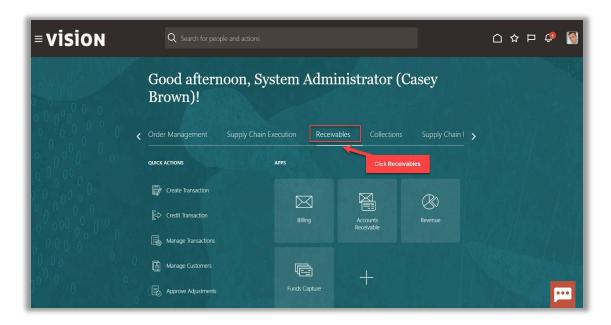


# **Reviewing Customer Account Information**

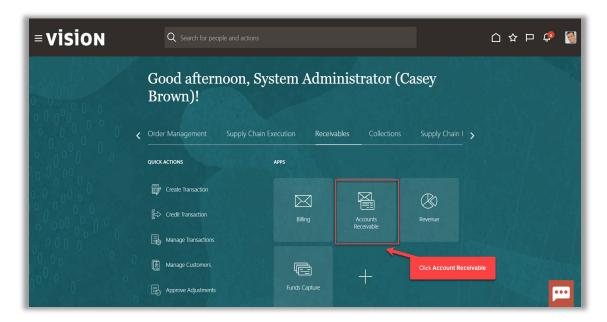
## **Viewing Customer Account Activities**

Navigation: Receivables>Accountable Receivables>Review Customer Accounts>Search>Overview

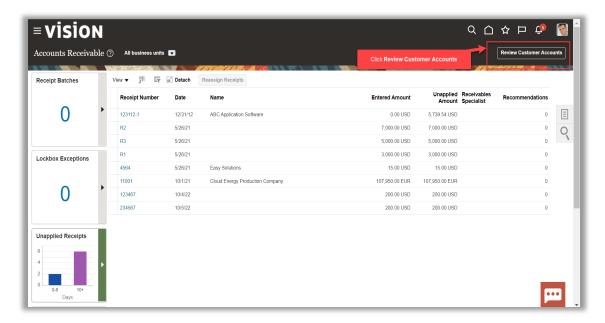
From home screen, click Receivables



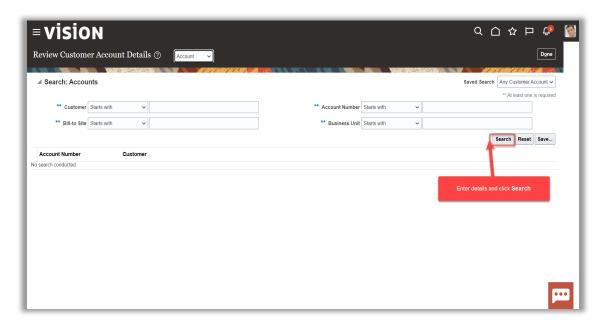
### **Click Accountable Receivables**



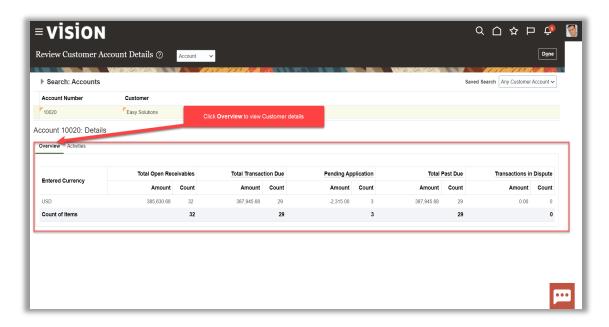
**Click Review Customer Accounts** 



## Enter details and click Search



Click Overview to select customer details

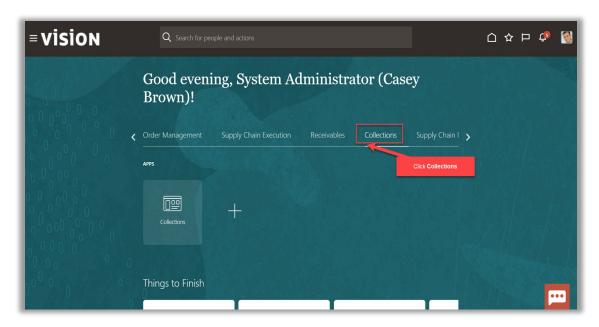


# **Manage Collections**

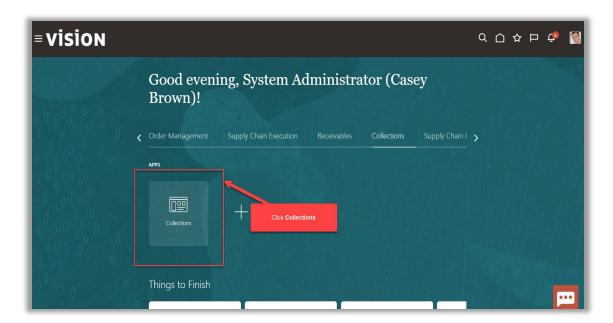
# **Processing An Adjustment**

Navigation: Collections>Collections>Transactions>Number link>Due Date and Business Unit>Adjust>Create>Receivables Activity>Enter Adjustment Type from dropdown and enter Adjustment Amount>Submit>Ok>Done

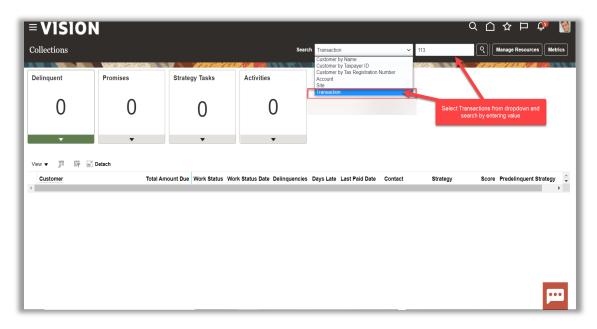
From home screen, click Collections



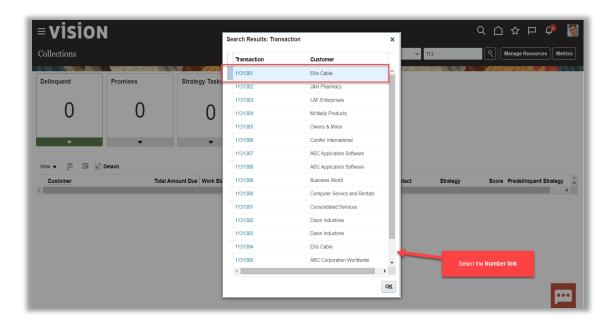
Click Collections



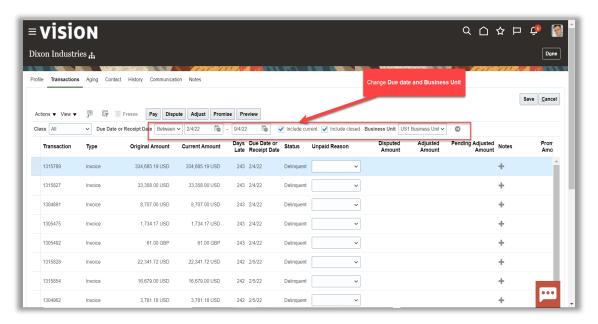
Select **Transactions** from dropdown and search by entering value



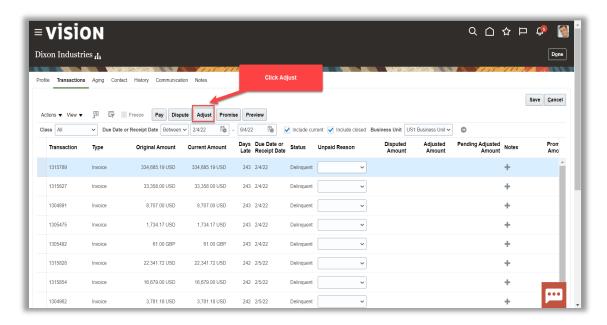
Select Number link



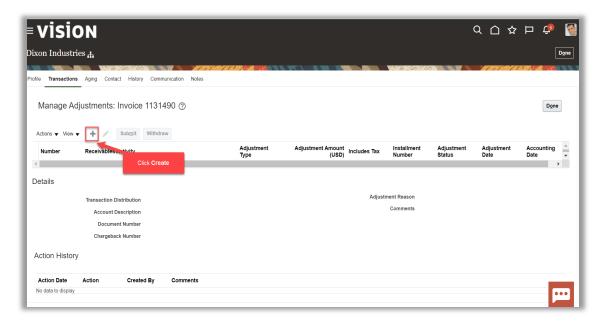
# Change **Due Date and Business Unit**



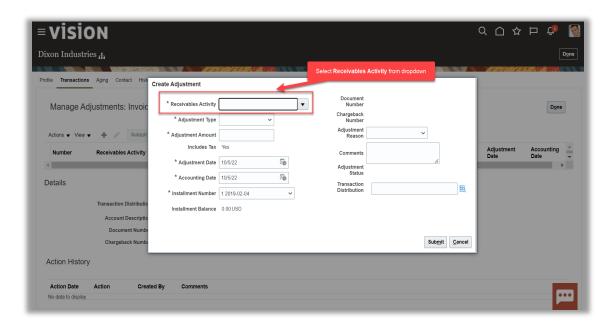
Click Adjust



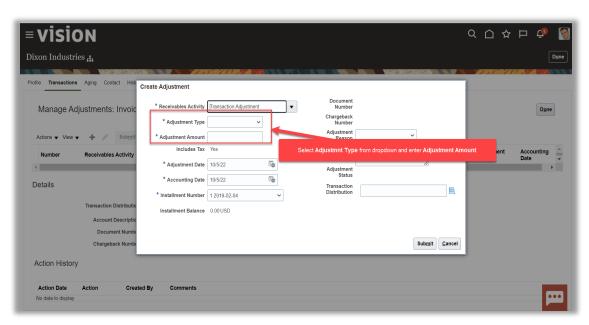
### Click Create



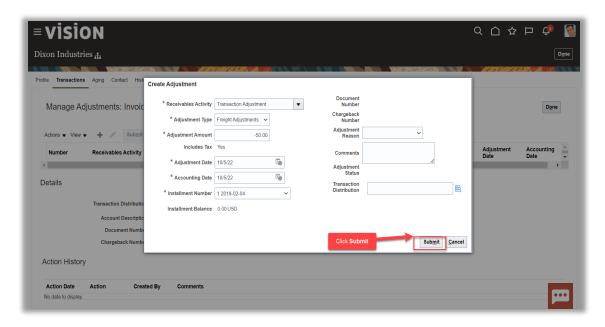
Select Receivables Activity from dropdown



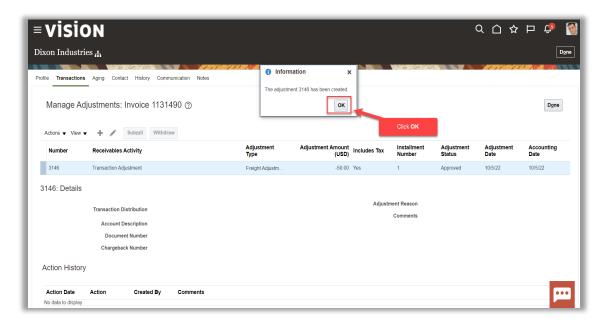
Enter Adjustment Type from dropdown and enter Adjustment Amount



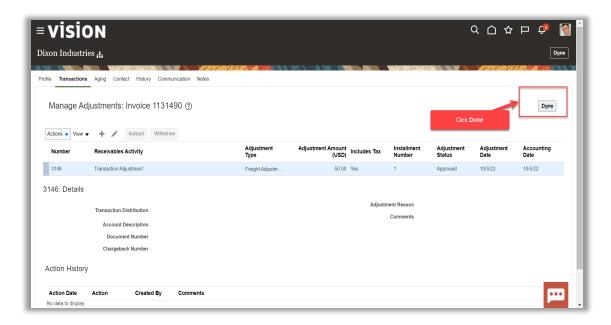
Click Submit



### Click OK



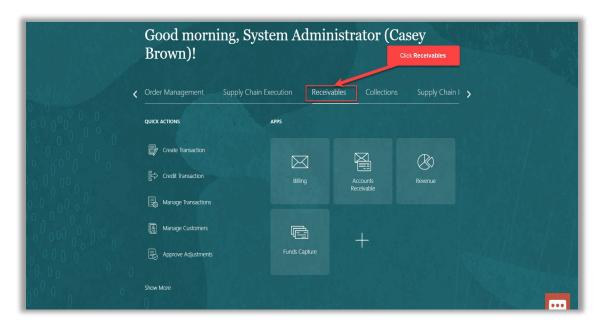
## Click Done



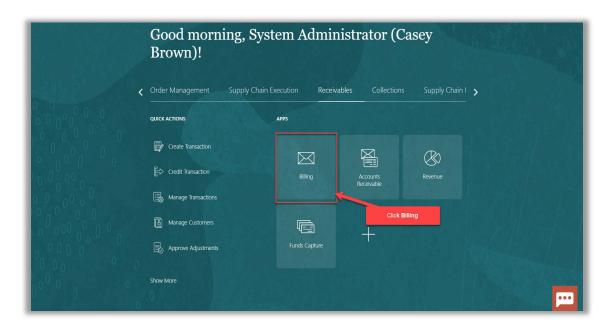
# Manage Customer

Navigation: Receivables>Billing>Tasks>Manage Customers>Customer Type>Registry ID and click Search>Registry ID>Create Contact>OK>Save and Close>Account Number>Edit Contacts> Create Contact>First Name, Last Name, Title, Job Title and Job Title code and Role Type and Click OK>Save and Close>Site Number>Address details>Save and Close

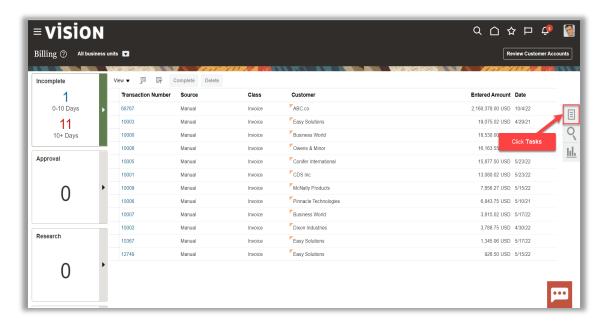
From home screen, click Receivables



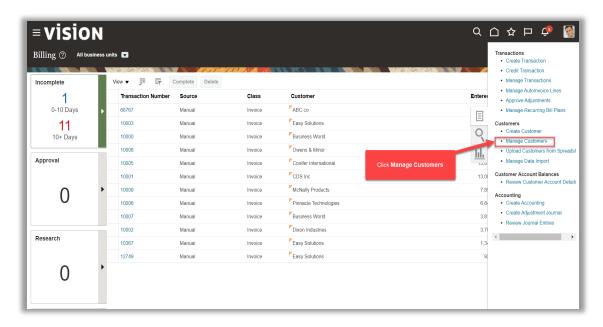
Click Billing



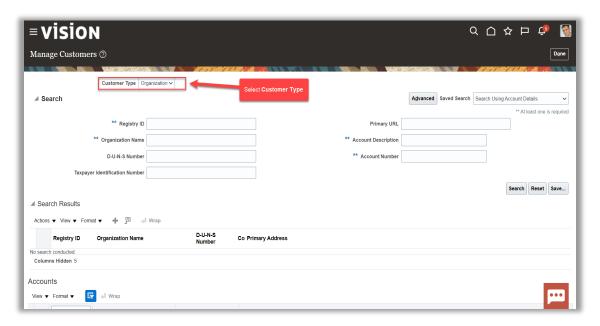
## Click Tasks



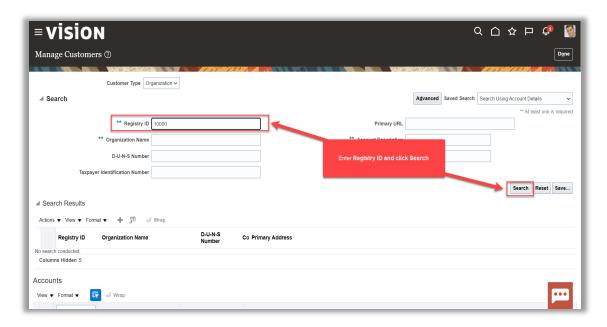
Click Manage Customers



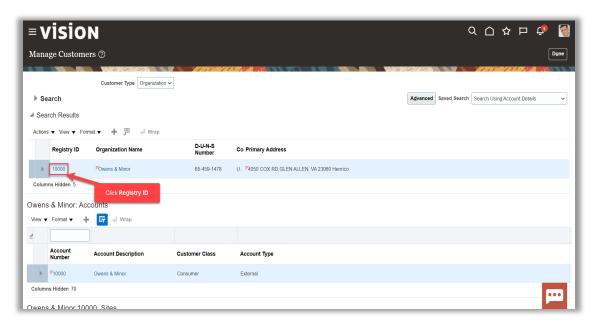
# Select Customer Type



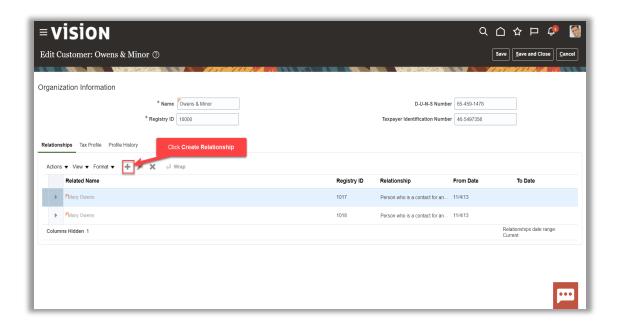
Enter Registry ID and click Search



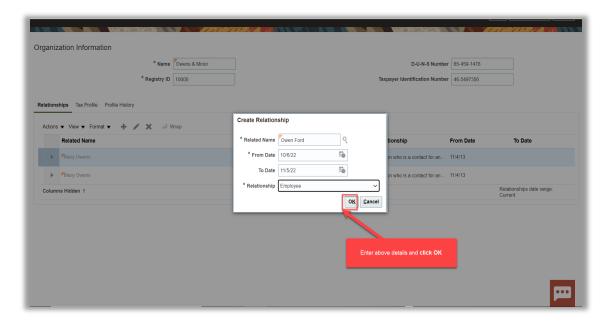
# Select Registry ID



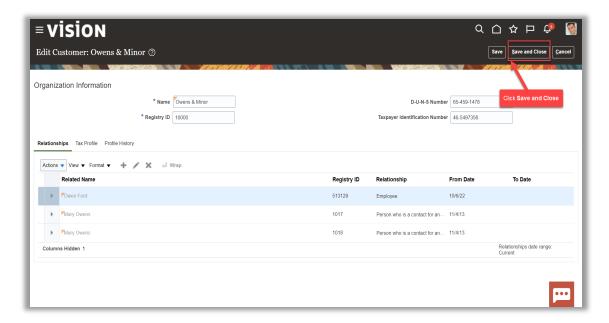
Note: Use the Organization window to change or update Customer Organization level information Click **Create Relationship** 



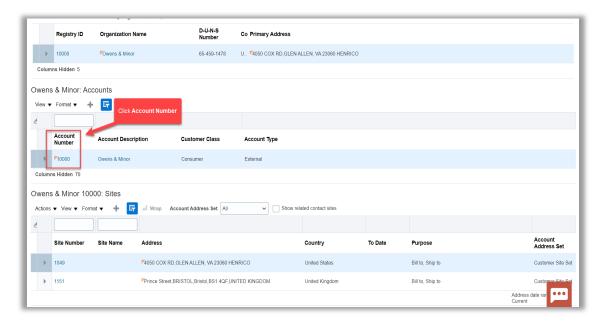
## Enter above details and click **OK**



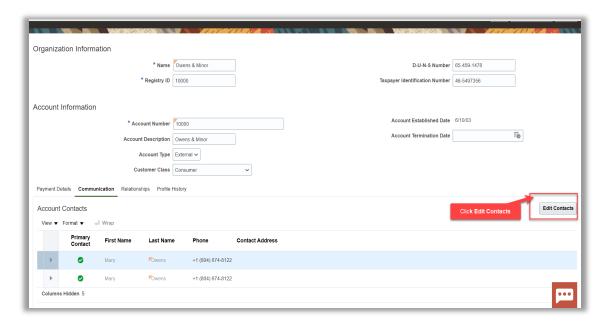
Click Save and Close



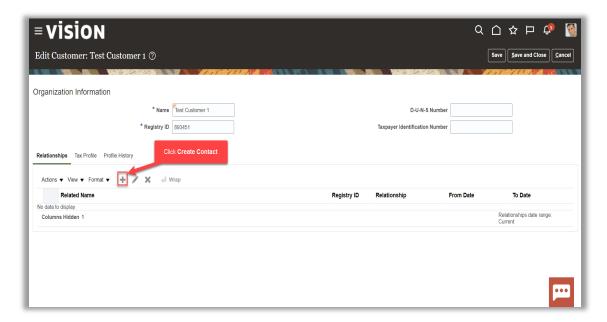
### Click Account Number



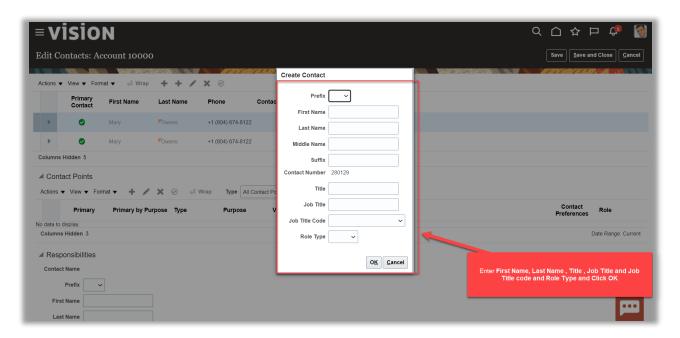
Click Edit Contacts



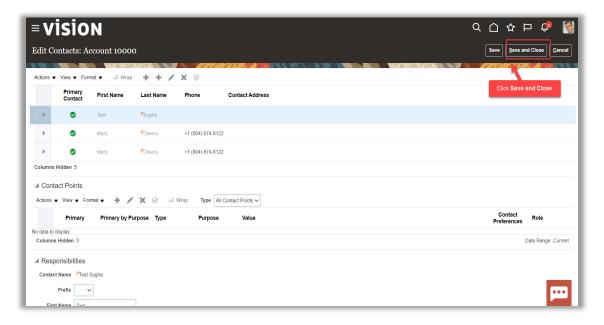
## Click Create Contact



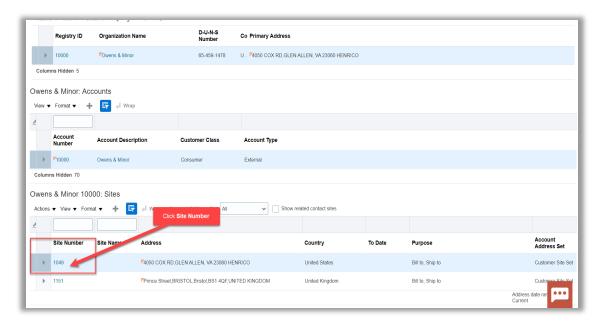
Enter First Name, Last Name, Title, Job Title and Job Title code and Role Type and Click OK



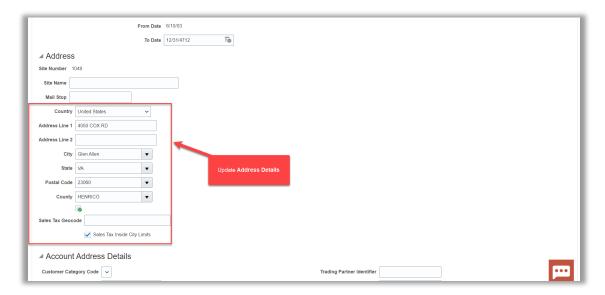
### Click Save and Close



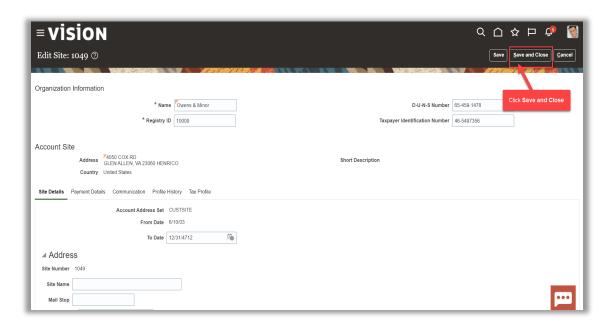
Click Site Number



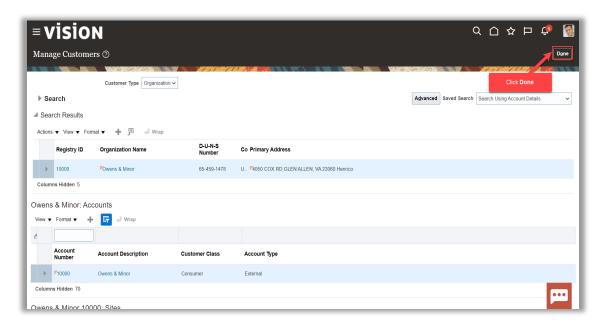
## Update Address details



Click Save and Close



#### Click Done

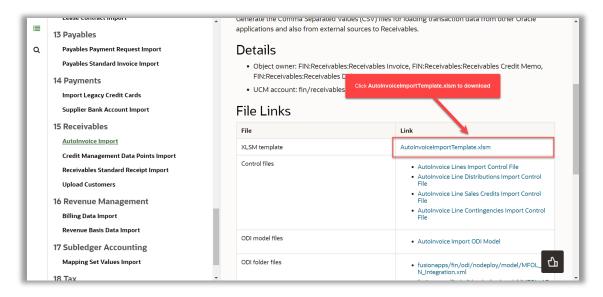


## Loading AR Invoices And Credit Memo

Navigation: AutoInvoiceImportTemplate.xlsm to download>Business Unit, Batch Source Name, Transaction Type Name>Bill- to Customer Site Number>Tools and select Schedule Process> Schedule New Process>Load interface file to import>OK>Import Process>OK>Submit>OK> Receivables and select Billing>Tasks>Manage Transactions>Search and Select Transaction

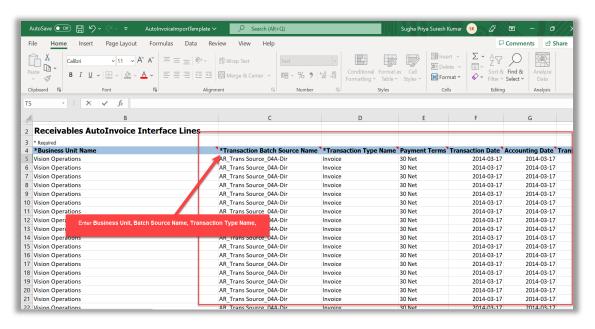
Note Enter the Link File-Based Data Import (FBDI) for Financials (oracle.com)

Click the AutoInvoiceImportTemplate.xIsm to download

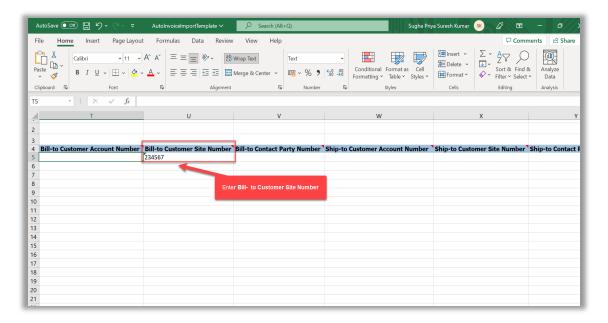


Note: Enter the RA\_INTERFACE\_LINES\_ALL tab Mandatory fields

Enter Business Unit, Batch Source Name, Transaction Type Name,



**Enter Bill- to Customer Site Number** 

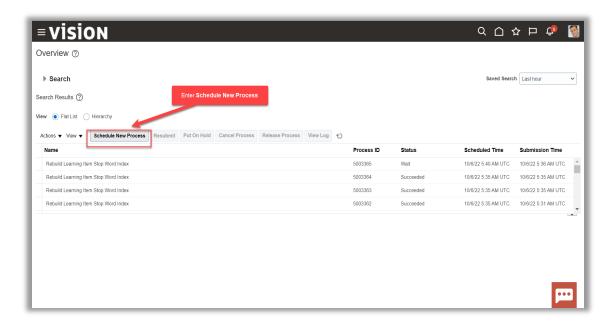


Note: Select Generated CSV File and generate CSV file

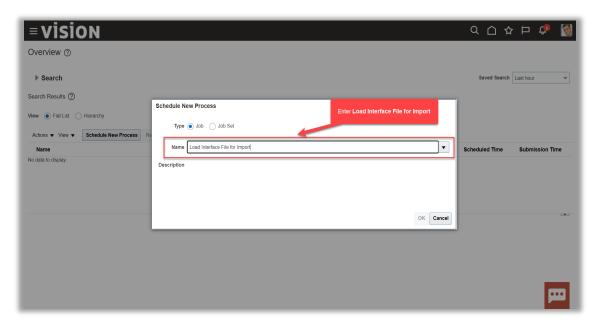
## Click Tools and select Schedule Process



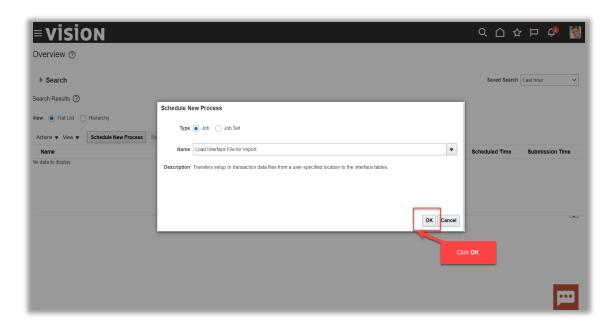
**Enter Schedule New Process** 



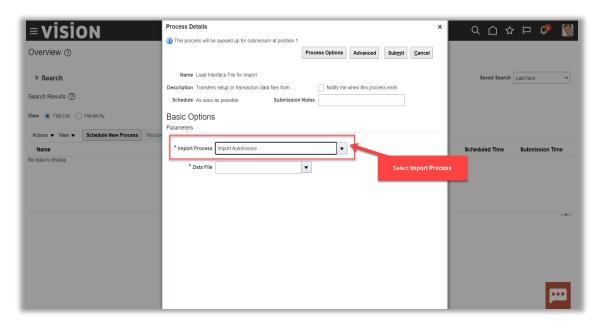
# Enter Load interface file to import



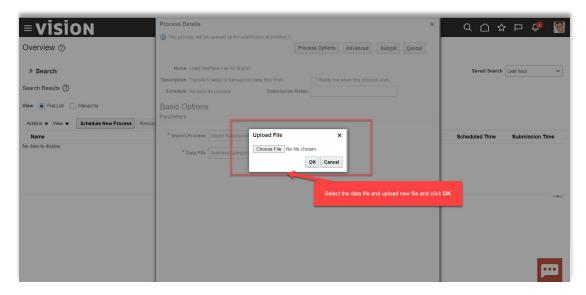
Click **OK** 



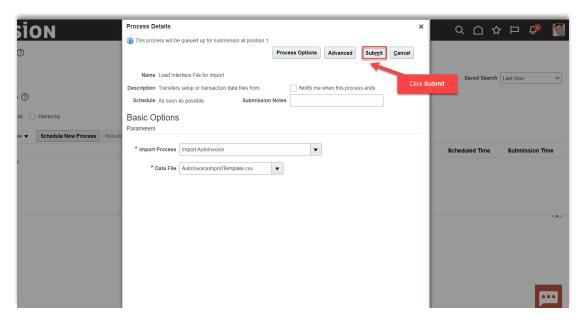
## **Select Import Process**



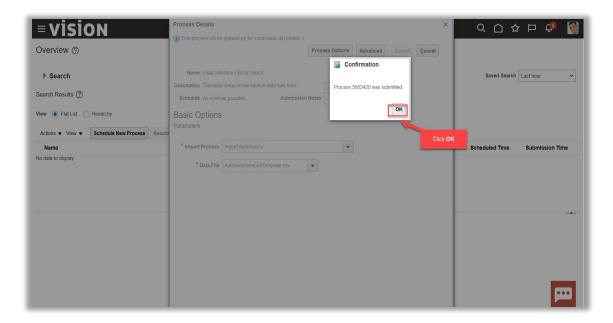
Select the data file and upload new file and click **OK** 



# Click Submit



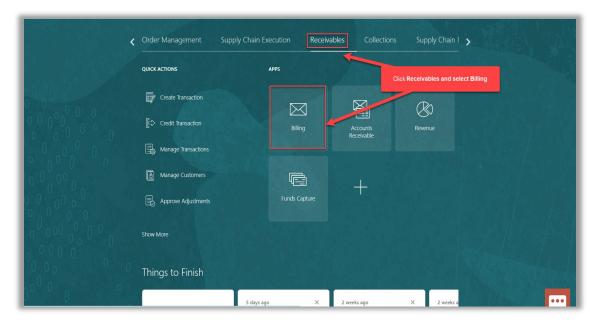
Click **OK** 



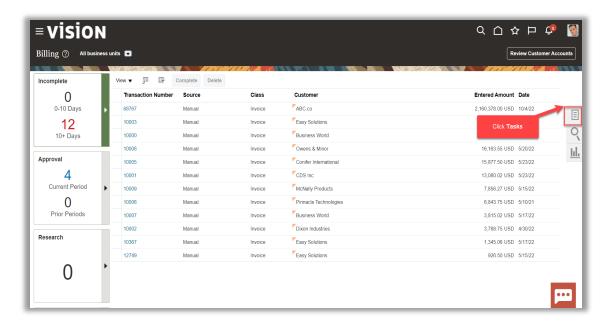
Note: Schedule Process and run Auto invoice process

# **Viewing Imported Transaction**

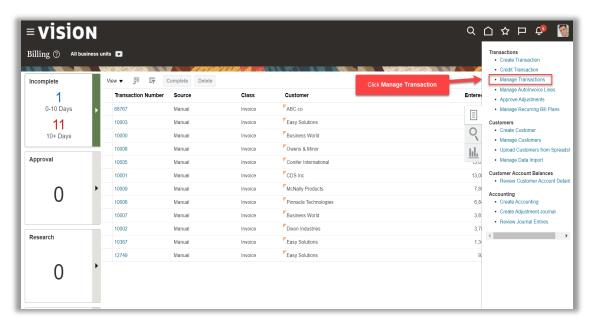
# Click Receivables and select Billing



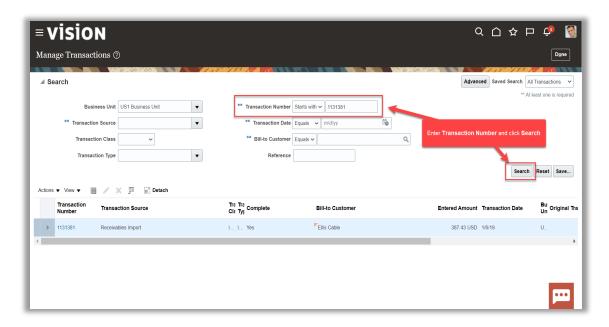
Click Tasks



# **Click Manage Transactions**



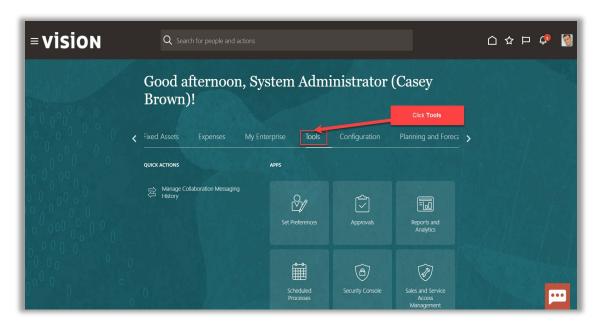
Enter Transaction Number and click Search



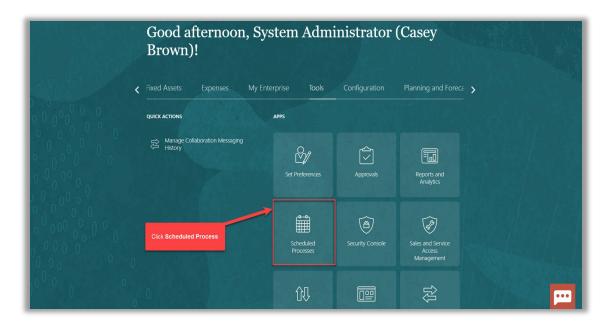
# **Running Standard Reports**

Navigation: Tools>Scheduled Process>Schedule New Process>Schedule New Process Name>OK>Business Unit and Order by clicking dropdown>From Account Status and To Account Status>From Collector and To Collector>From Customer Name and To Customer Name>From Customer Account Number and To Customer Account Number>Submit>OK

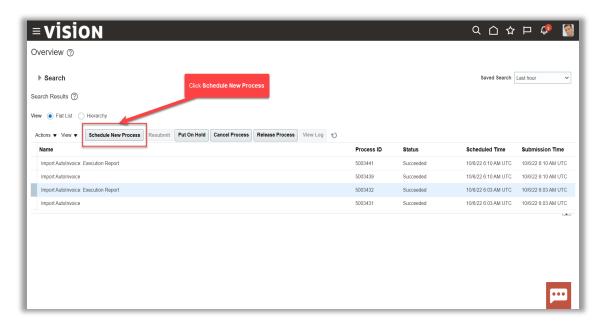
From home screen, Click Tools



Click Scheduled Process

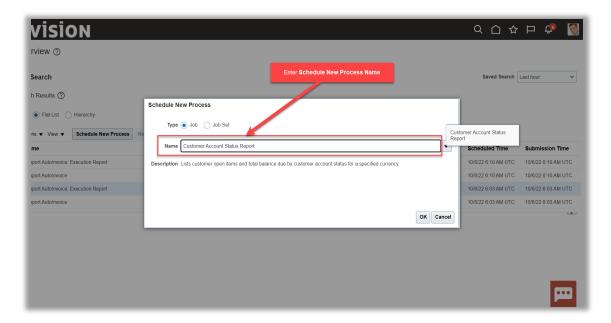


### **Click Schedule New Process**

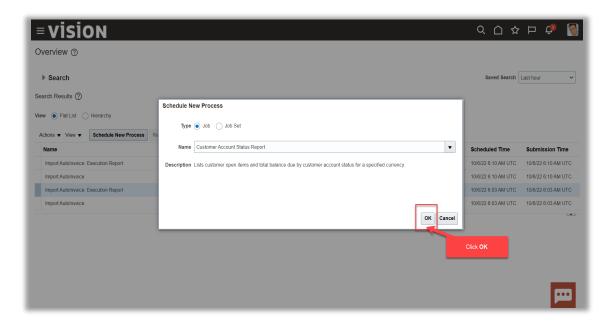


**Enter Schedule New Process Name** 

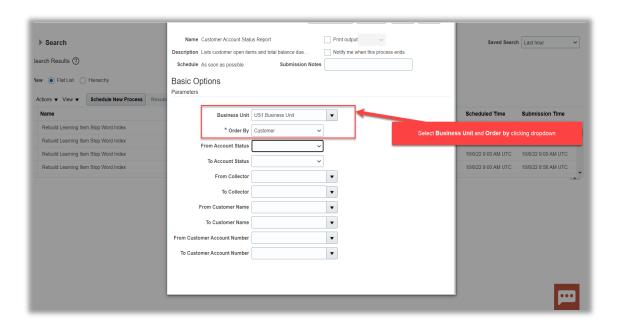
Note: Select Name as Customer Account Status



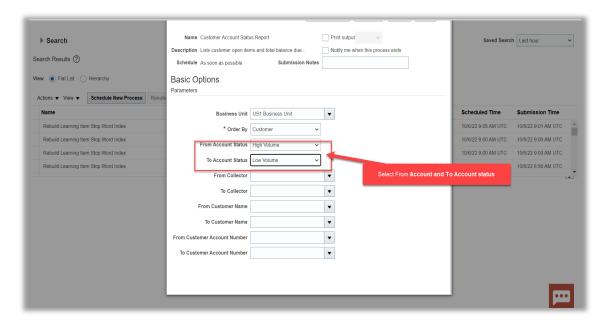
## Click **OK**



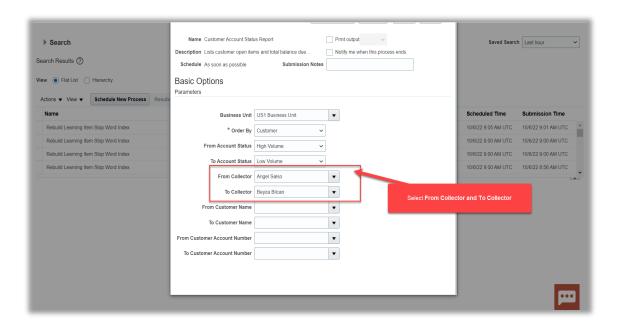
Select Business Unit and Order by clicking dropdown



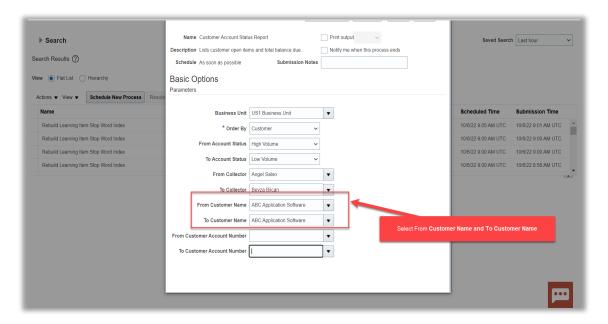
### **Select From Account Status and To Account Status**



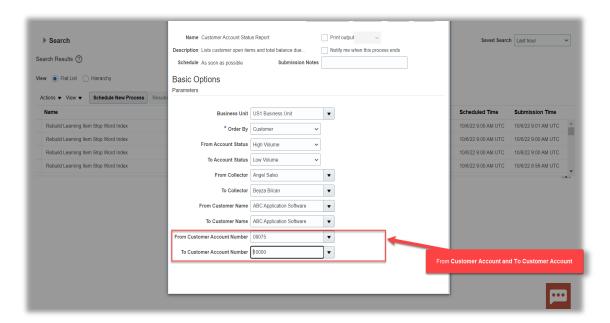
Select From Collector and To Collector



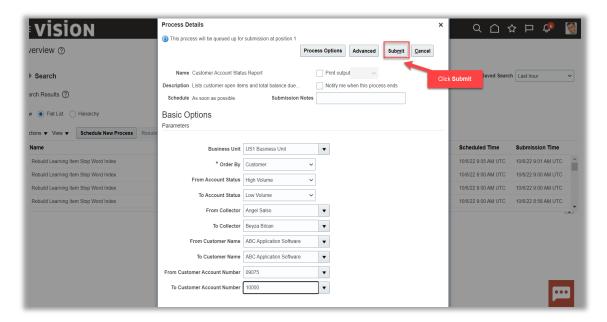
### Select From Customer Name and To Customer Name



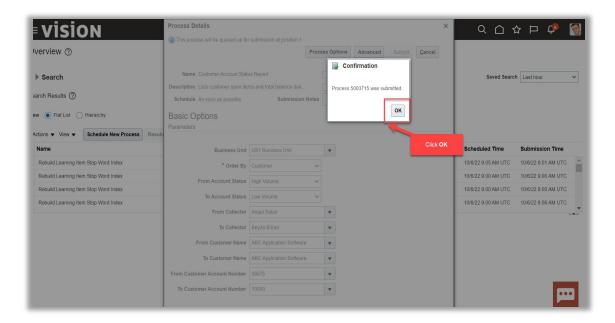
Select From Customer Account Number and To Customer Account Number



### Click Submit



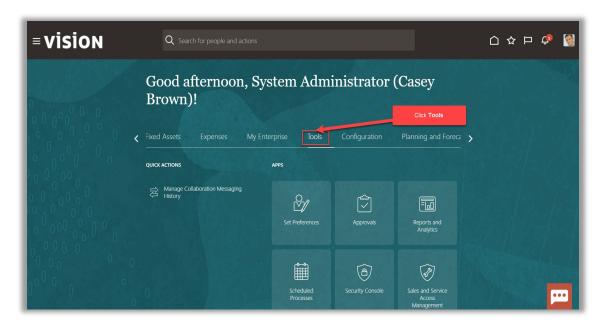
## Click **OK**



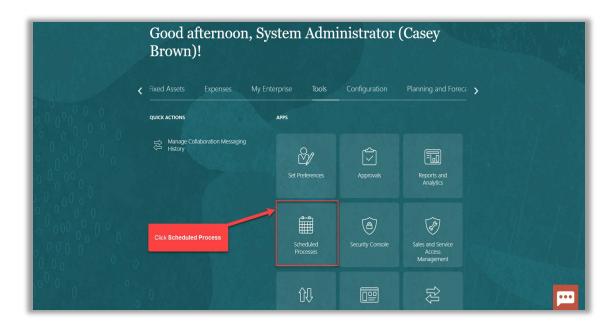
### **Create Customer Statements**

Navigation: Tools>Scheduled Process>Schedule New Process>Schedule New Process Name>OK>Transaction Business Unit and Generate Bill>Bucket>From Customer and To Customer>Site, Cycle and Statement Date and enter As of Date>Message 1 to Message 7> Submit>OK

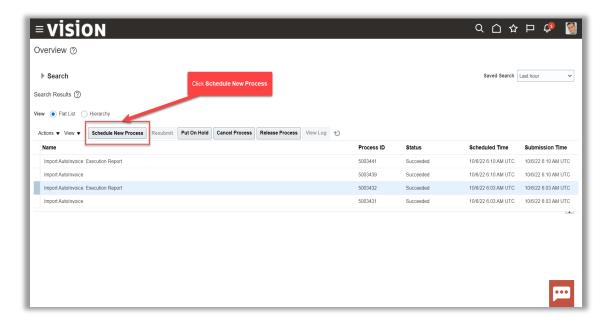
From home screen, Click Tools



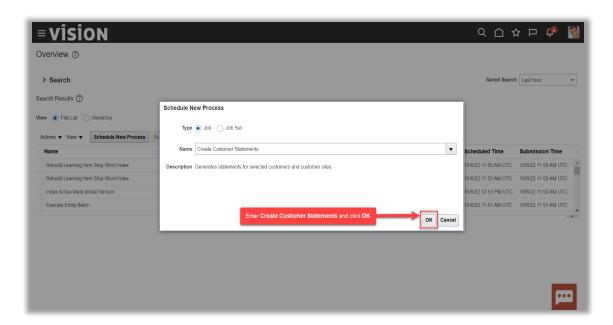
Click Scheduled Process



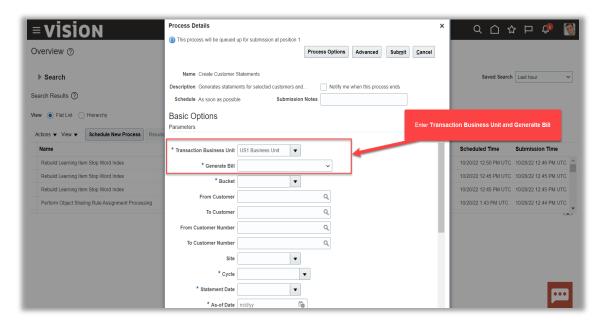
## **Click Schedule New Process**



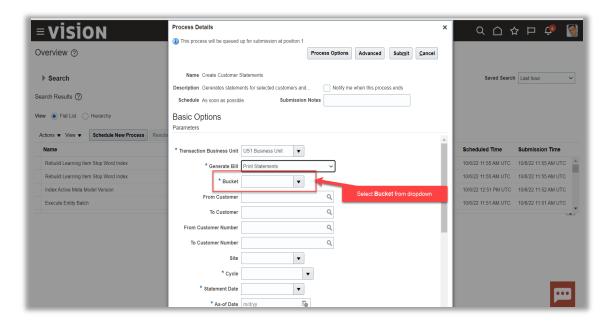
Enter Create Customer Statements and click OK



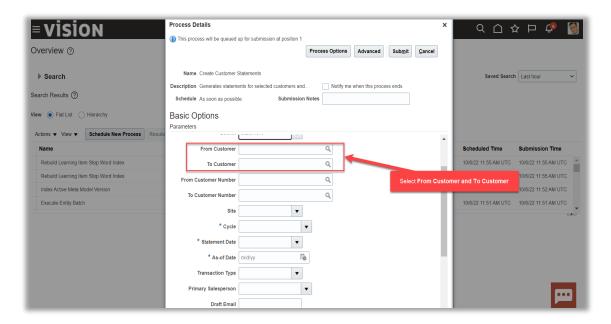
### **Enter Transaction Business Unit and Generate Bill**



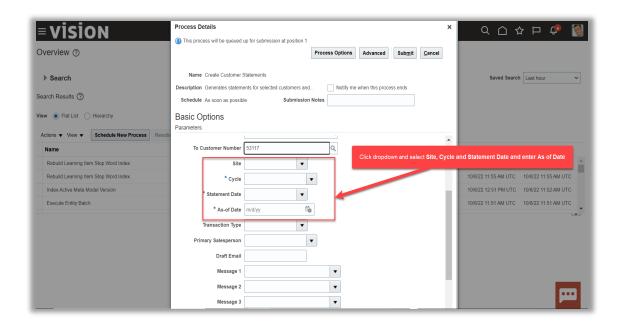
Select **Bucket** from dropdown

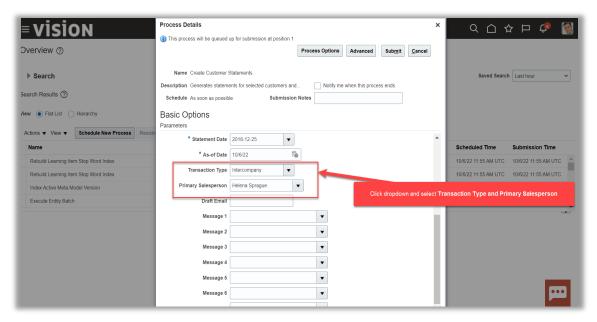


### **Select From Customer and To Customer**

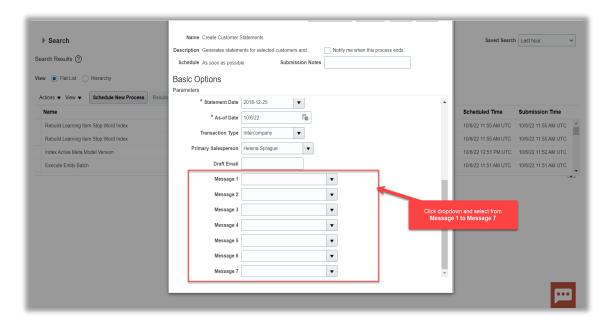


Click dropdown and select Site, Cycle and Statement Date and enter As of Date

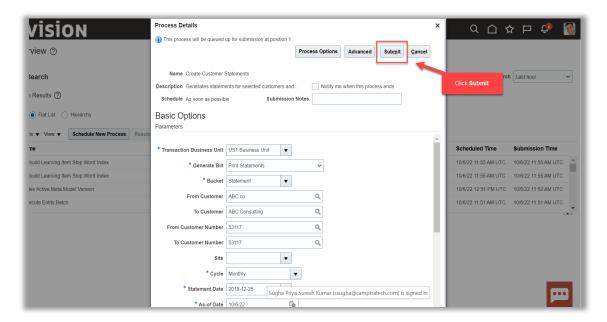




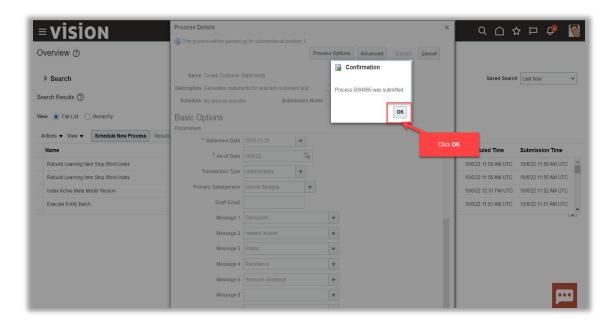
Click dropdown and select Message 1 to Message 7



### Click Submit



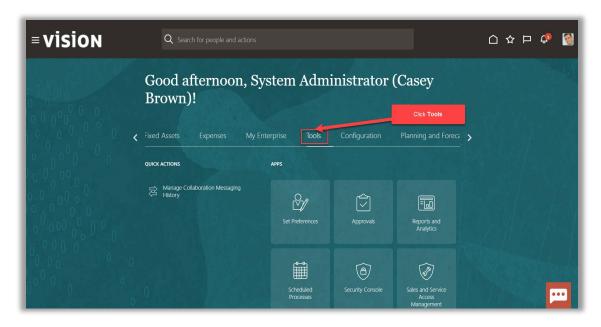
Click **OK** 



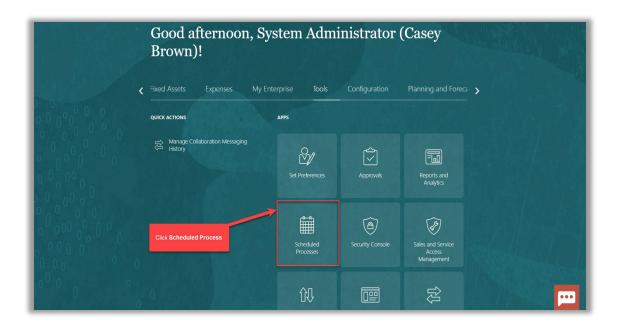
# **Send Dunning Letter**

Navigation: Tools>Scheduled Process>Schedule New Process Send Dunning Letter and click OK>Submit>OK

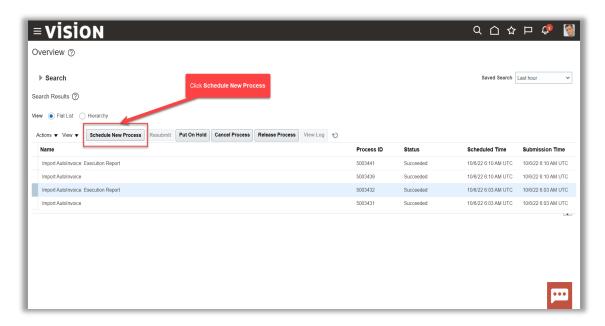
From home screen, Click Tools



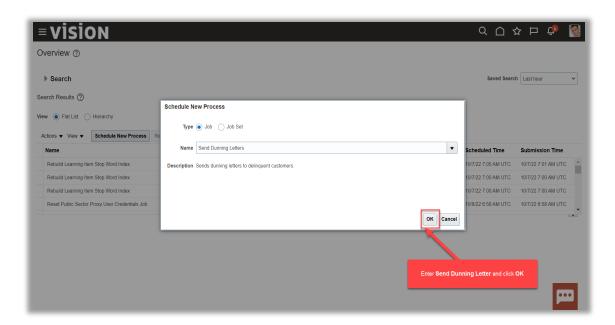
**Click Scheduled Process** 



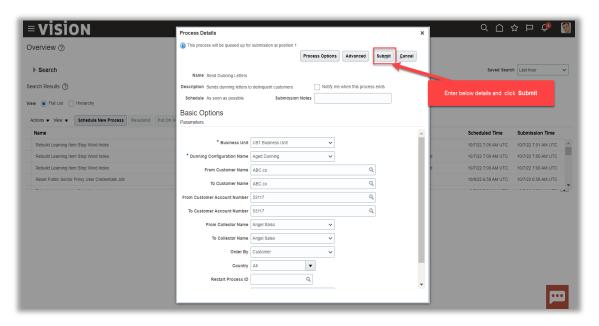
### **Click Schedule New Process**



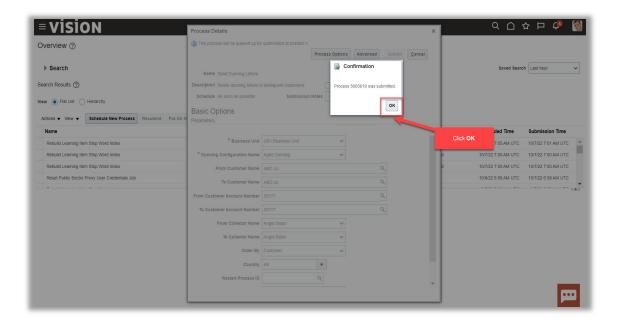
Enter Send Dunning Letter and click OK



#### Enter below details and click **Submit**



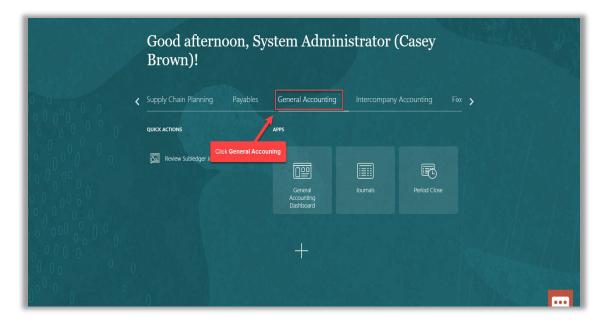
Click **OK** 



## Opening A New Period

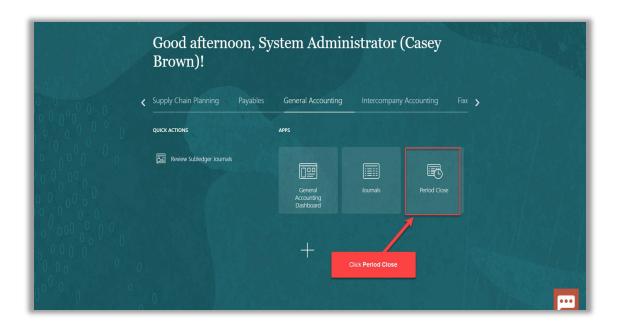
Navigation: General Accounting>Period Close>Receivables (Open)>Click on the row for the period you would like to open>Open Period

From home screen, click General Accounting

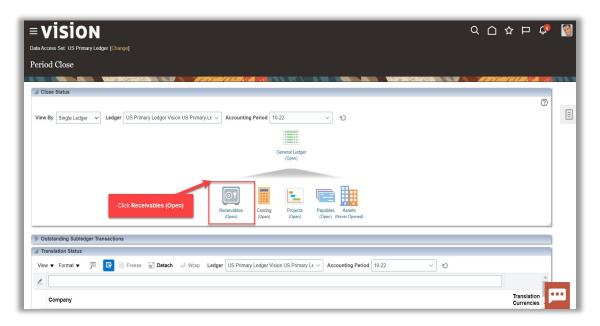


## Click Period Close

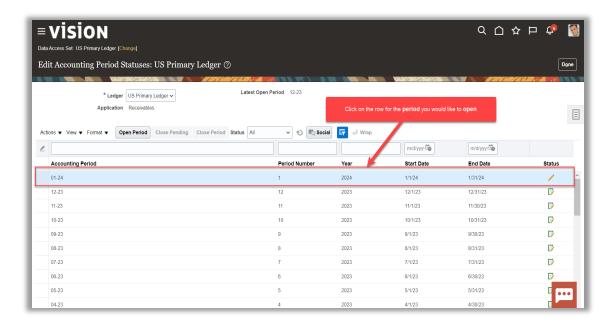
Note: Use the Period Close work area to manage accounting period statuses, currency processes, and other balance closing journals across one or more ledgers simultaneously



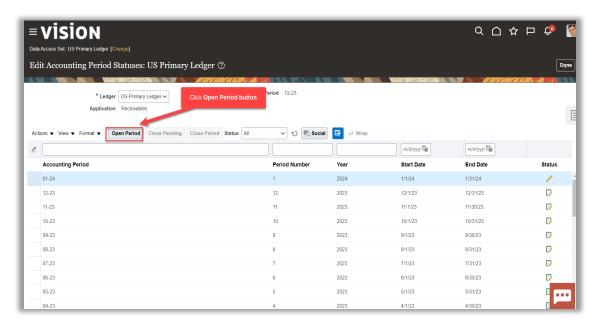
# Click Receivables (Open)



Click on the row for the **period** you would like to **open** 



# Click Open Period

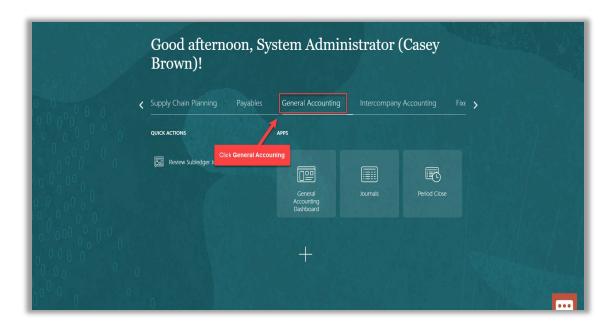


Note: After click of Open Period click OK and refresh button to change the icon as open

## Closing An Accounting Period

Navigation: General Accounting>Period Close>Receivables (Open)>Click on the row for the period you would like to Close>Close Period

From home screen, click General Accounting

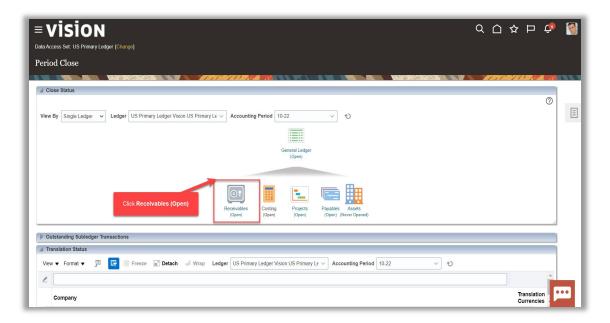


#### Click Period Close

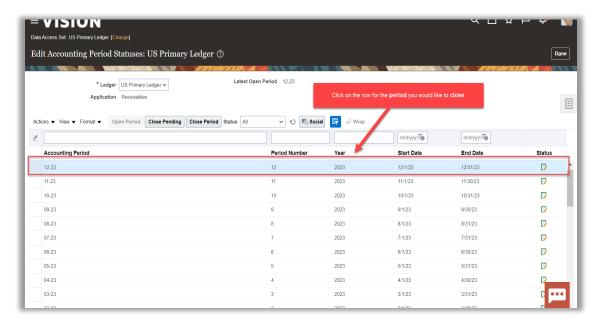
Note: Use the Period Close work area to manage accounting period statuses, currency processes, and other balance closing journals across one or more ledgers simultaneously



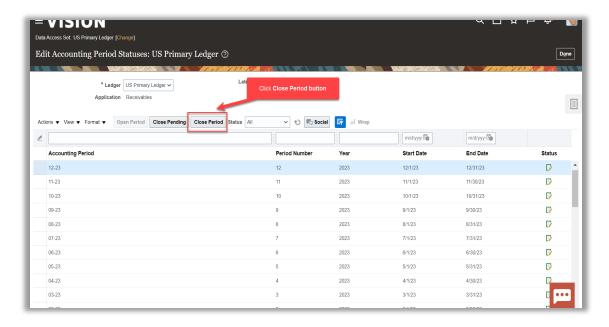
Click Receivables (Open)



Click on the row for the **period** you would like to **close** 



Click Close Period button

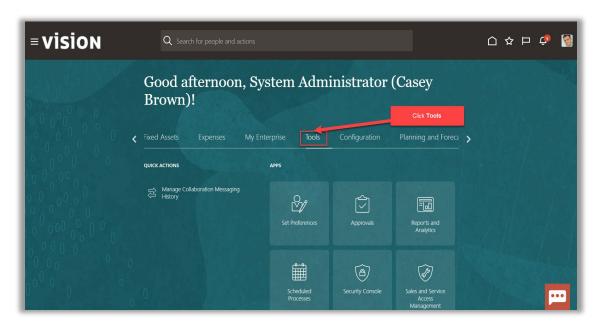


Note: After clicking Close Period click OK and refresh to change the status icon changed to indicate that the accounting period is closed

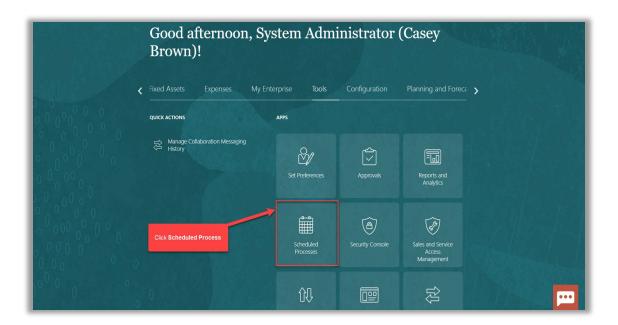
## Reviewing The Receivables To General Ledger Reconciliation Report

Navigation: Tools>Scheduled Process>Schedule New Process>Prepare Receivables to General Ledger Reconciliation and click OK>Enter Request Name, Ledger, Business Unit and Accounting Period>Submit>OK

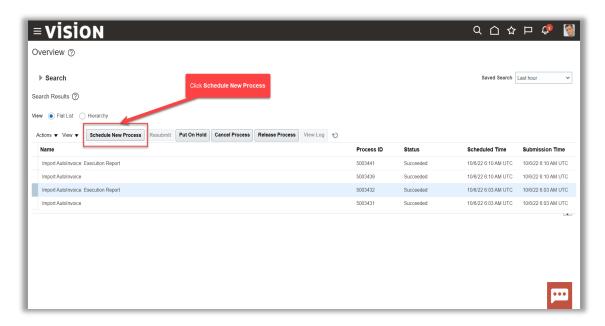
From home screen, Click Tools



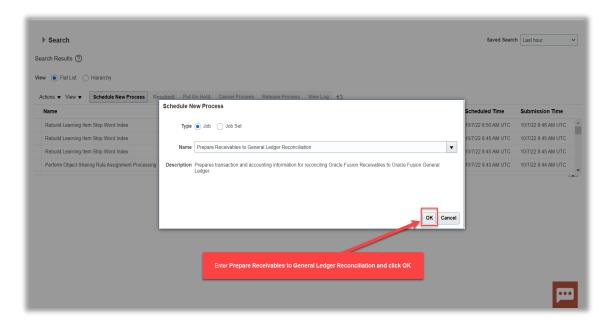
**Click Scheduled Process** 



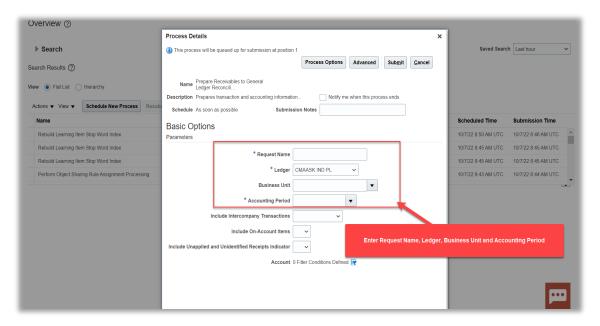
### **Click Schedule New Process**



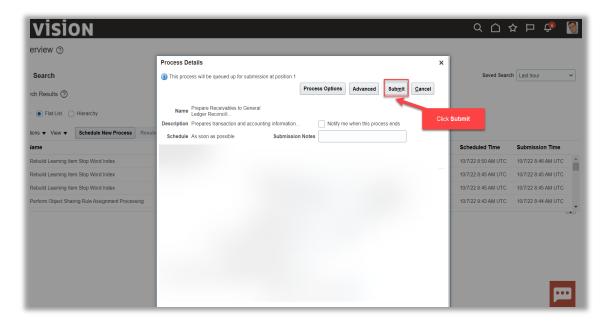
Enter Prepare Receivables to General Ledger Reconciliation and click OK



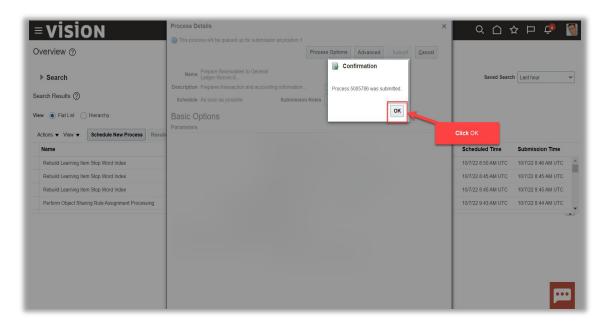
# Enter Request Name, Ledger, Business Unit and Accounting Period



Click Submit



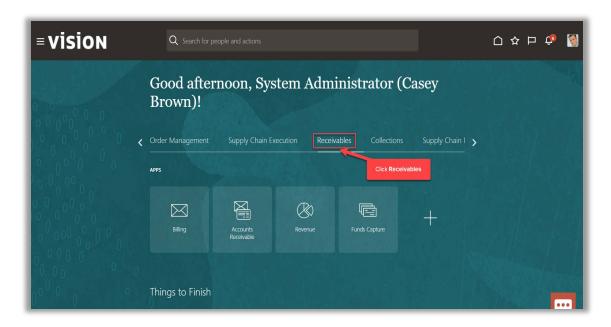
#### Click OK



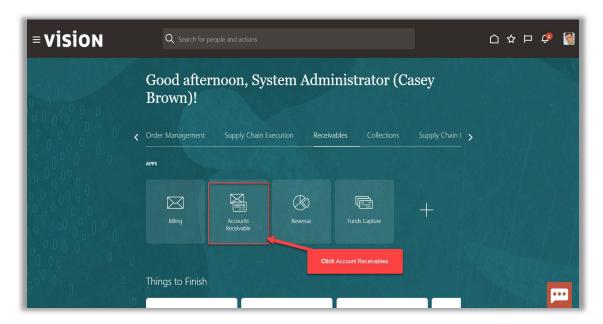
# Running the Receivables Data Extraction Program

Navigation: Receivables>Account Receivables>Tasks>Receivables to Ledger Reconciliation

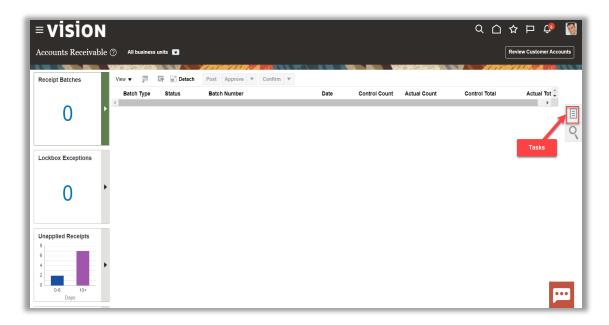
From home screen, click Receivables



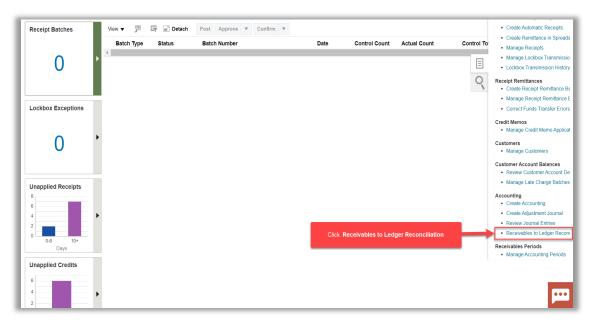
### **Click Account Receivables**



Click Tasks



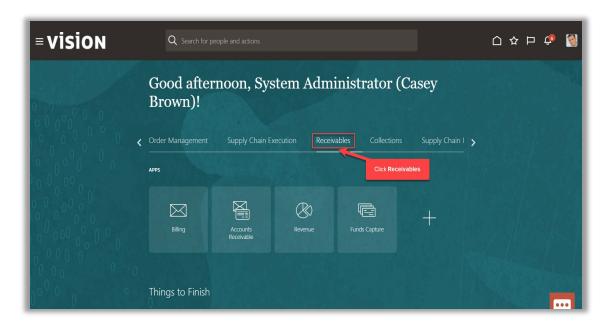
# Click Receivables to Ledger Reconciliation



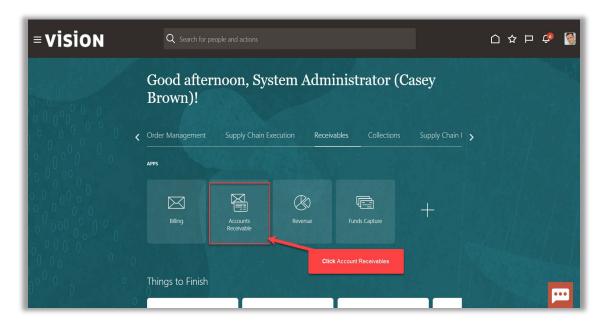
# Reviewing The Receivables To General Ledger Reconciliation Report

Navigation: Receivables>Account Receivables>Tasks>Receivables to Ledger Reconciliation>Ledger list>Request Name list>Apply

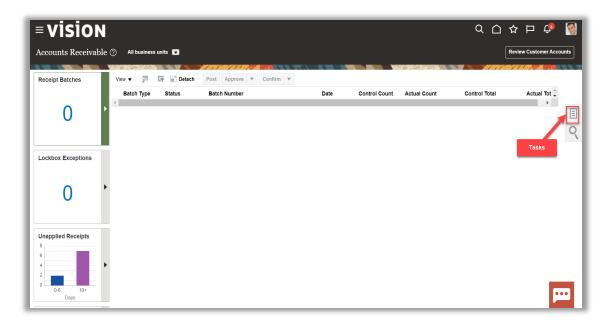
From home screen, click Receivables



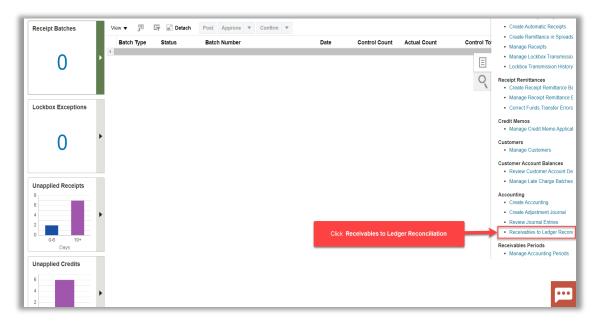
### **Click Account Receivables**



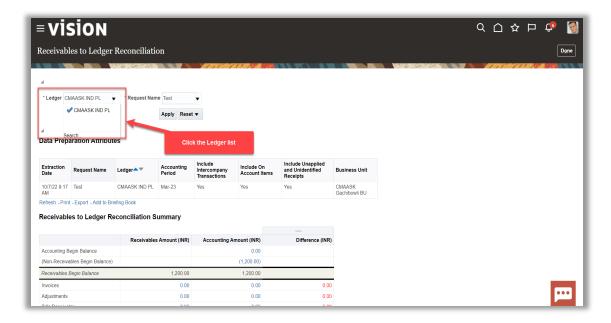
Click Tasks



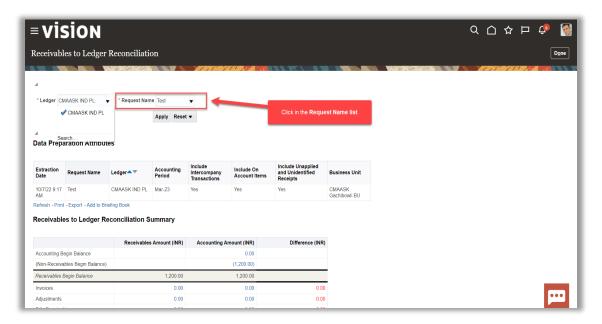
# Click Receivables to Ledger Reconciliation



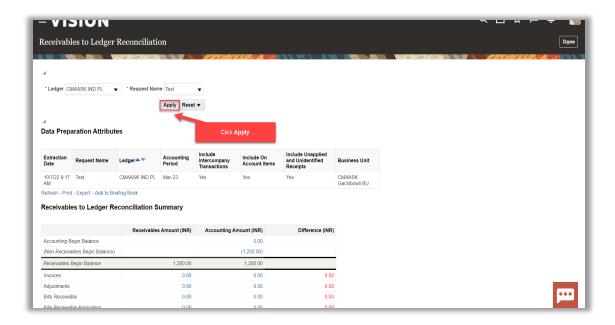
Click the Ledger list



### Click in the Request Name list



Click Apply

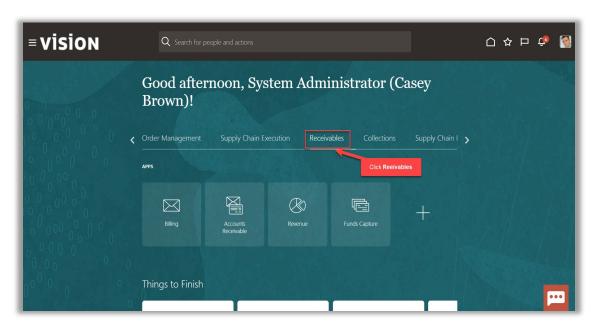


Note: Use the Receivables to Ledger Reconciliation Summary to view Receivables and accounting beginning and ending balances as well as summarized accounts Receivables activity and its corresponding accounting. In this example, you drill down on the Other Accounting amount. Click the Return link.

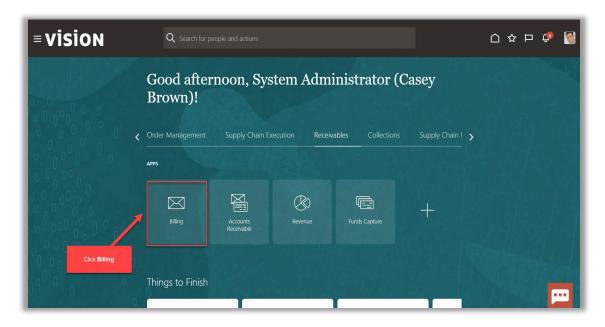
## **Create Accounting For Receivables**

Navigation: Receivables>Billing>Tasks>Create Accounting>Print Format>Ledger>End Date> Create Accounting>Accounting Mode>Accounting Mode>Process Error only>Accounting Report Level>Transfer to General Ledger>Post in General Ledger>Submit

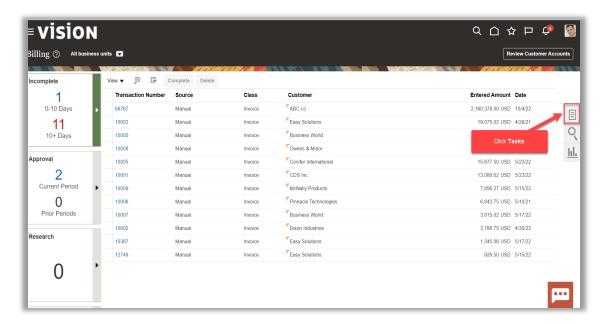
From home screen, click Receivables



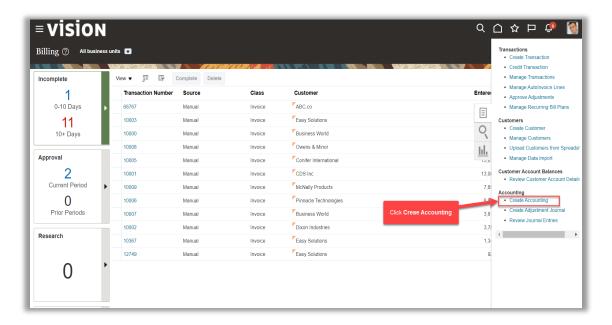
Click Billing



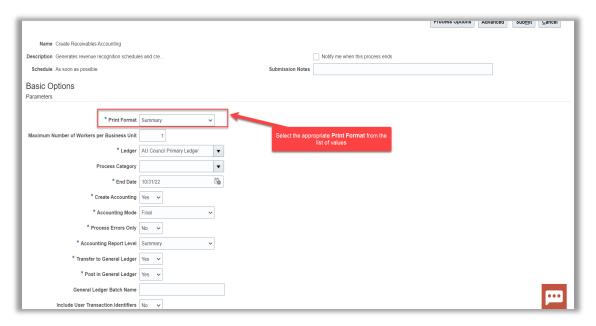
### Click Tasks



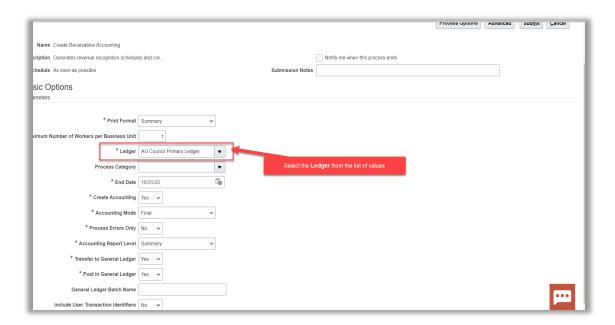
**Click Create Accounting** 



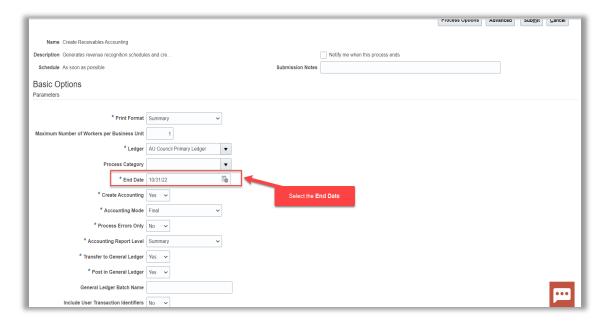
# Select the appropriate **Print Format** from the list of values



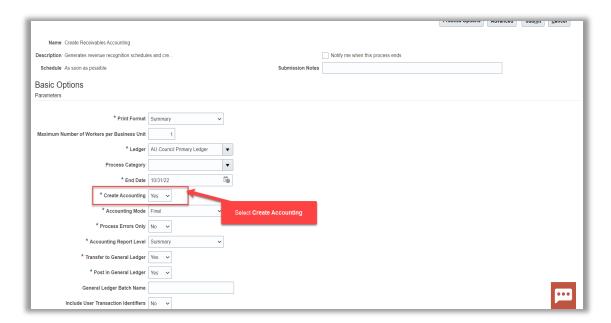
Select the **Ledger** from the list of values



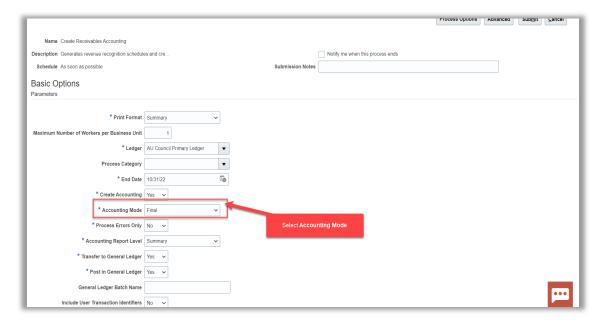
### Select the End Date



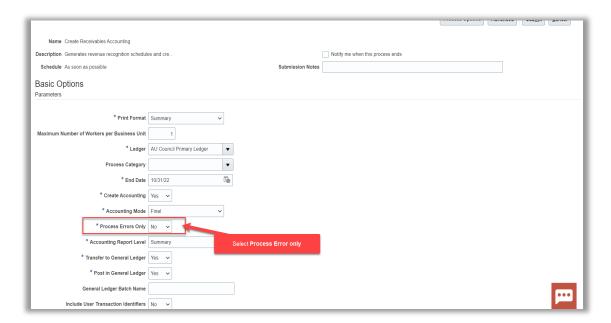
Select Create Accounting



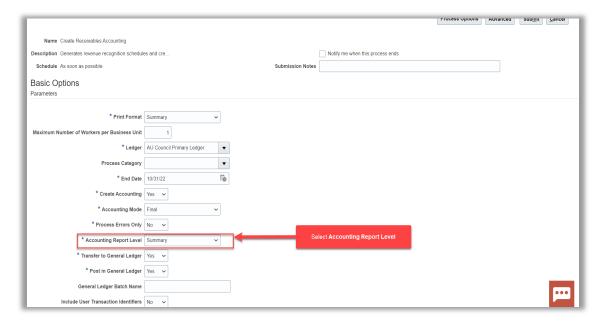
# Select Accounting Mode



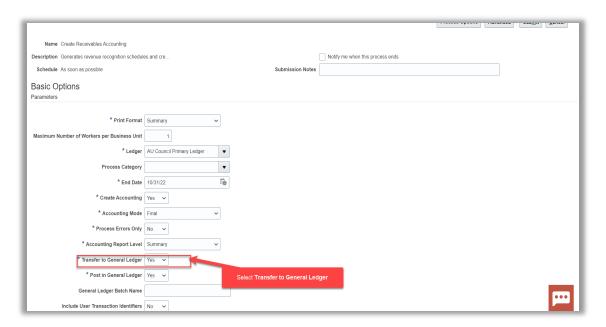
Select Process Error only



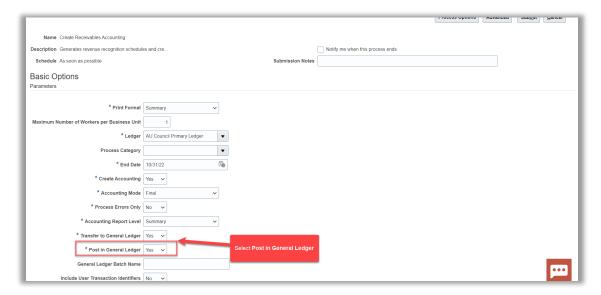
# Select Accounting Report Level



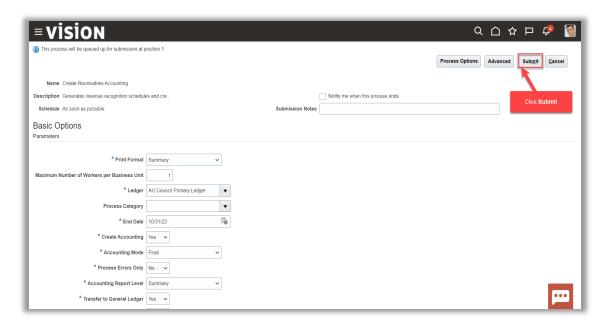
Select Transfer to General Ledger



### Select Post in General Ledger



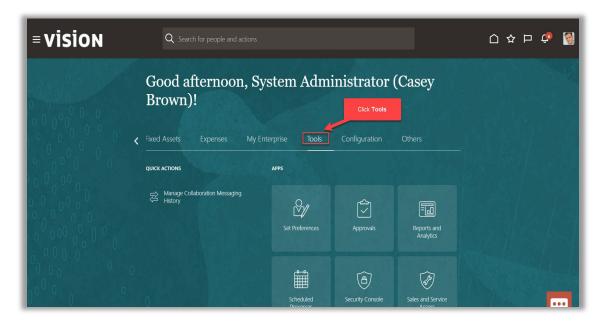
Click Submit



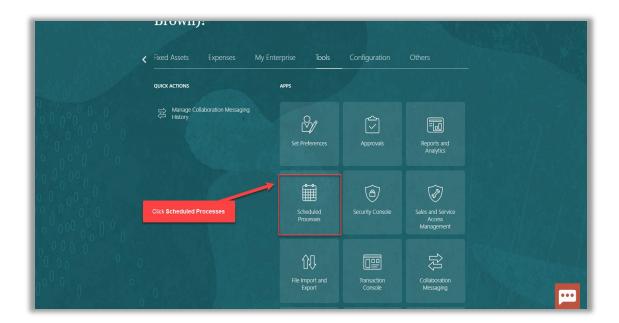
### Refresh Receivables Transactions for Customer Account Summaries

Navigation: Tools>Scheduled Processes>Scheduled New Process>Refresh Receivables Transactions for Customer Account Summaries and click OK>Submit>OK>Receivables> Account Receivables>Tasks>Review Customer Account Details>Account>Search> Row header> Overview>View Activities>Done

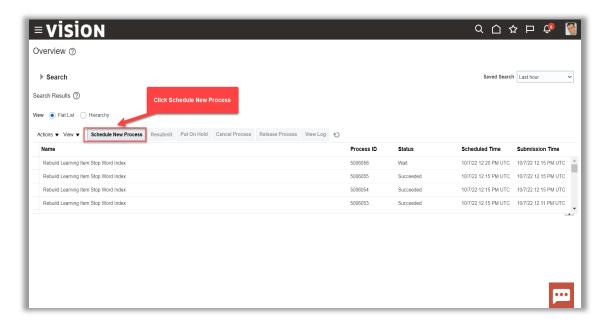
From home screen, click Tools



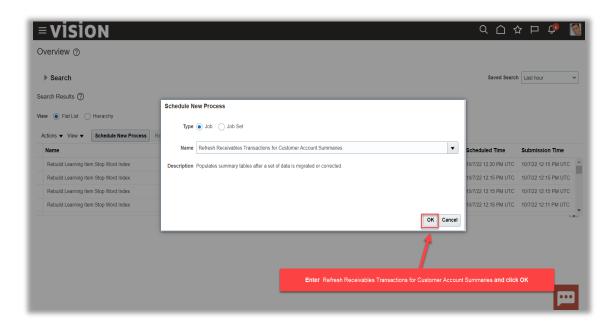
Click Scheduled Processes



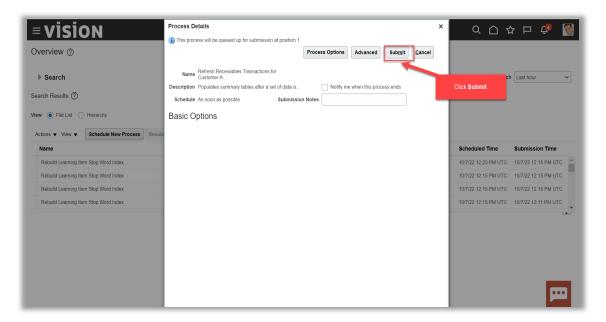
### **Click Scheduled New Process**



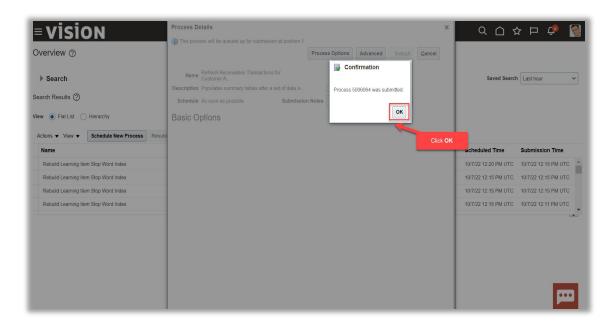
Enter Refresh Receivables Transactions for Customer Account Summaries and click OK



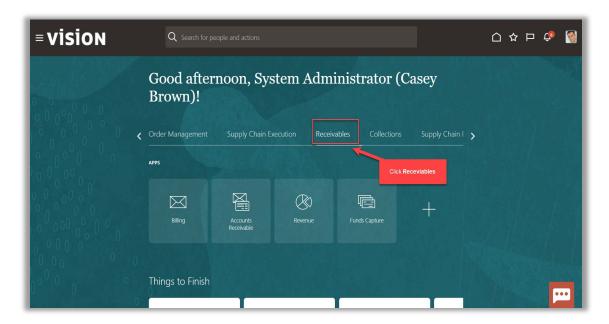
### Click Submit



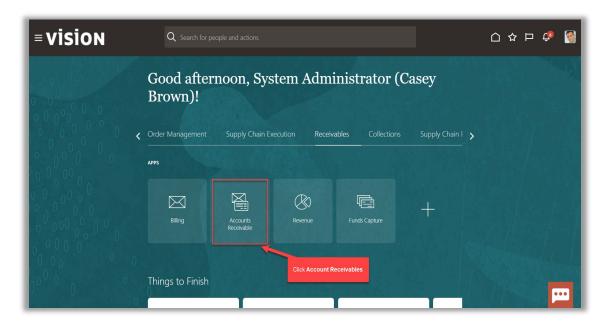
### Click **OK**



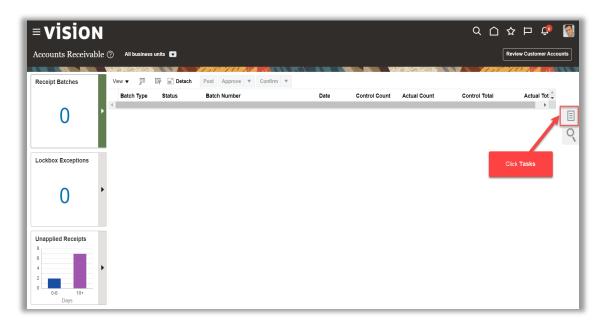
### Click Receivables



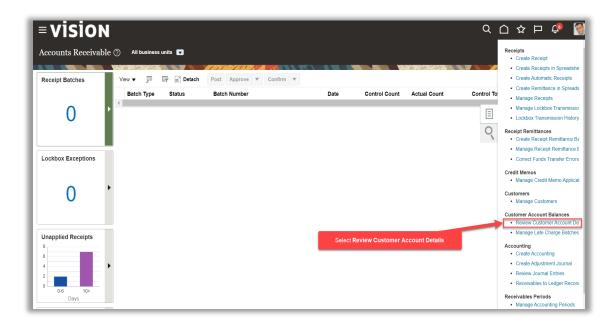
**Click Account Receivables** 



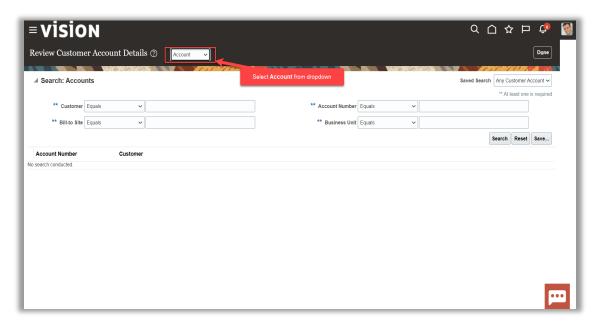
### Click Tasks



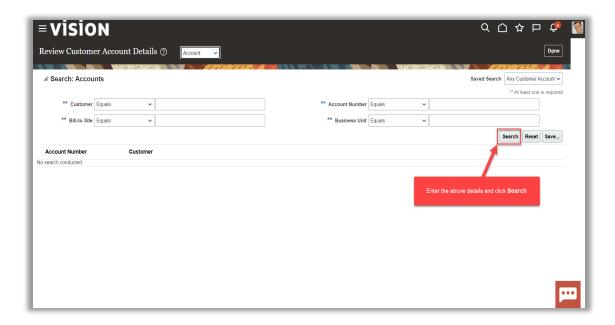
**Select Review Customer Account Details** 



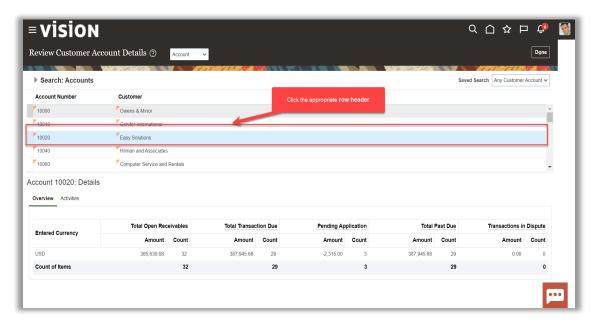
### Select Account from dropdown



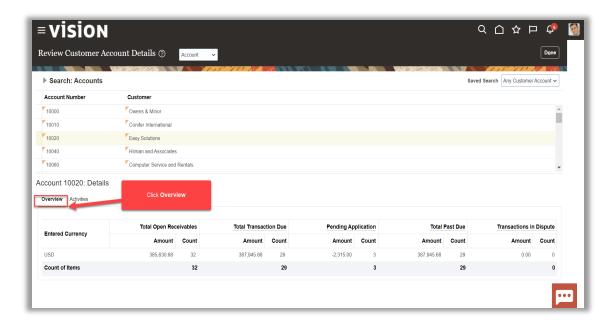
Enter the above details and click Search



# Click the appropriate row header

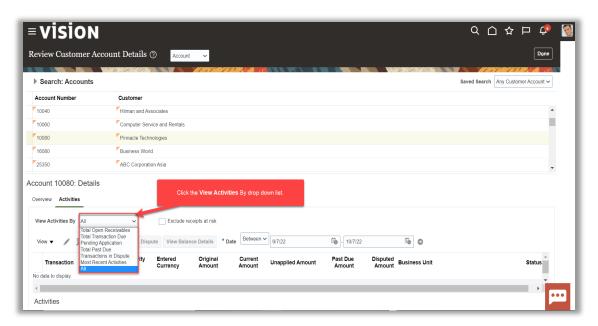


Click Overview

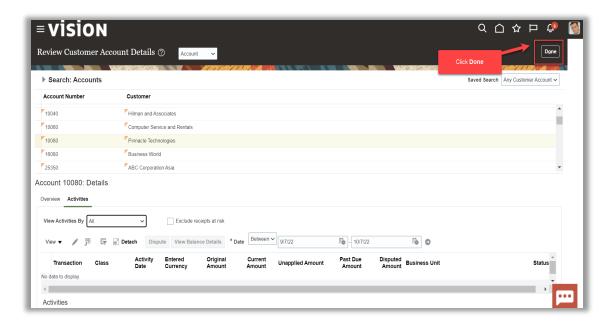


Note: Use the Overview table to view information that summarizes the current activity of the customer account. Use the Most Recent Activities region to view details of the last transaction and the last receipt that were created for the selected customer account

Click the View Activities By drop down list



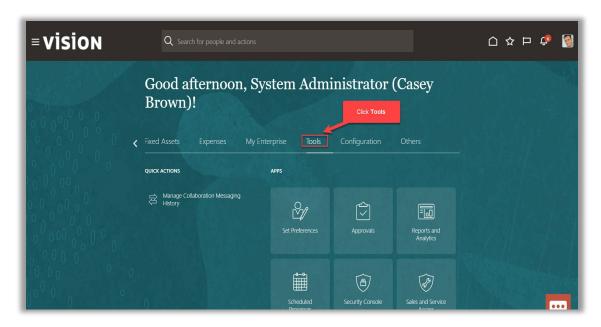
Note: Use the Activities region to view detailed information about customer account activities Click **Done** 



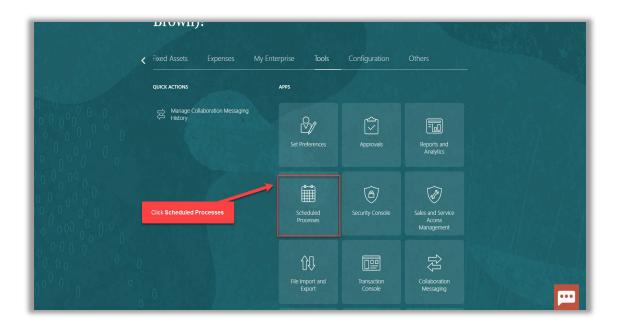
## **Customer Account Status Report**

Navigation: Tools>Scheduled Processes>Scheduled New Process>Customer Account Status Report and click OK>Business Unit>Order By, From Account Status, To Account Status>From Collector and To Collector, From Customer Name to Customer Name>Customer Account Number and To Customer Account Number>Submit

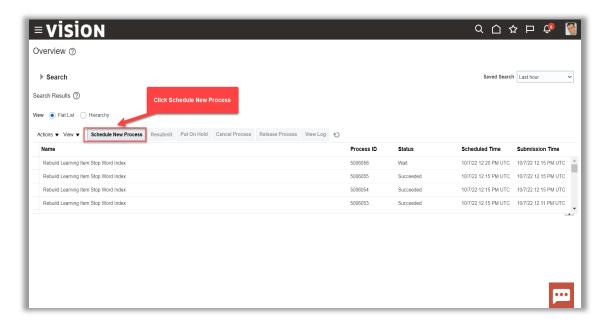
From home screen, click Tools



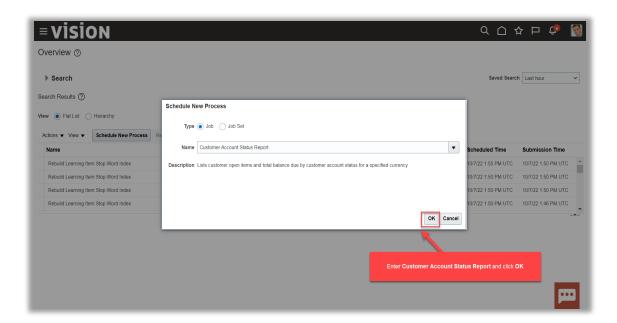
**Click Scheduled Processes** 



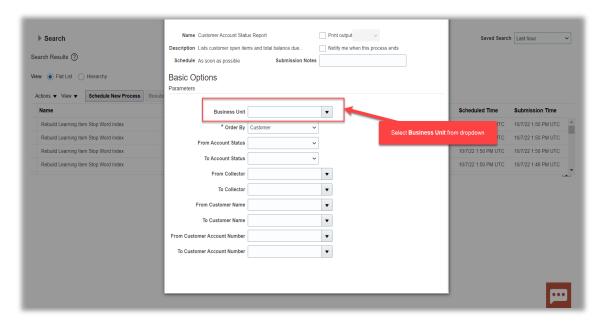
### **Click Scheduled New Process**



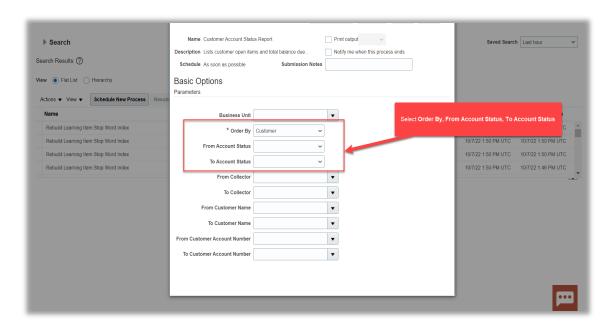
Enter Customer Account Status Report and click OK



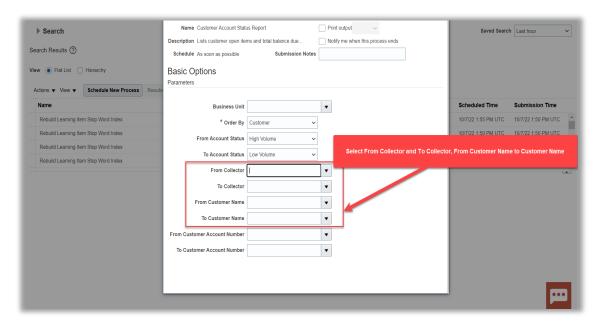
### Select the **Business Unit** from dropdown



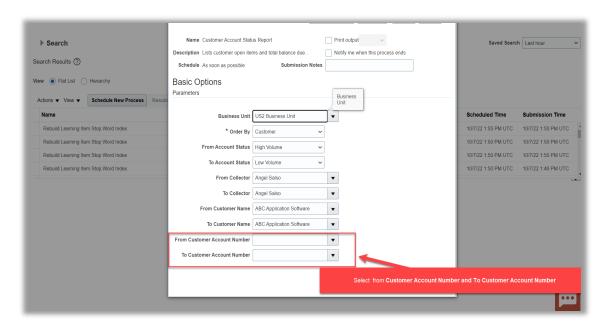
Select Order By, From Account Status, To Account Status



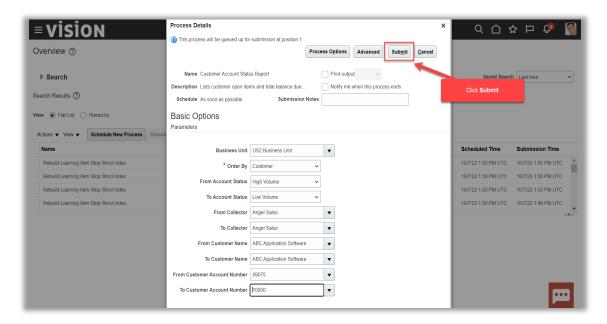
### Select From Collector and To Collector, From Customer Name to Customer Name



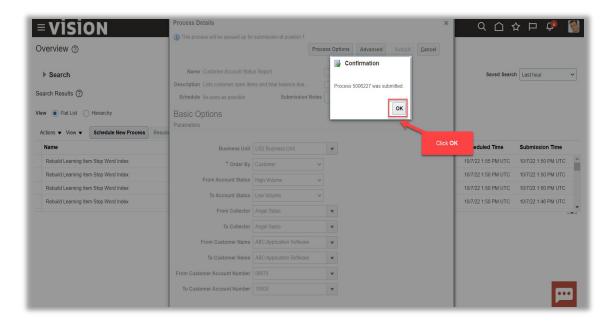
Select from Customer Account Number and To Customer Account Number



#### Click Submit



### Click **OK**

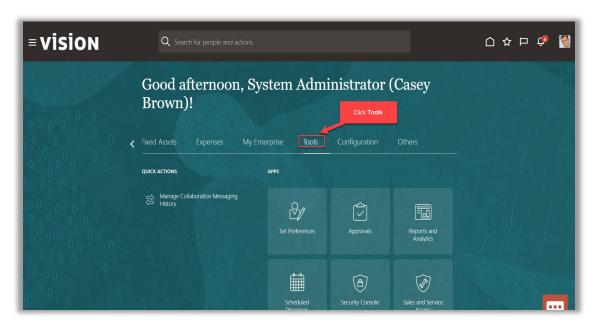


Note: This process needs to be run post completion of Create Accounting

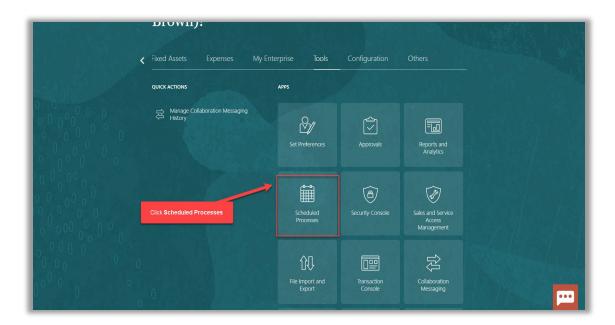
## Aging By Common Currency Report

Navigation: Tools>Scheduled Processes>Scheduled New Process>Aging by Common Currency Report and click OK>Currency Conversion Type>Targeted Currency>Aging Bucket Method> Submit>OK>Refresh>Republish>Settings icon and click PDF>Here you can view your report details

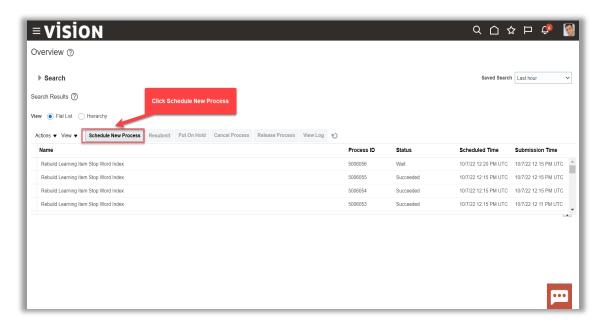
From home screen, click Tools



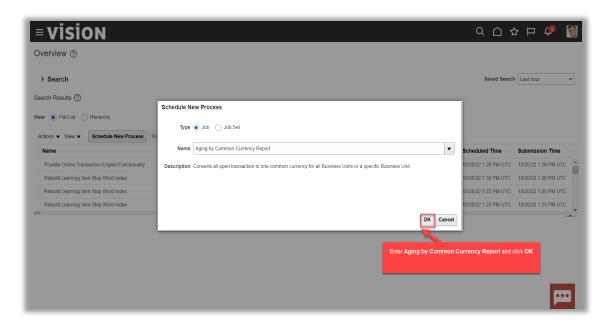
**Click Scheduled Processes** 



#### **Click Scheduled New Process**

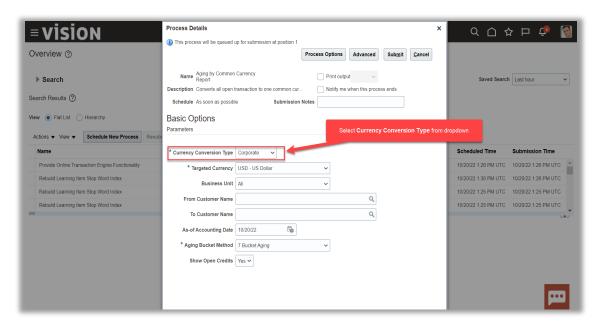


Enter Aging by Common Currency Report and click OK

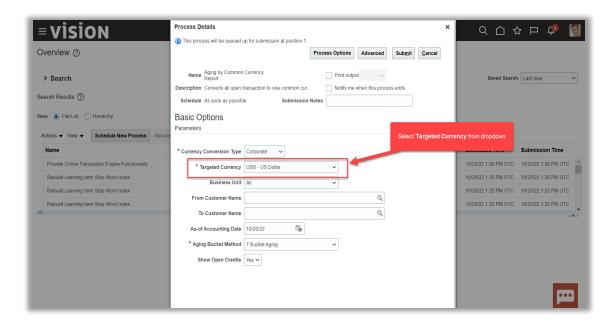


Note: Other format can be downloaded after clicking settings icon

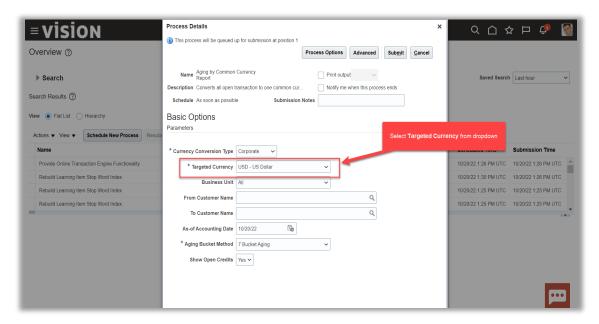
## Select Currency Conversion Type from dropdown



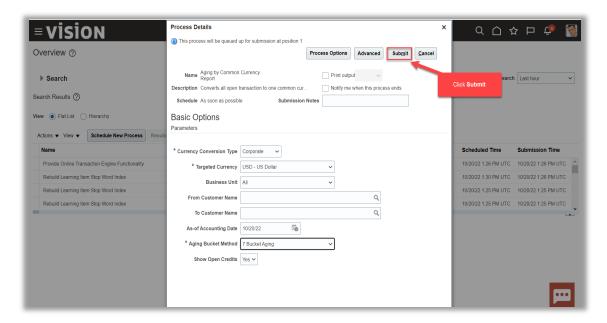
Select Targeted Currency from dropdown



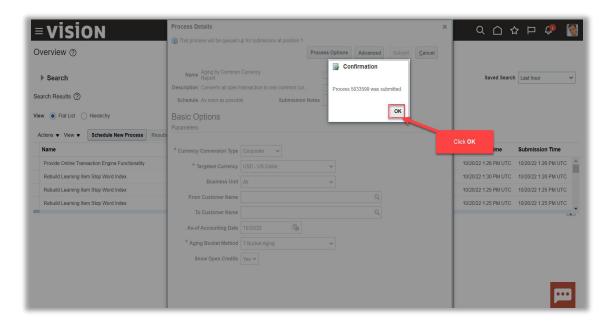
## Select Aging Bucket Method from dropdown



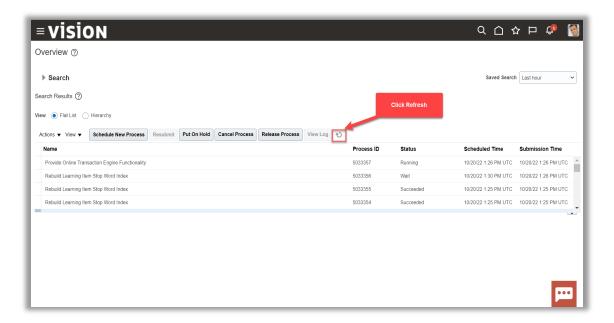
Click **Submit** 



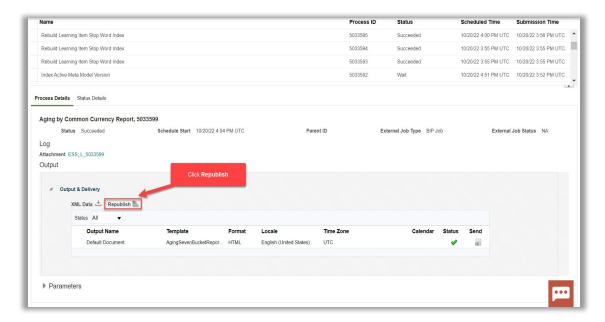
#### Click OK



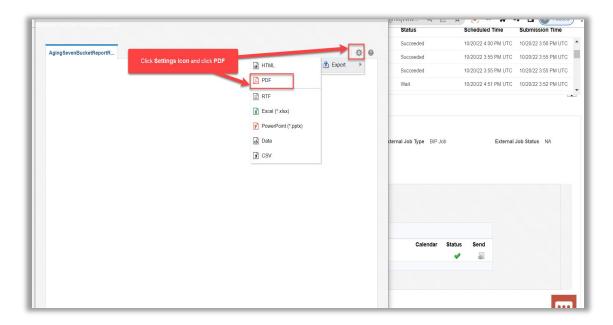
Click Refresh



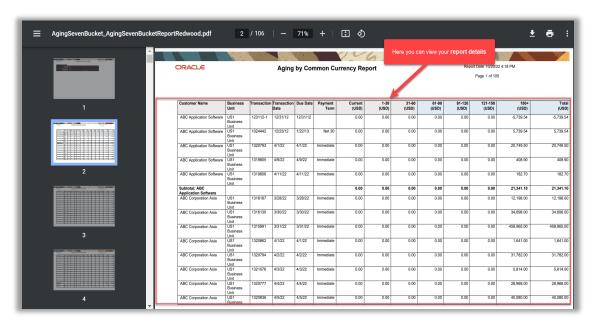
#### Click Republish



Click Settings icon and click PDF



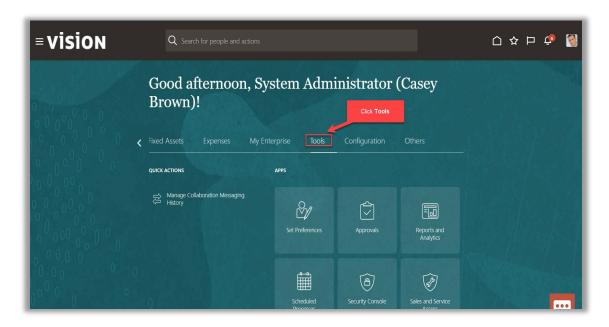
### Here you can view your report details



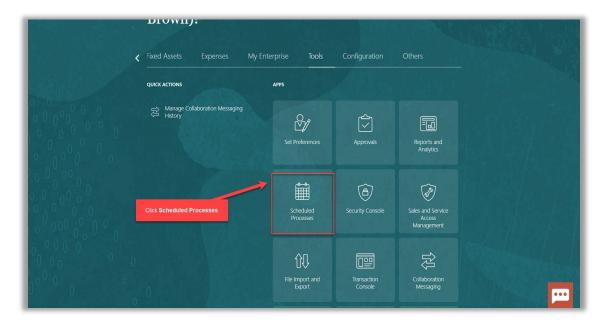
## Collections Aging By Collector Seven Bucket Report

Navigation: Tools>Scheduled Processes>Scheduled New Process>Enter Collections Aging by Collector 7 Bucket Report and click OK>Business Unit>Order By and Report Summary>Aging Bucket Method and Report Form>Show Receipts at Risk>Submit>OK>Refresh>Republish> Settings icon and click PDF>Here you can view your report details

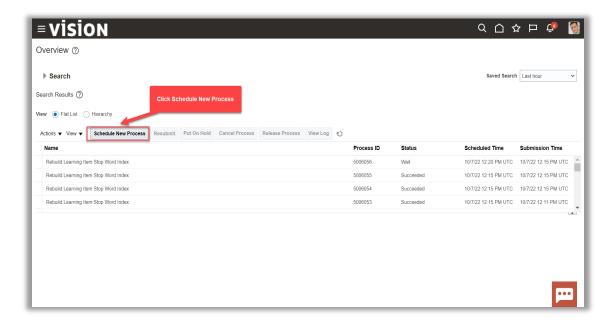
From home screen, click Tools



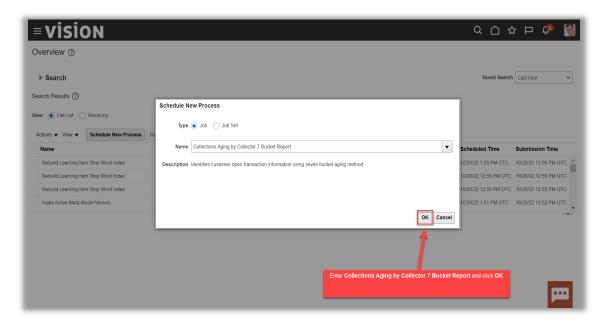
## **Click Scheduled Processes**



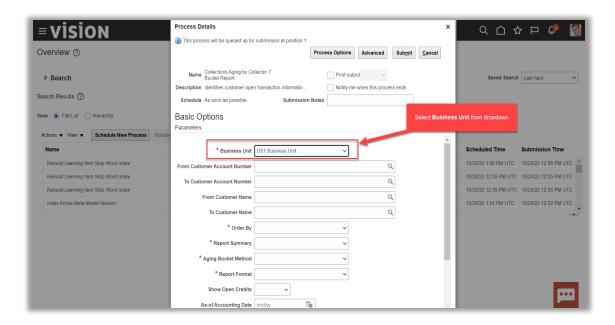
**Click Scheduled New Process** 



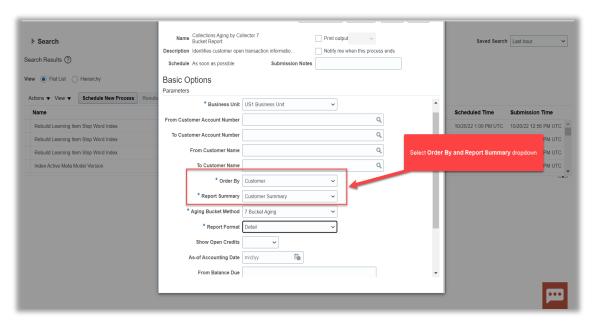
# Enter Collections Aging by Collector 7 Bucket Report and click OK



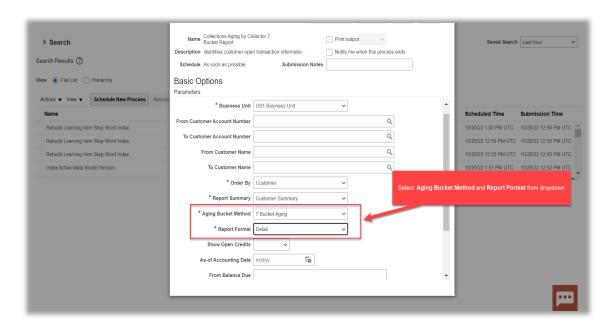
Select Business Unit from dropdown



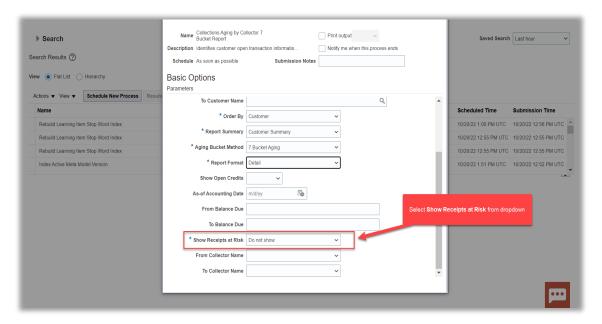
## Select Order By and Report Summary from dropdown



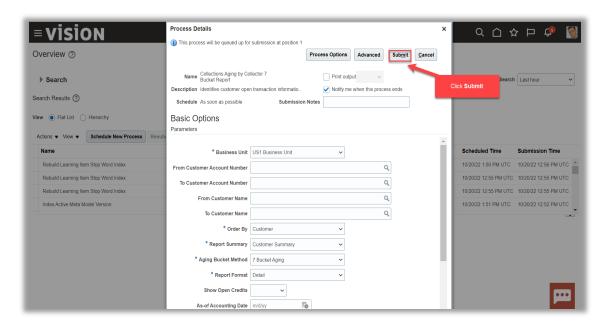
Select Aging Bucket Method and Report Format from dropdown



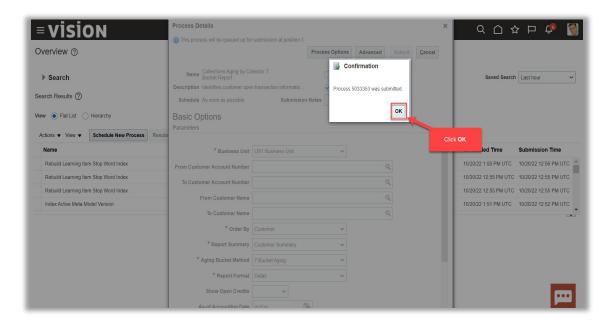
#### Select Show Receipts at Risk from dropdown



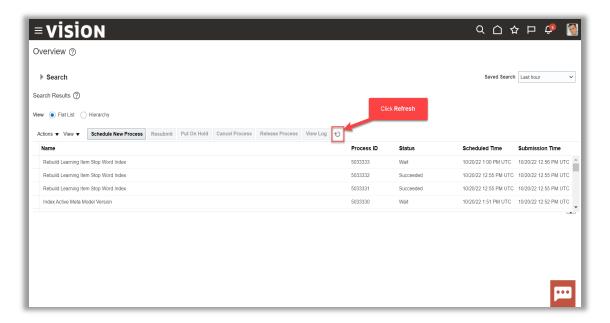
Click **Submit** 



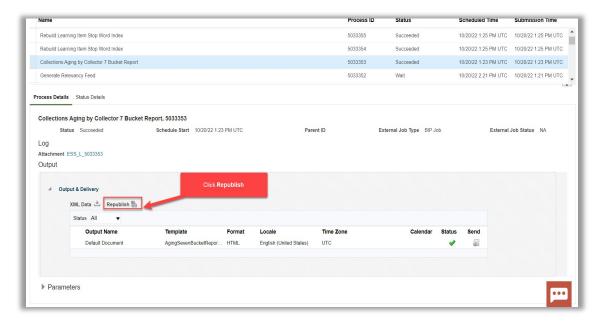
#### Click **OK**



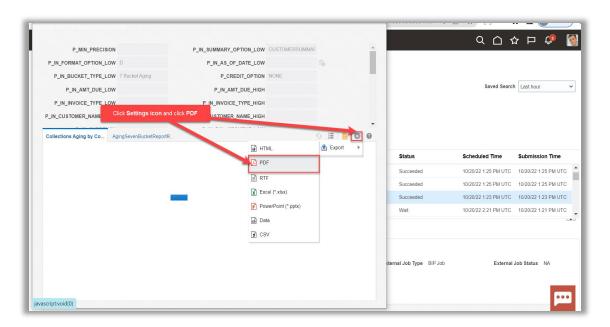
Click Refresh



# Click Republish

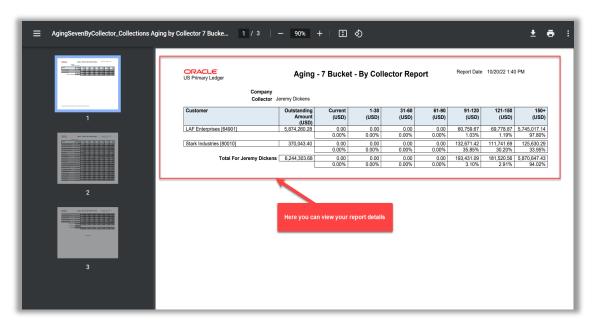


Click Settings icon and click PDF



Note: Other format can be downloaded after clicking settings icon

Here you can view your report details



Thank you for reviewing and using our guide; we hope you have found it helpful. If you have any questions on the content included in this guide, please contact our Training & Learning team at <a href="mailto:learn@camptratech.com">learn@camptratech.com</a>

Version	Revision			J
History	Date	Author	Changes	J
Version 1.0		SughaPriya	Initial Version	